

# ERIE COUNTY CLERK'S OFFICE

## “THANK A VET”

### DISCOUNT PROGRAM



## FAQs



**CHRISTOPHER L. JACOBS**

ERIE COUNTY CLERK

**Erie County Clerk's Office  
"Thank a Vet"  
Discount Program**

**FAQs**

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**What is the Erie County Clerk's Office "Thank a Vet" Card?**

The "Thank a Vet" Card is an unofficial picture ID card certified by the Erie County Clerk that the Veteran has produced their original Discharge Papers or original Certificate of Separation (their proof of service) and that they have been honorably discharged. A scanned image is recorded for safe-keeping and peace of mind. Should a veteran ever need a certified copy or has misplaced/lost this critical document, a certified copy is readily available **FREE OF CHARGE** at the Erie County Clerk's Office.

The Erie County Clerk's Office "Thank a Vet" Discount Card carries with it significant benefits, with hundreds of Erie County businesses signed up to voluntarily give discounts on purchases and services when the card is presented. The number of businesses joining the Erie County Clerk's Office "Thank a Vet" initiative has been increasing exponentially; a testament to how very proud we all are of our men and women who have served and have given so much to help preserve the freedoms we all enjoy.

**Who is eligible for the Erie County Clerk's Office "Thank a Vet" Discount Card?**

The Erie County Clerk's Office "Thank a Vet" card is available to ALL veterans who are:

- 1) Erie County Residents.
- 2) Honorably discharged from ANY branch of service of the United States Armed Forces.

Upon filing your **ORIGINAL** discharge papers with the Erie County Clerk you will be issued an Erie County Clerk's Office "Thank a Vet" Discount Card.

Discharge papers include: DD-214, DD-256, NGB-22

Please contact the Office of Erie County Clerk CHRIS JACOBS if you have questions about your discharge paper at: **(716)858-6985**

**Where does a Veteran go to file their ORIGINAL discharge papers and receive the “THANK A VET” Card?**

Discharge Papers are filed at the Erie County Clerk’s office.

We are located at: Old County Hall (right across the street from the Rath Building)  
92 Franklin Street  
Buffalo, NY 14202

Hours: Monday-Friday: 9AM-5PM

→Discharge Papers are filed in **BASEMENT RECORDS** (found directly across from the concession stand on the main floor of Old County Hall)

→Upon filing discharge papers – you will be issued the Erie County Clerk’s Office “Thank a Vet” Card in the **Clerk’s Administrative Office**, located on the main floor, next to the Pistol Permit Office.

**What can a Veteran do if they have lost their ORIGINAL discharge papers?**

We will mail you a form to complete that we then fax to the National Archives and Records Administration located in St. Louis Missouri. It takes on average approximately 3-4 weeks to receive a certified copy of the original discharge paper.

Please contact the Office of Erie County Clerk CHRIS JACOBS at **(716)858-6985** for further assistance in obtaining your discharge papers.

**To better assist you, please choose the appropriate telephone number:**

For general inquiries about the Erie County Clerk’s Office “Thank a Vet” card please call the Information Line at: (716)858-4737

**If you believe you have already filed your ORIGINAL discharge papers at the Erie County Clerk’s Office, or have an outdated card (issued prior to February 2012) please call the Office of Erie County Clerk CHRIS JACOBS at: (716)858-6985**

- *Discharge papers are not public documents and therefore not subject to the Freedom of Information Law (FOIL).*

Please visit our website at: [www.erie.gov/clerk/thankavet](http://www.erie.gov/clerk/thankavet)