

**Home Energy Assistance Program “AC cooling assistance” is available beginning April 1, 2013.**  
The program will close on August 30, 2013, or earlier, if funding is exhausted.

- Eligible HHs will receive installation of one (1) window Air Conditioner.

All HEAP components are federally funded. The funding is limited and cooling assistance is provided on a first come, first served basis.

Eligibility Requirements:

Income:

- Households must have received a 2012-13 HEAP benefit OR
- Have income which does not exceed the 2012-13 maximum HEAP guidelines

Medical Need:

- At least one member of the household must have a medical condition that is exacerbated by extreme heat and said condition must be documented, in writing, by a physician, physician’s assistance, or nurse practitioner.
- Documentation must be issued within previous twelve (12) months, and clearly state the health condition. Documentation older than 12 months may be used if it provides sufficient information to indicate that the medical condition is considered chronic.

**Households that received HEAP cooling assistance within the last 10 years or**

**Households with a working AC unit, that is less than five years old, are not eligible.**

Starting 4/1/13, clients interested in cooling assistance may report to the HEAP office at 478 Main Street, Buffalo, 8am-4pm. We will also accept applications by mail. Clients may call the HEAP hotline at 858-7644 to request an application packet. Applications will be mailed beginning 4/1/13.

Approved households will be provided a list of qualified contractors in our area who have a contract with NYS to install AC units. HEAP will notify the chosen vendor of program eligibility.

The HEAP Hotline is also available to provide information about:

- Other programs available to assist with heat and electricity costs, or furnace repair when HEAP benefits are closed for season
- Weatherization Assistance Program, and EmPower NY referral
- Questions about HEAP benefits approved during the season
- Information about the 2013-14 HEAP season. HEAP furnace repair/replacement program, and “early outreach” mail out of applications for 2013-14 season, to select households, is expected to commence in the Fall. HEAP Auto pay process for 2013-14, for households in receipt of TA or SNAP, is expected to commence in August.

Thank you for your commitment to help us ensure that eligible households in Erie County obtain critical HEAP assistance. We value your partnership.