

**Erie County Central Police Services Forensic Laboratory
Customer Satisfaction Survey**



The Erie County Central Police Services Forensic Laboratory is committed to achieving service excellence through open communication and cooperation with our client agencies. Please assist us in achieving this goal by evaluating our services. **The comment spaces will automatically expand with typing. There is no word limit.**

Please indicate the forensic services that you have utilized and make any comments:

Firearms

Comments:

Biology (DNA/Serology)

Comments:

Trace Evidence (Fire Debris/Impressions/Paint/Tape/Fracture Match/Dye Pack)

Comments:

Controlled Substances

Comments:

Evidence Receiving/Return

Comments:

1. Would you say that your experience with us has been:
 Satisfactory Unsatisfactory
2. Please indicate to us any problems you have encountered:
3. Please indicate what you think are the strengths of our laboratory:
4. Do you have any suggestions?

***We appreciate your time helping us to improve our services
Please provide your contact information so that we may contact you if further
details are needed***

Your Name:

Email:

Agency:

Phone:

**Erie County Central Police Services Forensic Laboratory
Customer Satisfaction Survey**



Please Mail, E-Mail or Fax this completed survey to:

Maria Orsino
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Erie County CPS Forensic Laboratory
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Buffalo, NY 14203
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E-Mail: Maria.Orsino@erie.gov