



COUNTY OF ERIE
CHRIS COLLINS
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DEPARTMENT OF EMERGENCY SERVICES

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www.erie.gov/emergency

First Responder Alerting Network
Homeland Security Initiative

Below are the methods of alerting devices on the Erie County Alerting Network.

- Alpha mate (if applicable): In order to access the Alerting Network via TAP Phone Connection through an Alpha mate or other computer paging program the device should be set to dial a primary access number of 716-858-4703. The secondary or back up number of 716-667-5255 should also be added to the device for system redundancy. Please refer to the attached documents for further explanation on the use of Alpha mates.
- Telephone Voice Prompt: Used to page a device from any ordinary telephone by dialing 716-923-2700. Simply follow the voice prompt instructions to send a numeric message to anyone on the network.
- Internet Access: Alpha numeric messages can be sent to any device on the network via the internet by going to www.erie.gov/alert. Then click on the Send a Page icon in the top right corner. The first time you try to access the system your browser might give you an error message stating to enable your cookie settings. You can just enter a Username: alert and Password: alerting to access the system. You will only have to perform this function the first time you access the system.
- Third Party Software (if applicable): You may also send messages to the Alerting Network from a 3rd party paging program that uses the SNPP format. Our SNPP address is snpp.alert.erie.gov and should be set to utilize port 444.

Help and Support

Support is available 24/7 at www.erie.gov/alert
You may enter a request for service/assistance on the hyperlink on that page at any time.

Also available at the Erie County Alerting Network Help Desk at 961-7893