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Electronics and Appliances Recycling at Best Buy

Best Buy offers the most comprehensive appliance and electronics recycling programs in the United States, and consumers recycle more appliances and electronics with Best Buy than any other retailer. The company collects more than 400 pounds of product for recycling every minute our stores are open — no matter what retailer the products were purchased from.

Still have questions?

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Frequently Asked Questions

Why does Best Buy offer recycling to customers?

Technology is the fastest growing waste stream on the planet. As the world's largest retailer of consumer electronics, we want to be part of the solution. This is an important part of our Renew Blue transformation. As a result, we have a goal to recycle 2 billion pounds of electronics by the end of 2020.

How do the Best Buy recycling programs work?

Customers can get rid of their old or unwanted appliances and electronics in several ways:

- **Recycling kiosks —**
Every U.S. Best Buy store has kiosks, just inside the front doors, to drop off ink and toner cartridges, rechargeable batteries, and wires, cords and cables, plastic bags and gift cards.
- **Recycling in-store at the Customer Service counter —**
Best Buy stores accept most electronics, with a few exceptions. Please select your state from the drop-down menu on www.BestBuy.com/recycle to view program details for your area.
- **Appliance and TV haul-away and recycling options —**
Best Buy will remove an appliance for a fee or a TV free of charge from a customer's home when a new product is purchased and delivered by Best Buy. Or, we can remove a product from a customer's home for a fee, even if no product was purchased. Plus, we'll make sure that these items are properly and safely recycled.
- **Reclaimed product from Trade-In —**
If products cannot be refurbished or resold, Best Buy will ensure the products are responsibly recycled.

Are there any restrictions to the programs?

Best Buy accepts most electronics and large appliances, with a few exceptions. Please select your state from the drop-down menu on www.BestBuy.com/recycle to view program details for your area.

Which Best Buy stores accept electronics for recycling?

All U.S. stores, including those in Puerto Rico, offer the in-store programs for customers to bring their old, unused, or unwanted consumer electronics for recycling, no matter where they were purchased. Best Buy Mobile stand-alone stores accept a limited assortment of old or unwanted consumer electronics.

Are there any limits to the amount of electronics customers can bring in?

Yes. We generally accept three items per household, per day. Please select your state from the drop-down menu on the main page to view program details for your area.

What's done with all the electronics and large appliances once you receive them for recycling?

Best Buy works with electronics recyclers that adhere to the highest guidelines and standards. This assures customers that the products we are given for recycling do not end up in landfills and that all hazardous materials are disposed of properly, and in accordance with our recycling standards.

What happens to products that are taken to the store to be recycled?

The products are removed from our stores, consolidated, and then delivered directly to one of our contracted recycling partners. From there, the recyclers determine if the product can be repaired, repurposed or recycled. To ensure all products collected for recycling through Best Buy are handled and processed responsibly, we partner directly with qualified and respected recycling companies. The recyclers recover ozone-depleting chemicals and other waste streams from discarded refrigerators and freezers. PCBs, mercury, used oil, refrigerants and insulating foam are properly dealt with through the best environmental practices available. Using various technologies, our recyclers dismantle the units, separating out the commodities (metals, plastics, glass, etc.). The recyclers ensure the reclaimed commodities are recycled and repurposed into new products.

What happens to customer data included on a recycled product?

Best Buy accepts hard drives and items containing hard drives for recycling. Customers may consider removing or wiping their data at their own discretion. In the case of hard drives on laptops or desktop PCs, customers have the choice to remove their data themselves, or they can consult with a Geek Squad® Agent about services we offer to remove the hard drive before handing the PC over to be recycled.

To remove the data yourself and wipe your hard drive clean of your personal data, see this video from Geek Squad®. You are responsible for removing any data from your device before providing the product to us.

What large appliances does Best Buy currently accept for recycling in-store and/or from the customer's home?

Best Buy does not accept large appliances in stores. However, most large appliances can be recycled for a fee through our haul away recycling program. Please select your state from the drop-down menu on www.BestBuy.com/recycle to view program details for your area.

What can customers do with electronics or appliances that Best Buy doesn't accept?

Customers can call 1-800-RECYCLING or visit www.1800recycling.com to find alternate locations to recycle these products.

Does Best Buy accept batteries for recycling?

Customers are welcome to drop off their rechargeable batteries at any U.S. and Puerto Rico Best Buy stores.

Best Buy does not accept alkaline batteries for disposal. Customers should call 1-800-RECYCLING or visit www.1800recycling.com to find alkaline battery recycling centers in their neighborhoods.

See all help topics.