

### Hazards and Communities Affected by those Hazards

<u>Name of Hazard</u>	<u>Basic Mitigation Measures for this Hazard</u>	<u>Communities Ranking of this Hazard</u>	<u>Ranking of Hazard on this Community</u>	<u>Problem of Hazard related to this Community and Severity Affecting Community</u>
Air Contamination		No Communities	none affected in top 10	
Avalanche		No Communities	none affected in top 10	
Blight		No Communities	none affected in top 10	
Civil Unrest	Crowd Control Planning	Collins	Ranked #8	Has 2 State Correctional Facilities in the Town
	Multi Community/Agency Coord.	Farnham	Ranked #8	Also Large scale Community activities affect the communities
		Gowanda	Ranked #9	as well.
Dam Failure		No Communities	none affected in top 10	
Drought	Public Awareness	T/V/Alden	Ranked #10	All areas do not have Public Water, many open areas
	Retrofit/Upgrade Irrigation	Eden	Ranked #7	Lots of open area and large farms needing irrigation
	Resistant Vegation			Large rural area depends on wells for irrigation.
	Preparedness Planning			Water Table is affected during particular times are of concern.
	Increase Water Conservation Standards			
Earthquake	Planning and Zoning	Akron	Ranked tie for #2	Our area is on the Clarendon - Linden Fault
	Retrofit/Upgrade Critical Facilities	T/V/Alden	Ranked Tie for #3	<b>(Look at the documents from the National Center for Earthquake Engineering Research in the Earthquake Section on Pages )</b>
	Seismic Retrofit	Amherst	Ranked Tie for #3	
	Improve/Upgrade/Enforce Bldg. Codes	Aurora	Ranked #3	
		Blasdell	Ranked #10	
		East Aurora	Ranked #3	
		Grand Island	Ranked #4	
		T/V/Hamburg	Ranked #10	
		Holland	Ranked #9	
		Lackawanna	Ranked #8	
		T/V/Lancaster	Ranked #2	
		Marilla	Ranked #10	
		Newstead	Ranked Tie for #2	
		T/VNorth Collins	Ranked #7	
		T/V/Orchard Park	Ranked #9	
		City of Tonawanda	Ranked Tie for #7	
		West Seneca	Ranked #6	
		Williamsville	Ranked #4	

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Epidemic	Public Awareness	City of Buffalo	Ranked #10	Large areas in the city where there are many rats
	Preventative Actions (Spraying)	Eden	Ranked #8	Rabid animals in the rural areas
	Medical Stockpile (Planning & Training)	West Seneca	Ranked #9	Mosquito's gather in large wetlands
	Periodic Air Sampling	Erie County	Ranked #10	Flu and influenza potential as well as mosquito populations in various areas
Explosion	Retrofit/Upgrade Critical Facilities	Clarence	Ranked Tie for #6	Have quarries where blasting takes place regularly
	Blast Resistant Construction	Grand Island	Ranked #7	Pipelines where potential explosions can take place
	Emergency Evacuation Plan	City of Lackawanna	Ranked #10	<b>See also Transportation and Haz/Mat Fixed and In Transit</b>
	Higher Security for Blast Materials	T/V/North Collins	Ranked #2	
		Springville	Ranked #9	
	Erie County	Ranked Tie for #4		
Extreme Temperature	Public Education and Awareness	Alden	Ranked #5	This entire area has a large problem with extreme low temperatures during the winter months for prolonged periods of time, and during the summer we get very short periods of extremely high temperatures.
	Advanced Notifications/Weather Svce.	Blasdell	Ranked #3	
	Health and Safety Maintenance	City of Buffalo	Ranked #8	
	Energy Conservation including better Insulation and Code Enforcement	Collins	Ranked #6	
	Outreach Programs for Seniors	Concord	Ranked tie for #3	
	Emergency Response	T/V/Hamburg	Ranked #3	
		Holland	Ranked #6	
		Kenmore	Ranked #2	
		City of Lackawanna	Ranked #5	
		Sardinia	Ranked #10	
		Springville	Ranked #6	
	City of Tonawanda	Ranked #10		
	West Seneca	Ranked #5		
Fire	Enforce Codes for Fire Resistant Construction	Akron	Ranked #8	Buffalo and Erie County have a tremendous amount of old structures which are prone to fire. Also there are a tremendous amount of abandoned structures in the Cities that do not meet the current codes. Also the fact that there is a downsizing of firefighters in the Cities and there the volunteer fire service in the suburbs that is always recruiting new members.
	Improve/Upgrade/Enforce Fire Codes	T/V/Alden	Ranked #2	
	Public Awareness	Amherst	Ranked #7	
	Retrofit Existing Structures with Sprinklers/Fire Detection Systems	Angola	Ranked #8	
	Emergency Response	Aurora	<b>Ranked #1</b>	
	Promoting Residential and Commercial Sprinkler Systems	Blasdell	Ranked tie for #4	
		Brant	Ranked #3	
		City of Buffalo	Ranked Tie for #4	
	Cheektowaga	Ranked #8		
	Clarence	<b>Ranked #1</b>		
	Collins	<b>Ranked #1</b>		

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Fire - Continued	Develop Codes for Fire Resistant Construction Improve/Upgrade/Enforce Fire Codes Public Awareness Retrofit Existing Structures with Sprinklers/Fire Detection Systems Emergency Response	Concord	Ranked #5	Buffalo and Erie County have a tremendous amount of old structures which are prone to fire. Also there are a tremendous amount of abandoned structures in the Cities that do not meet the current codes. Also the fact that there is a downsizing of firefighters in the Cities and there the volunteer fire service in the suburbs that is always recruiting new members.
		East Aurora	Ranked #1	
		Eden	Ranked #3	
		Elma	Ranked tie for #4	
		Evans	Ranked #8	
		Farnham	Ranked #3	
		Gowanda	Ranked #4	
		Grand Island	Ranked #1	
		T/V/Hamburg	Ranked tie for #4	
		Holland	Ranked tie for #3	
		Kenmore	Ranked #1	
		City of Lackawanna	Ranked #1	
		T/V/Lancaster	Ranked tie for #6	
		Marilla	Ranked #9	
		Newstead	Ranked #8	
		T/V/North Collins	Ranked #1	
		T/V/Orchard Park	Ranked #5	
		Sardinia	Ranked #6	
		Sloan	Ranked #8	
		Springville	Ranked #3	
Town of Tonawanda	Ranked #7			
City of Tonawanda	Ranked #2			
West Seneca	Ranked #3			
Williamsville	Ranked #10			
Erie County	Ranked #7			
Flood	Planning and Zoning Stormwater Management Warning System Code Enforcement/floodplain mgmt. Major/Minor Structure Flood Control Protective Measures for Critical Facilities Property Protection Wet/Dry Floodproofing Stream Clearance	Akron	Ranked #4	Flooding is also a major concern in Erie County due to heavy rain in a short period of time, snow thaw with rain, and a large number of creeks and small streams that run through Erie County. Erie County has a Floodplain Management Plan which describes the potential problem areas as well as measures to address this hazard. This is contained on pages( ) of this Plan. Also see the Town of Amherst Flood Mitigation Plan Report on pages ( ) of this plan.
		Amherst	Ranked #2	
		Angola	Ranked #1	
		Collins	Ranked #7	
		Eden	Ranked #4	
		Evans	Ranked #1	
		Gowanda	Ranked #1	
		T/V/Lancaster	Ranked #8	
Marilla	Ranked tie for #6			
Newstead	Ranked #4			
T/V/North Collins	Ranked #9			

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Flood - Continued	Planning and Zoning	Sardinia	Ranked #4	Flooding is also a major concern in Erie County due to heavy rain in a short period of time, snow thaw with rain, and a large number of creeks and small streams that run through Erie County. Erie County has a Floodplain Management Plan which describes the potential problem areas as well as measures to address this hazard. This is contained on page( ) of this Plan.
	Stormwater Management	Springville	Ranked #8	
	Warning System	West Seneca	Ranked #10	
	Post Disaster Code Enforcement	Williamsville	Ranked #2	
	Major/Minor Structure Flood Control			
	Protective Measures for Critical Facilities			
	Property Protection			
	Wet/Dry Floodproofing			
	Stream Clearance			
	Evacuation Plans			
Food Shortage		No Communities	None Affected in top 10	
Fuel Shortage		No Communities	None Affected in top 10	
Haz/Mat (Fixed Site)	Public Awareness	Akron	Ranked #9	There are 594 reporting facilities in Erie County according to our LEPC. These include Extremely Hazardous Materials (EHS) under SARA reporting requirements.  <span style="color: red;">(Included are a List of Reporting facilities - see pages ( ) of this pan.</span>
	Evacuation Plan	Amherst	Ranked #6	
	Warning System	Aurora	Ranked #7	
	Retrofit Key Storage and Operating Facilities	Brant	Ranked #6	
		City of Buffalo	Ranked #3	
	Preparedness and Response Planning	Cheektowaga	Ranked #4	
	Isolation of Hazardous Materials	Clarence	Ranked #3	
	Safeguards to Operating Systems	Collins	Ranked #9	
	Facility Planning and Training under SARA Title III Regulations	Concord	Ranked tie for #9	
		Eden	Ranked #6	
		East Aurora	Ranked #7	
		Elma	Ranked #6	
		Farnham	Ranked #6	
		Kenmore	Ranked #6	
	Newstead	Ranked #9		
	T/V/Orchard Park	Ranked #7		
	Sloan	Ranked #4		
	Tonawanda	Ranked #9		
	City of Tonawanda	Ranked tie for #5		
	Williamsville	Ranked #6		
	Erie County	Ranked #3		

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Haz/Mat (In-Transit)	Public Awareness	Brant	Ranked #5	Erie County is #2 in the entire country as far as transportation of Hazardous Materials. Coming out of Canada, it crosses the International Railroad Bridge or Peace Bridge. Coming up from the south it also passes through Erie County. Coming from the West Coast, from either California or Chicago, heading towards Canada, East or even going South, it goes through Buffalo and Western New York.	
	Emergency Services Measures	City of Buffalo	Ranked #9		
	Use of limited or specified routing	Cheektowaga	Ranked #2		
	Lobby for better railroad security,	Collins	Ranked #9		
	continued placarding and better packaging.	Concord	Ranked tie for #9		
		Eden	Ranked #6		
		Elma	Ranked #6		
		Evans	Ranked #7		
		Farnham	Ranked #5		
		Gowanda	Ranked #3		(List of Rail Carriers)
		Grand Island	Ranked #9		
		T/V/Hamburg	Ranked #1		
		Kenmore	Ranked #10		
		T/V/Lancaster	Ranked Tie for #6		
		T/V/Orchard Park	Ranked #2		
		Sardinia	Ranked #5		
		Sloan	Ranked #2		
	Tonawanda	Ranked #3			
	City of Tonawanda	Ranked #3			
	West Seneca	Ranked #8			
	Williamsville	Ranked #1			
	Erie County	Ranked #2			
Ice Jam	Planning and Zoning	T/V/Alden	Ranked #9	Constant problem with Ice Jams in the areas of all major creeks in Erie County. Past history of loss of life and damage to infrastructure as a result of ice jams.	
	Stormwater Management	Angola	Ranked #9		
	Warning System	Collins	Ranked #10		
	Code Enforcement	Elma	Ranked #3		
	Major/Minor Structural Ice Jam Control	Evans	Ranked #9		
	Protective Measures for Critical Facilities	Gowanda	Ranked #7		
	Property Protection	Marilla	Ranked Tie for #6		
	Wet/Dry Floodproofing	West Seneca	Ranked #4		

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Ice Storm	Emergency Services	Akron	Ranked Tie for #2	Ice storms have a large history for the Western New York area. In 1976 there was a major Ice Storm causing extensive damage to utilities at that time. Since then there has been several ice storms that has caused moderate to severe damage to utilities and the infrastructure	
	Redundant Utilities/Communications	T/V/Alden	Ranked #7		
	Tree Pruning	Amherst	Ranked Tie for #3		
	Selective Planting around utility lines	Angola	Ranked #5		
	Public Awareness	Aurora	Ranked #6		
	Develop/Improve/Enforce Bldg. Codes	Blasdell	Ranked #7		
	Underground Wiring/Utilities	Brant	Ranked #7		
	Improved Shelter Planning	City of Buffalo	Ranked #6		In most cases during and after an ice storm, emergency shelters are set up and volunteers are recruited to assist with emergency measures.
	Community Preparedness to maintain Critical Facilities	Cheektowaga	Ranked #7		
		Clarence	Ranked #2		
		Collins	Ranked #3		
		Concord	Ranked Tie for #3		
		East Aurora	Ranked #6		
		Eden	Ranked #5		
		Elma	Ranked #2		
		Evans	Ranked #5		
		Farnham	Ranked #7		
		Gowanda	Ranked #6		
		Grand Island	Ranked #3		
		T/V/Hamburg	Ranked #7		
	Holland	Ranked #5			
	Kenmore	Ranked #4			
	City of Lackawanna	Ranked #3			
	T/V/Lancaster	Ranked #9			
	Marilla	Ranked #8			
	Newstead	Ranked Tie for #2			
	T/V/North Collins	Ranked #6			
	T/V/Orchard Park	Ranked #4			
	Sardinia	Ranked #2			
	Sloan	Ranked #7			
	Springville	Ranked #5			
	Tonawanda	Ranked #8			
	Williamsville	Ranked #5			
	Erie County	Ranked #8			

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Infestation	Public Awareness	Amherst	Ranked #10	In the past and present, we have had a serious problem with rodents.
	Preventative Actions (Spraying)	Kenmore	Ranked Tie for #7	
	Medical Stockpile (Planning & Training)	City of Lackawanna	Ranked #9	
Landslide		No Communities	None Affected in Top 10	
Mine Collapse	Public Awareness of Dangers	Clarence	Ranked Tie for #9	There are mines on the quarry site in the Town of Clarence. There are also the older mines in Zoar Valley in the Gowanda Area.
	Shoring of Structure	Gowanda	Ranked #10	
Oil Spill	Emergency Services Measures (including training)	Blasdell	Ranked #8	Oil spills have a potential to contaminate the soil and water.
	Containment of product	Cheektowaga	Ranked #9	
	Property Conservation	Grand Island	Ranked #6	
	Clean-up of Product	T/V/Hamburg	Ranked #8	
	Public Awareness	Sloan	Ranked #9	
		City of Tonawanda	Ranked #4	
Radiological (Fixed Site)		No Communities	None Affected in Top 10	
Radiological (In Transit)	Public Awareness	Tonawanda	Ranked #6	Transportation of Radiological waste from some of the Manhattan Project sites is of major concern of the Town of Tonawanda. The potential for a transportation accident from one of these sites has a high possibility of happening.
	Evacuation Plan			
	Warning System			
	Emergency Service Measures			
Severe Storm	Public Awareness	Akron	Ranked #1	Erie County and Western New York are known for its Severe Storms, such as Wind, Rain and Thunder Storms.
	Evacuation Plans	T/V/Alden	Ranked #6	
	Warning System	Amherst	Ranked #9	
	Develop/Improve/Enforce Bldg. Codes	Angola	Ranked #2	
<u>Wind</u>	Structural Retrofit	Aurora	Ranked #2	
	Wind Resistant Design and Construction	Blasdell	Ranked Tie for #4	
		Brant	Ranked #9	
		City of Buffalo	Ranked #7	
		Cheektowaga	Ranked #5	
		Clarence	Ranked #5	
	Collins	Ranked #2		



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Terrorism	Public Awareness	Akron	Ranked #5	Up until 9/11/01, the FBI considered Western New York #1 in the country for acts of terrorism. Fortunately there were no actual terrorist results found. Also after 9/11/01 the discovery of the terrorist cell in Lackawanna, which resulted in the arrest of 7 foreigners that were found to be part of a terrorist cell, and the border crossings make terrorism a high ranked hazard in Erie County.  Lack of proper equipment and training
	Evacuation Plan	T/V/Alden	Ranked #8	
	Retrofit/Upgrade Critical facilities	Angola	Ranked #10	
	Blast Resistant Windows	Aurora	Ranked tie for #4	
	Access Controls	City of Buffalo	Ranked #1	
	Retrofit/Upgrade Ventilation Systems	Cheektowaga	Ranked #1	
	Egress Improvements	Clarence	Ranked tie for #6	
	Improve Lighting	East Aurora	Ranked tie for #4	
	Redundant Communications/ Information Technology	Evans	Ranked #10	
	Redundant Utilities to support Critical Facilities	Holland	Ranked tie for #10	
	First Responder Training	Kenmore	Ranked #9	
		City of Lackawanna	Ranked #2	
		T/V/Lancaster	Ranked #10	
		Newstead	Ranked #5	
		T/V/Orchard Park	Ranked #6	
		Sloan	Ranked #1	
		Tonawanda	Ranked #1	
	City of Tonawanda	Ranked #1		
	West Seneca	Ranked #1		
	Erie County	Ranked #1		
Tornado	Public Awareness	Amherst	Ranked #5	According to a chart generated by NOAA, Climatic Data Center ( <a href="#">see chart on page</a> ) there has been 17 Tornado events in Erie County from 1950 to 2003.
	Evacuation Plans	Brant	Ranked #10	
	Warning System	Concord	Ranked #7	
	Development/Improve/Enforce Bldg. Codes	Eden	Ranked #10	
	Structural Retrofit	Farnham	Ranked #10	
	Wind Resistant Design and Const.	Grand Island	Ranked #10	
		City of Lackawanna	Ranked #7	
		T/V/Lancaster	Ranked #1	
		T/V/North Collins	Ranked tie for #3	
		T/V/Orchard Park	Ranked #8	
	City of Tonawanda	Ranked Ttie for #7		
	Williamsville	Ranked #7		

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Transportation Accident	Public Awareness	Amherst	Ranked #8	Every community in Erie County is concerned with this hazard, due to the fact of its definition according to HAZNY which is "A mishap involving one or more conveyances on land, sea, and/or in the air that results in mass casualties and/or substantial loss of property." Mass casualties can hamper the emergency services of almost every community in Erie County.
	Emergency Services Procedures	Angola	Ranked #6	
	Use of Limited or Specific routing	Aurora	Ranked tie for #4	
		Blasdell	Ranked #6	
		Cheektowaga	Ranked #3	
		Clarence	Ranked tie for #9	
		Concord	Ranked tie for #9	
		East Aurora	Ranked tie for #4	
		Elma	Ranked #7	
		Evans	Ranked #6	
		T/V/Hamburg	Ranked #6	
		Holland	Ranked #1	
		T/V/Lancaster	Ranked #5	
		Marilla	Ranked #5	
		T/V/North Collins	Ranked #5	
		T/V/Orchard Park	Ranked #10	
		Sardinia	Ranked #9	
	Sloan	Ranked #3		
	Springville	Ranked #4		
	Tonawanda	Ranked #2		
	Williamsville	Ranked #8		
	Erie County	Ranked tie for #4		
Tsunami/ Wave Action		No Communities	None Affected by Top 10	
Utility Failure	Public Awareness	Akron	Ranked #7	Utility failures in Erie County can cause a lot of problems for emergency services. People on Life Support are at risk, signals are out requiring assistance at major intersections, and sump pumps do not work causing flooded basements. Also the fact of extreme cold temperatures, and the fact that most furnaces need electric to work causes severe problems, especially with the elderly.
	Structural Retrofit	T/V/Alden	Ranked #1	
	Redundant Utilities to support Critical Facilities	Angola	Ranked #4	
	Redundant Communications	Aurora	Ranked #10	
		Blasdell	Ranked #9	
		Brant	Ranked #1	
		Cheektowaga	Ranked #6	
		Clarence	Ranked #4	
		Collins	Ranked #5	
	Concord	Ranked #1		
	East Aurora	Ranked #10		



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Winter Storm (Severe)	Public Awareness	Akron	Ranked #6	As a result of the Blizzard of 1977, and several severe storms over the years, including the Federal Disaster Declarations of 1985, 1999, 2000, 2001-2002 Severe Winter Storms has a high ranking on the hazard analysis lists for almost all communities in Erie County. Erie County has gone as far as creating a Seasonal Transportation Plan for the City of Buffalo and the inner ring communities. See Pages ( ). Springville also has come with a plan to address severe weather, which is on pages ( ).
	Redundant Utilities/Communications	T/V/Alden	Ranked tie for #3	
	Tree Pruning	Angola	Ranked #3	
	Warning System	Aurora	Ranked #9	
	Develop/Improve/Enforce Bldg. Codes	Blasdell	Ranked #2	
	Retrofit Critical Facilities	Brant	Ranked #4	
	Hazard Resistant Conservation	City of Buffalo	Ranked #2	
		Cheektowaga	Ranked #10	
		Clarence	Ranked #8	
		Collins	Ranked #4	
		Concord	Ranked #2	
		East Aurora	Ranked #9	
		Eden	Ranked #1	
		Elma	Ranked tie for #4	
		Evans	Ranked #3	
		Farnham	Ranked #4	
		Gowanda	Ranked #5	
		Grand Island	Ranked #2	
		T/V/Hamburg	Ranked #2	
		Holland	Ranked #8	
	Kenmore	Ranked #5		
	City of Lackawanna	Ranked #6		
	T/V/Lancaster	Ranked #4		
	Marilla	Ranked #1		
	Newstead	Ranked #6		
	T/V/Orchard Park	Ranked #1		
	Sardinia	Ranked #1		
	Sloan	Ranked #10		
	Springville	Ranked tie for #1		
	Tonawanda	Ranked #4		
	City of Tonawanda	Ranked tie for #5		
	West Seneca	Ranked #2		
	Williamsville	Ranked #9		
	Erie County	Ranked #6		















# **Erie County Comprehensive Emergency Management Plan**

## **Hazardous Material Response Annex SARA Title III**

Originally Adopted  
Erie County Local Emergency Planning Committee  
October 12, 1988

Revised January 10, 2002  
Revised February 05 2010

# Erie County Comprehensive Emergency Management Plan

## Hazardous Materials Response Annex

### Table Of Contents

<b>Introduction (Purpose, Objectives, Organization)</b>	<b>3</b>
<b>A. Notification and Alerting</b>	<b>4</b>
<b>B. Direction and Control</b>	<b>8</b>
<b>C. Containment</b>	<b>13</b>
<b>D. Assessment and Evaluation</b>	<b>15</b>
<b>E. Public Warning and Emergency Information</b>	<b>19</b>
<b>F. Exposure Control</b>	<b>20</b>
<b>G. Emergency Medical</b>	<b>23</b>
<b>H. Training</b>	<b>25</b>
<b>I. Exercises</b>	<b>26</b>
<b>J. Site-Specific Procedures</b>	<b>27</b>
<b>Appendix 1 - Directory</b>	<b>28</b>
<b>Appendix 2 - Emergency Resources</b>	<b>29</b>
<b>Appendix 3 - Plan Updating</b>	<b>30</b>
<b>Appendix 4 - Planning Requirements Checklist</b>	<b>32</b>
<b>Attachment 1 - List Acronyms</b>	<b>34</b>
<b>Attachment 2 - Release Report Form (per SARA Title III Section 304)</b>	<b>35</b>
<b>Attachment 3 - National Response Center Reporting Form</b>	<b>36</b>

## **Introduction**

### **Purpose**

This Hazardous Materials Response Annex for Erie County has been prepared to meet statutory planning requirements of the federal Superfund Amendments and Reauthorization Act of 1986, SARA, Title III, and to provide for a higher degree of preparedness to deal with incidents involving extremely hazardous substances.

The plan has been specifically designed to serve as an Annex to the County Comprehensive Emergency Management Plan (CEMP) and supplements that document. Every effort has been made to integrate the Hazardous Materials Annex with the CEMP. In that regard the Plan is consistent with existing authorities, planning assumptions, systems and procedures. The Erie County Department of Emergency Services, which as the Secretariat to the Erie County LEPC, maintains a computerized list of 302(c) facilities in Erie County.

This plan is based upon the New York State Hazardous Materials Response Planning Guide for Counties and The Hazardous Materials Emergency Planning Guide (NRT-1) which was developed by the National Response Team.

### **Objectives**

1. Set forth a course of action that will minimize hazards to life and property and adverse impacts upon the environment from the release of a hazardous material.
2. Establish procedures to provide for a coordinated effort on the part of the County, its communities, and industry in response to a hazardous materials emergency.
3. Identify emergency response organizations, equipment and other resources, which can be employed during such a response.
4. Provide a mechanism to integrate community and facility response procedures into the County Emergency management Plan.

### **Organization**

1. Section A through I represent local and County response procedures by function / applicable to any hazardous materials emergency.

Appendices and attachments are identified in the Table of Contents.

## **A. Notification and Alerting**

### **1. Purpose:**

To provide for the initial notification to the local fire department and the Erie County Department of Emergency Services of a hazardous material emergency and the subsequent alerting of other response personnel.

### **2. Situation:**

- Timely, informative and accurate notification of a hazardous material emergency is critical of an effective emergency response operation. Section 304 of SARA Title III requires the immediate notification of the Community Emergency Coordinator (in Erie County, the Commissioner of Emergency Services) and the State (DEC) when a release of an extremely hazardous substance (EHS) or a hazardous chemical that requires notification under Section 103(a) of CERCLA occurs. Specific information is required by the notification such as chemical name, method of release, health effects, medical attention and protective actions.
- Although Title III does not require the emergency notification of the local fire department, the State Emergency Response Commission (SERC) believes such a notification is critical. The SERC has provided a Title III Release Report Form that provides for notification to the local fire department. Erie County endorses this form and has made it a part of its notification procedure.
- In addition to statutorily required notifications, this procedure is applicable to all hazardous materials emergency notifications.
- This procedure details the notification information required from the emergency site to the local fire department and Erie County Department of Emergency Services and the subsequent alerting of local and county and state response personnel.
- This procedure reflects the belief that both local and County response personnel must be immediately notified of a release. In Erie County, the Commissioner of Emergency services has been designated as the Community Emergency Coordinator, pursuant to Section 303(c) (3) of Public Law 99-499.

### **3. Participating Agencies:**

- a. Local Fire Departments
- b. Department of Emergency Services
- c. Medical Emergency Radio System (MERS)
- d. N.Y. State Department of Environmental Conservation (DEC)
- e. Federal National Response Center
- f. Local Police, County Sheriff or State Police
- g. Emergency Coordinators

#### **4. Response Procedures:**

- All releases of hazardous materials above the reportable quantity must be immediately reported, by the party responsible for the release (the spiller), to the local fire department in whose jurisdiction the release occurs.
- The spiller must also report these releases to the Erie County Department of Emergency Services (DES) and the New York State Department of Environmental Conservation (DEC).
- Releases involving radioactive and infectious substances must also be made to the New York State Department of Health.
- When a fire is involved in the release of hazardous materials, the New York State Office of Fire Prevention and Control must be notified.
- Releases that threaten bodies of water must be reported to the local water agency and the U.S. Coast Guard.
- Releases that threaten sewer systems must be reported to the appropriate sewer agency.
- The business phone numbers for the Erie County Department of Emergency Services (DES) have been given to chemical facility coordinators and all fire departments in Erie County and have been made the official 24 hour hazardous materials release notification emergency response phone numbers for Erie County. After normal business hours, these phone numbers are switched to the Medical Emergency Radio System (MERS Control), a 24 hour emergency medical dispatch center.
  - a. Spiller notifies local fire department - 911.  
Spiller notifies Erie County Department of Emergency Services  
Spiller notifies N.Y. State DEC
  - b. The local fire department notifies Erie County Department of Emergency Services of all hazardous materials releases
  - c. The local fire department notifies the N.Y. State DEC for all hazardous material releases

The local fire department notifies the local police department. If the local police department is first on the scene, they should notify the local fire department, the Department of Emergency Services and the DEC.

- d. The Erie County Department of Emergency Services records all emergency notification information on the New York State Emergency Response Commission Release Report Form (Attachment 2).

Erie County DES shall immediately alert and inform the appropriate local fire department of the emergency notification information. See Attachment 8 for a list of fire departments responsible for chemical facilities in Erie County.

The DES will alert and inform the local fire department even if the notification information indicates that this alert has already taken place.

This procedure serves as the back-up to make sure that the local fire department has been notified of the emergency and is responding.

d. When MERS receives an initial County notification, they will immediately alert and inform the Commissioner of Emergency Services of the emergency notification information.

e. The DES will then notify the following agencies:

All Hazardous Materials Releases:

- N.Y. State DEC

All Major Incidents:

- N.Y. SEMO Warning Point
- National Response Center

Releases That May Impinge on Bodies of Water:

- U.S. Coast Guard

Releases That May Impinge upon the Canadian Environment:

- Canadian Coast Guard - Traffic Control Center
- Canadian 24 Hour Emergency Numbers (Area Wide)
- Canadian Emergency Management Center
- Canadian Transportation Emergency Assistance
- Canadian DOT - Dangerous Goods

Radioactive Substances:

- N.Y. State Department of Health

Infectious Substances:

- N.Y. State Department of Health

Fire Emergencies:

- N.Y. State Office of Fire Prevention and Control

Releases That May Affect the New York State Thruway:

- N.Y. State Police Troop T, Zone 4, Buffalo

f. National Response Center Notification:

The National Response Center is the primary federal contact point for companies to report all accidental oil, chemical, biological and etiological discharges into the environment.

The NRC must be notified immediately following the accidental release of a hazardous substance from a vessel or facility that exceeds listed reportable quantities.

The person in charge when the spill occurs must call the NRC 24 hour telephone number and provide the information on the National Response Center Reporting Form (Attachment 3).

The reporting requirements include:

- Oil Spills: Section 311 of EPCRA requires that the NRC be contacted immediately following an oil spill from a vessel or a facility.
- Chemical Spills: The federal Comprehensive Environmental Response Compensation and Liability Act (Superfund) requires that all hazardous and radiological releases that exceed reportable quantities be reported to the NRC.
- Pipeline: The NRC must be contacted when a pipeline system failure releases any hazardous liquid.
- Gas Pipelines: Releases of any toxic, corrosive or flammable gas, liquefied natural gas, or gas from a liquefied natural gas facility must be reported to the NRC.
- Transportation: Transportation accidents involving hazardous materials, including radioactive substances, must be reported to the NRC immediately by the carrier.
- Other: Discharges from a hazardous waste treatment or storage facility must be reported by the emergency coordinator at the facility site. Abandoned dump or waste sites should be reported by anyone having knowledge of such a site.

## **B. Direction and Control**

### **1. Purpose**

To provide for effective leadership, coordination and unified on-scene command of emergency response forces in the event of a hazardous material emergency.

### **2. Situation**

- A hazardous material emergency may require a broad range of on-scene response organizations including; emergency service personnel from all levels of government; industry representatives; private contractors; and the media. The need for specialized equipment and technical knowledge during response may also be extensive, as are the number of critical decisions that must be made in areas of release containment, emergency worker safety, public protective actions, and environmental protection.
- It is recognized that response organizations are typically trained to operate within their agency command structure, but they are rarely called upon to perform their duties as part of a unified and integrated multi-organizational response, such as that required for a major hazardous materials emergency. Therefore, this plan calls for implementation of a strong system of direction and control.
- Direction and Control begins with the initial local response, using **Incident Command System** and maybe expanded as the emergency escalates to a larger response assisted by the County, the State and Federal Agencies utilizing a Unified Command System.

### **3. Participating Agencies:**

- a. Local Agencies:
  1. Chief Executive
  2. Fire Department
  3. Emergency Medical Services
  4. Police Department
  5. Public Works
- b. County Agencies:
  1. County Executive
  2. Emergency Services:
    - i) Emergency Medical Services
    - ii) Disaster Preparedness
    - iii) Fire Safety
  3. Health Department
  4. Public Works Department
  5. Sheriff's Department
  6. Environment and Planning

- c. State Agencies:
  1. Department of Environmental Conservation (DEC)
  2. Department of Health (Radiological) (DOH)
  3. State Emergency Management Office (SEMO)
  4. Office of Fire Prevention & Control
  5. New York State Police

- d. Federal Agencies
  1. Environmental Protection Agency (EPA)
  2. Coast Guard (USCG)
  3. Federal Railway Administration (FRA)
  4. U.S. Army Corps of Engineers (USACE)

- e. Facility / Transportation Representatives
  1. ChemTrec

f. Industry Teams and Specialists

g. Local HazMat Teams

#### 4. **Response Procedures**

##### a. Unified Command

This plan addresses the need to ensure Direction and Control for a multi-jurisdiction/multi-agency response to a hazardous materials emergency, which highlights the demand for a unified command structure among responding organizations under the direction of one Incident Commander. The concept of Unified Command simply means that all agencies that have jurisdictional responsibilities and authority at an incident will contribute to the process of:

- Determining overall response objectives
- Selection of response strategies
- Ensuring joint planning and application of tactical activities
- Ensuring integrated planning and application of operational requirements; including emergency protective measures, containment, safety and security
- Maximizing use of available resources

##### b. Incident Commander

- Upon notification of a hazardous material emergency, the ranking officer of the local fire department with local jurisdiction and authority will act as Incident Commander. The Incident Commander shall be responsible for activating such additional command functions as are required.

**c. Command Post**

- The Incident Commander will assess the emergency situation, declare a Response Level according to Level Criteria listed in this section and establish a formal Command Post for all Level II and Level III conditions. Establishment of a formal Command Post for Level I conditions is optional.
- The formal Command Post is the location from which all on-scene operations are directed. There should be one formal Command Post for an emergency. In a unified command, under the Incident Commander, each of the responding agencies designates a senior staff member or officer to be located at the formal Command Post where integrated communications systems should be available and where major operational planning and decision making takes place.
- The local police, county sheriff or state police will report to the incident commander to provide the following:
  - Traffic and crowd control
  - Security
  - Assistance with evacuation
  - Accident or criminal investigation
- If the police, county sheriff or state police are first on scene, they will secure the scene and make the appropriate emergency notifications.

**d. Commissioner of Emergency Services**

- Upon notification of a hazardous material emergency requiring a County response, the Commissioner of Emergency Services will report to the Incident Commander.

## 5. Response Level Criteria

Response levels will be determined by any one or more listed for each level.

### a. Response Level I -- Controlled Emergency Condition

#### Criteria

- Incident that can be controlled by the primary first response agencies of a local jurisdiction
- Single jurisdiction and limited agency involvement
- Does not require evacuation, except for the structure or affected facility
- Confined geographic area
- Minimal threat to life, health or property

### b. Response Level II -- Limited Emergency Condition

#### Criteria

- Expanded threat to life, health or property
- Expanded geographic scope
- Limited evacuation of nearby residents or facilities
- Involvement of two or three jurisdictions
- Limited participation or mutual aid from agencies that do not routinely respond to emergency incidents in the area
- Specialist or technical team is called to the scene
- Combined emergency operations such as fire fighting and evacuation, or containment and emergency medical care

### c. Response Level III -- Full Emergency Condition

#### Criteria

- Serious hazard or severe threat to life, health and property
- Large geographic impact
- Major community evacuation
- Multi-jurisdictional involvement
- Possible State and Federal response
- Specialists and technical teams deployed
- Extensive resource management and allocation
- Multiple emergency operations

Emergency response officers must be able to recognize and adjust to the changing dynamics of a hazardous material emergency. For example, a limited hazardous material spill which involves no fire, atmospheric release or serious health or safety threat will not require special Direction and Control provisions beyond that utilized by a local fire department or health department as part of their agency's routine response to an emergency. On the other hand, a major chemical release usually requires specialized assistance and numerous support functions including multi-agency/multi-jurisdictional response, fire suppression, evacuation, containment, rescue and resource allocation.

Management and integration of these operations will require task assignment, chain of command, communications and shift changes. An incident may begin as a routine operation, but as the scope of the emergency accelerates and expands, a more extensive Direction and Control structure must be implemented.

The Response Levels described in this plan are derived from the federal Hazardous Materials Emergency Planning Guide (NRT-1), and will assist emergency officials in managing changing Direction and Control requirements.

## **6. Responsibility, Authority and Command**

As an incident escalates, leadership, responsibility and authority may also be transferred. In this regard, the following criteria could be used to determine where Direction and Control and control authority should be centered:

- Geographic area involved
- Single or multi-jurisdictions affected
- Number of response agencies
- Resource commitments
- Response operational requirements (fire fighting, environmental contamination, public health impacts, evacuation, containment, emergency medical)

Based on these criteria, responsibility, authority and command and the designation of an Incident Commander could change as a hazardous material emergency expands.

### **a. Response Level I**

- Ranking officer of the fire department with primary jurisdiction and authority serves as the Incident Commander
- Incident Commander established liaison with the Facility Emergency Coordinator for on-site incidents.
- Incident Commander shall establish liaison with appropriate transportation official(s) for transportation incidents
- Formal Command Post established, if required.
- Incident Commander evaluates the need to declare a higher response level.
- Incident Commander notifies Commissioner of Emergency Services and local Chief Executive.
- Incident Commander may request county resources from the Commissioner of Emergency Services.

## **b. Response Level II and III**

- Follow all procedures for Level I.
- Unified command established.
- Formal Command Post established.
- Incident Commander evaluates the need for assistants such as: Operations officer, Planning Officer, Logistics Officer and Finance Officer.
- Incident Commander designates a Safety Officer
- Incident Commander designates an Information Officer (IO) if necessary.
- Incident Commander or IO notifies and briefs local Chief Executive, Commissioner of Emergency Services and County Executive, as appropriate.
- Incident Commander and local Chief Executive evaluate the need for County assistance, declare a local state of emergency under NYS Executive Law, Article 2-B, if necessary and request County assistance as determined.
- Commissioner of Emergency Services activates the County Comprehensive Emergency Management Plan (CEMP) and its Hazardous Materials Annex.
- Commissioner of Emergency Services and the County Executive evaluate the need to declare a County state of emergency under NYS Executive Law, Article 2-B, and declare same if necessary.
- The Incident Commander, the local Chief Executive, the Commissioner of Emergency Services and the County Executive will determine the need for Unified Command.

## **C. Containment**

### **1. Purpose:**

Provide for the emergency control of a hazardous material release or spill into the environment until clean up is initiated.

### **2. Situation:**

- The spiller of a hazardous material, either a fixed facility or transporter, has the primary responsibility to contain spilled hazardous material (Reference: United States Code-42 U.S.C. Section 9601 and 9607). Included in Section "I" of this Annex (Site-Specific Procedures) is each Section 302(c) facility's containment procedures. Each of the Section 302(c) facilities in Erie County has designated a Facility Coordinator to act as liaison to the Incident Commander in a hazardous materials emergency. This individual will provide for the use of the facility's containment material.
- The Incident Commander will make determinations regarding the need for resources and or assistance. The Commissioner of Emergency Services will coordinate the provision of county containment resources and or assistance.

### **3. Participating Agencies:**

- a. Incident Commander
- b. Commissioner of Emergency Services
- c. Facility Coordinator/Transportation Officer
- d. Department of Health
- e. Department of Public Works
- f. DEC
- g. EPA
- h. Coast Guard
- i. SEMO
- j. Local Police
- k. Sheriff
- l. New York State Police
- m. Local Hazmat Team

### **4. Response Procedures:**

#### **a. Response Level I**

- 1. Incident Commander and the Facility Coordinator/Transportation Officer assess the need for containment operations and initiates same as determined.
- 2. The Commissioner of Emergency Services, if required, monitors containment assistance and or resource requirements.

#### **b. Response Level II and III**

Follow all procedures for Level I and the following:

- 1. The Incident Commander in consultation with the Facility Coordinator/Transportation Officer continues emergency containment action.
- 2. Facility Coordinator/Transportation Officer advises the Incident Commander of facility containment resources situation.
- 3. Incident Commander assesses need for County or other assistance, and requests the appropriate assistance through the local chief executive.
- 4. The County Health department monitors the health impact of containment activities on emergency workers and nearby residents.

## **D. Assessment and Evaluation**

### **1. Purpose:**

To obtain and analyze hazardous material release information in order to determine the threats and impact of the emergency on people and the environment and to recommend protective actions to decision makers.

### **2. Situation:**

- A release or threatened release of hazardous materials could result in serious and quickly escalating threats to the public. The physical or chemical characteristics of hazardous materials may include toxicity, flammability or reactivity. These factors require technical analysis by specialists in order to determine existing hazards, the anticipated course of the incident, and any new hazards if things go wrong. Because the situation may be changing quite rapidly, it is important that this analysis be done thoroughly by specialists in order to ensure public safety.
- Responders arriving at the scene without knowledge of the hazardous materials involved shall attempt to determine at a safe distance what material is involved, ensuring utmost regard for personal safety and staying upwind of the incident scene. Binoculars should be used to read placard identification numbers in transportation incidents. Responders should then contact their emergency communications dispatcher for additional information regarding suspected materials involved. The same procedure should be followed in fixed site incidents where responders suspect hazardous materials may be involved. The US DOT Hazardous Materials Guidebook can be used to identify hazardous materials and formulate initial response strategy for transportation and fixed site incidents.
- Not all communities in Erie County have the extent of expertise to analyze the wide range of hazardous material emergencies that can occur and would need to request technical assistance for many types of emergencies. A critical element of assessment and evaluation is to recognize when additional expertise is needed and how to obtain it.
- The process of assessment and evaluation (A&E) takes place at several levels. At the emergency site, the Incident Commander must have expertise available that can provide technical guidance. Determination of the type of hazard involves knowing what hazardous material is involved and its potential impact and its containment status.

- Assessment priorities are:
  - Identifying the material involved
  - Determining its hazard potential
  - Measuring the magnitude release of material into the environment
  - Assessing health impact of the release on emergency responders the public and environmental resources
- As the incident continues, it may be appropriate to call in the County Health Commissioner and other technical advisors for an in-depth analysis to be performed at a location where experts can assemble collectively in the proper analytical environment, such as the formal Command Post. In this situation, all appropriate information from the scene is provided to the assessment and evaluation specialists.
- The A&E specialists must also determine what additional information is needed. Inquiries will be directed to individuals at the scene and to the owners of the material, or to other experts involved.
- A list of the information about the incident that may be needed is found in Attachment 2 (Release Report Form).
- Other sources of information include:
  - U.S. Department of Transportation - North American Emergency Response Guidebook.
  - National Fire Protection Association (NFPA) Handbooks
  - U.S. Coast Guard National Response Center or CHRIS Manuals.
  - CHEMTREC
  - Materials Safety Data Sheets which are located at fire stations - other locations
  - Hazard Information Data Base (e.g. EIS, CAMEO or Operation Respond)
  - EPA Chemical Profiles for Extremely Hazardous Substances
  - Chemical Industries or Laboratories nearby
  - Farm and Related Industry
  - University or Cooperative Extension

- Hazard Simulation Models (e.g. EIS or CAMEO)
- Private Consultants
- Local Contractors
- In certain cases, the physical characteristics of a material may be important. For example, if a toxic gas is heavier than air, responders should be advised to avoid low areas. If a material reacts violently with water, firefighters should not use water. Attachment 9, Incident Technical Data Form, can be used to record important information.
- Meteorology may be of significant importance and should be factored into the assessment. The wind direction may indicate areas or people at risk. The wind speed may help to predict the amount of warning time that will be available in the event of a sudden spill or explosion producing toxic by-products. Atmospheric dispersion will depend on meteorological conditions. Analysts also need to evaluate the weather forecast to prepare for changing conditions, such as precipitation, which may react with materials.
- A&E analysts must evaluate the potential impact by area and its population. Special consideration must be given to additional facilities, which could contribute to the problem, those, which are subjected to additional risk due to their proximity to the emergency site and the nature of their activities, and those with a special role in emergency response.

### **3. Participating Agencies:**

- Department of Emergency Services
- County Health Departments
- Fire Departments
- Facility Emergency Coordinators
- Industry Specialists
- State Department of Environmental Conservation
- State Health Department
- U. S. Coast Guard
- Local Hazmat Teams

#### **4. Response Procedures:**

##### **a. Response Level I**

1. Incident Commander conducts joint assessment with the Facility Coordinator/Transportation Officer.
2. Incident Commander provides assessment technical information to the local Chief Executive or the Commissioner of Emergency Services if appropriate.

##### **b. Response Level II and Level III**

Follow procedures for Level I and the following:

1. Incident Commander and Facility Coordinator/Transportation Officer continue joint assessment.
2. Incident Commander will determine if additional assessment resources are required from the county and request those resources as needed.
3. Commissioner of Emergency Services calls for other County assistance as required.
4. A County Health Officer may be designated as the Assessment and Evaluation (A&E) Officer.
5. The A&E Officer will, upon direction of the Incident Commander:
  - a. Deploy assessment monitoring resources.
  - b. Determine the magnitude of the release.
  - c. Estimate health impact of release on the community.
  - d. Based upon available protective action guides recommend protective actions to the Incident Commander.
6. The Incident Commander, local Chief Executive, Commissioner of Emergency Services and County Executive, as appropriate, will make protective action decisions and execute the decision(s) through an emergency order.
7. As appropriate, the Commissioner of Emergency Services will advise State officials of A&E findings and potential A&E support requirements and request the support as needed.

## **E. PUBLIC WARNING AND EMERGENCY INFORMATION**

### **1. Purpose:**

To provide timely, reliable and effective warning to the public in the event of a hazardous material emergency. To provide emergency information pertaining to the need for protective actions and provide information on the situation to the media.

### **2. Situation:**

- A release of a hazardous material into the environment could quickly bring harm to public health. The public, however, can be protected through the implementation of protective actions. In order for protective actions to be effective, the public must be first, warned or alerted that an emergency exists and secondly, instructed on what to do.
- The hazard analysis of Erie County has identified vulnerable zones surrounding facilities that have extremely hazardous substances, where such protective actions could be implemented. Section I of this Annex, Site-Specific Procedures, details how the public in those vulnerable zones would be warned and informed during a hazardous material emergency. Basically, combination of route alerting, that is, emergency vehicles equipped with sirens and a public address capability, and residential door to door alerting. Public instructions on what to do would be broadcast over the Emergency Alert System (EAS) supplemented by route alerting and residential door to door alerting.
- The activation of personnel and emergency vehicles is a local responsibility although county resources are available to assist in route alerting. The activation and implementation of EAS is the County's responsibility. Hence, there is an obvious need to close coordination between the county and local response forces. The following procedures provide for an effective implementation and coordination of county and local public warning systems and the provision for emergency information to the public and the media.

### **3. Participating Agencies:**

- a. Local Fire Departments
- b. Local Police Departments
- c. County Department of Emergency Services
- d. County Sheriff's Office
- e. Emergency Alert System (EAS) Stations
- f. NY ALERT / Reverse 911

#### **4. Response Procedures:**

##### **a. Response Level I**

There should be no need for public warning or emergency information for Response Level I. However, the Incident Commander should fully monitor the situation and either he or his designated PIO will respond to public and media requests for information.

##### **b. Response Level II and Level III**

These response levels may require public warning and pertinent instructions to the affected area. County resources may be required to support public warning. It may also require the activation of the Emergency Alert System (EAS).

1. Incident Commander, based on the protective action decision, activates local warning system, if necessary, which may include sirens, route alerting and residential door to door alerting.
2. Incident Commander advises the Commissioner of Emergency Services if there is a need for County assistance in public warning.
3. The Commissioner of Emergency Services will notify the appropriate County agencies that there is a need to assist in public warning.
4. Incident Commander advises Commissioner of Emergency Services if there is a need to activate the EAS.
5. Commissioner of Emergency Services may activate the EAS.
6. EAS messages are prepared jointly by Incident Commander, the local chief executive and the Commissioner of Emergency Services.

#### **F. Exposure Control**

##### **1. Purpose:**

To implement actions that would reduce or eliminate emergency responder and public exposure to hazardous materials released into the environment.

##### **2. Situation:**

- A release of a hazardous material into the environment could quickly bring harm to public health and can immediately pose life-threatening dangers to emergency responders. In-place sheltering and evacuation are protective actions that the public could take to reduce or eliminate their exposure to a hazardous material. Protective actions for emergency responders are accomplished through exposure control methods.

- The hazard analysis of Erie County has identified vulnerable zones surrounding 302(c) facilities that have extremely hazardous substances where such protective actions could be implemented in the event of a hazardous materials emergency. Typically, during an emergency, the implementation of protective actions would take place only in a portion of one vulnerable zone depending on the location, magnitude and meteorological conditions associated with the release of the hazardous material. Section I of the Annex details the vulnerable zones which could impact on the public protective action required. In a large scale emergency, county government could assume primary responsibility for implementing protective actions. Emergency responder exposure control measures are outlined in this section.

### **3. Participating Agencies:**

- a. American Red Cross
- b. Department of Emergency Services
- c. County & State Health Departments
- d. County Senior Services
- e. Local, County & State Public Works
- f. County Sheriff
- g. County Social Services
- h. Local Police Agency and Fire Departments

### **4. Response Procedure:**

- a. Emergency Responder Exposure Control
  - 1. Response Level I
    - The Incident Commander with advice from the Facility Coordinator/Transportation Officer is responsible for controlling toxic exposure to emergency workers by the following methods:
      - Inform emergency responders of all hazards present.
      - Require emergency responders to report any exposures.
      - If an emergency responder is exposed, a decision must be made to isolate, decontaminate, or transport for treatment.
      - Recording, initiating and maintaining records on exposure to emergency responders.

## 2. Response Level II and III

- The Incident Commander, upon the advice of the Health Commissioner and other technical advisors will be responsible for the described in Response Level I above.
- The Incident Commander will designate an on-scene Safety Officer responsible for emergency responder exposure control.
- The Safety Officer will:
  - Determine the need for establishing exclusion zones for emergency responders (see Attachment 7 Sample Scene Organization Diagram).
  - If required, establish a decontamination station for emergency responders and equipment.
  - Ensure that emergency responders use appropriate protective equipment.
- Incident Commander will ensure that on-scene medical supervision and treatment is available.

### **b.** Public Protective Action: In Place Sheltering

- Response Level I
  - There should be no need for protective action under Response Level I.
- Response Level II and III
  - The Incident Commander upon advice of the County Health Commissioner and other technical advisors will determine the need for in-place sheltering.
  - Upon the decision to implement in-place shelter, the Incident Commander will instruct the Information Officer (IO) to disseminate in-place shelter instructions to the affected area.
  - If needed, the Emergency Alert System (EAS) will be utilized.

### **c.** Public Protection Action - Evacuation

- Response Level I
  - There should be no need for this protective action under Resp. Level I.
- Response Level II and III
  - The Incident Commander upon advice of the County Health Commissioner and other technical advisors will determine the need for evacuation.

- Upon the decision to implement an evacuation, the Incident Commander will contact the Commissioner of Emergency Services for assistance in coordinating an evacuation in conjunction with law enforcement.
- The American Red Cross shall be notified to activate the evacuation plans.
- Upon the decision to implement an evacuation as a protective action, the Incident Commander or the Commissioner of Emergency Services will be responsible for its implementation in accordance with the County Evacuation Annex. Evacuations that demand urgent and immediate action will be directed and managed by the Incident Commander. Evacuation of a major scope, that includes large populations and extensive relocation and support services, will be under the authority of the local or County Chief Executive and coordinated by the Commissioner of Emergency Services.

## **G. Emergency Medical**

### **1. Purpose:**

To coordinate on-scene emergency medical care, transportation, and hospital treatment for victims of a hazardous material emergency. To ensure that mutual aid plans for both the Emergency Medical Service (EMS) and hospitals are implemented.

### **2. Situation:**

- A release of a hazardous material into the environment could result in multiple casualties. Emergency medical assistance will be needed to provide medical care to employees of the facility, emergency responders, and the affected public.
- The hazard analysis of Erie County identifies the vulnerable zones surrounding facilities which have extremely hazardous substances. Section I of this Annex, Site-Specific Procedures, identifies ambulance services and hospitals providing emergency care and transportation for each vulnerable zone.
- Hazardous material emergencies commonly require mutual aid assistance among ambulance services and hospitals. There should be written agreements in place between each organization to ensure an effective response.
- Emergency medical services are typically provided by local agencies and area hospitals. The role of county government is to coordinate medical resources responding to the scene.

### **3. Participating Agencies:**

- a. Ambulance Services
- b. Area Hospitals
- c. Department of Emergency Services (DES)
- d. Deputy Commissioner of Emergency Medical Services (EMS)
- e. County & State Health Departments
- f. Local Fire Departments

### **4. Response Procedures:**

- a. Response Level I
  - No county action should be required for this response level. Community EMS response would manage the situation, if required. The Incident Commander is responsible for the protection of emergency responders at the scene, and to minimize health threats from exposure.
- b. Response Level II and III
  - The Incident Commander will advise the Department of Emergency Services and the Division of Emergency Medical Services of the situation.
  - The Deputy Commissioner for EMS will monitor the situation and begin coordination with the Incident Commander, area hospitals and the County Health Department.
  - The Incident Commander, upon advice from the Deputy Commissioner of EMS, will request additional support as needed.
  - Hospital administrators will take initial steps to prepare for treatment of chemical exposure victims and shall evaluate the need to implement the hospital disaster plan.
  - The Deputy Commissioner of EMS may:
    - Implement County Mass Fatality Plan, if appropriate.
    - Coordinate EMS activities with Incident Commander and the Commissioner of Emergency Services.
    - Assign transportation and triage officers, if required.
  - If multiple victims are expected, area hospitals to be impacted will implement their disaster plan.
  - The County Health Department will provide manpower support as necessary.

## H. Training

### 1. Purpose:

To establish a comprehensive program that will ensure appropriate training of agency personnel and emergency staff in hazardous materials response and implementation of the Erie County Hazardous Materials Annex.

### 2. Situation:

- Section 303(c)(8) of Title III requires that those responsible for implementing chemical emergency plans be provided training opportunities that enhance local emergency response capabilities. Erie County intends to utilize courses sponsored by the federal and state governments as well as private organizations in fulfilling this requirement. Erie County will also schedule courses that address the unique concerns and needs for the local hazardous materials preparedness program.
- The Erie County LEPC will work in conjunction with the State Emergency Response Commission and community leaders to evaluate the hazardous materials training development needs of local emergency personnel. The County will coordinate local training initiatives to ensure consistency with the Hazardous Materials Annex and will maximize training resources available from all levels of government and the private sector.
- Erie County trains volunteer and paid firefighters in various aspects of fire training through the Erie County Fire Training Academy in the Town of Cheektowaga.
- Erie County will continue to schedule, in conjunction with the State Emergency Management Office, the Federal Emergency Management Office and State Office of Fire Prevention and Control, sessions, training courses and conferences for public officials, emergency management personnel and emergency responders in the area of hazardous materials emergency planning and response.
- Agencies maintain their own records for each responder/employee regarding training received. Agencies also maintain their own training and exercise schedules

## **I. Exercises**

### **1. Introduction**

- The purpose of this section is to describe how and when the LEPC will exercise the emergency plan. The exercise assists in the development and coordination of emergency preparedness. The exercise is designed to evaluate emergency operation plans, procedures or facilities; train personnel in emergency management duties; and demonstrate operational capability.

Exercising the Plan can include participation in the annual BNIA full scale exercise or at site-specific exercises with local companies or organizations. The exercises may include but not be limited to table top drills/exercises, functional or full-scale drills/exercises, and may vary from year to year.

### **2. Objectives and Goals**

- The goal of the exercise is to provide an atmosphere where emergency response agencies work together. Local jurisdictions will implement the plan by involving many parts of an integrated emergency management system. The exercise is intended to create a realistic situation without endangering the personnel involved in the exercise. The response will be evaluated based on strategic measures taken during the exercise. The lessons learned will identify areas where planning can be improved.

### **3. Statement of Purpose**

- The purpose of the emergency plan exercise is to improve emergency operations including the following:
  1. Communications
  2. Hazardous Materials monitoring
  3. Fire-fighting and HazMat tactics
  4. Response Mitigation
  5. Evacuation warning and shelter management

By involving stakeholders from the following organizations:

1. Emergency Management
2. Fire Department
3. Police Department
4. Emergency Medical Service
5. Hospital
6. Local Businesses
7. Community Groups
8. Public Works
9. Health Department

## **J. Site – Specific Procedures**

- Hazardous filing information can now be found on EPlan @ [www.erplan.net](http://www.erplan.net)



## **Appendix 2 - Emergency Resources**

Emergency resources play a central role in an effective response to a hazardous material emergency. Technical expertise, scientific instrumentation, heavy equipment, and transportation vehicles are just a few of the type of resources that are typically needed in a hazardous material response. Knowing what resources are available locally and how to obtain them is a major step in assuring an effective management of emergency resources.

The emergency resources provided by local communities may be accessible through DisasterLan. Resource inventories, identified in facility response procedures, can also be stored in DisasterLan.

## **Appendix 3 - Plan Updating**

### **A. Plan Development and Maintenance**

This Hazardous Materials Response Annex was developed by the Erie County Local Emergency Planning Committee (LEPC) with assistance from the New York State Emergency Response Commission.

The Annex will be updated at such times as may be necessary but, in no case, less than bi-annually. The Directory will be reviewed annually. Updating of the plan will be preceded by an appraisal of its contents and/or a test and critique of the plan. Execution of the plan in response to an actual event will be considered as a test and will require a critique after-action report to be submitted to the Chairman of the Erie County LEPC.

Those items which are subject to frequent change and shall be reviewed annually for possible updating include, but are not limited to, the following:

1. County, community and facility notification and alerting lists, including identify and phone numbers of response personnel.
2. Facilities subject to the provisions of Section 302(c) of the Act, and the name, of the facility Emergency Coordinator.
3. Facility Hazard Analysis and Maps.
4. Transportation routes for hazardous materials.
5. Inventories of critical equipment, supplies and other resources.

In addition, county, facility and community specific functions and procedures should be reviewed and revised as appropriate.

### **B. Update Policy**

The following policies apply to the appraisal and updating of the Erie County Hazardous Materials Annex:

1. It is the responsibility of the Commissioner of Emergency Services to coordinate the review and update of the plan. Support will be provided by the departments and agencies, communities, facilities, and others which have a role in hazardous materials response under the plan.
2. The plan shall be updated as necessary on an annual basis. This update will be preceded by a thorough review of the plan's status and contents. A written report on this review shall be submitted to the Chairperson of the Erie County LEPC. The report will highlight significant changes, deficiencies and other data relevant to an update of the plan. Such review shall be submitted on or before the first day of October of each year.

3. In conducting the plan review and update, the Commissioner of Emergency Services will seek input from county departments, local agencies, industry and other interested parties. If necessary, the Commissioner of Emergency Services will conduct meetings to ensure that all critical issues have been addressed, and that changes have been implemented.
4. Departments and agencies and other agents maintaining annexes and/or procedures that are a part of this plan shall review that portion of the plan pertaining to their function of an annual basis. A written report of this review will be submitted to the Commissioner of Emergency Services by September first of each year and shall become a part of his/her report to the LEPC.
5. The Emergency Services office shall serve as an office of record for the plan and supporting materials. The office shall maintain files relative to the planning effort and shall keep an inventory of emergency public information and other planning and training materials.
6. The Commissioner of Emergency Services shall maintain a list of plan holders to ensure appropriate changes are received by all parties.
7. Comments, corrections or suggestions on any aspect of this plan should be forwarded to:

Commissioner of Emergency Services  
Erie County Department of Emergency Services  
45 Elm Street  
Buffalo, New York 14203

## Appendix 4 - Planning Requirements Check list

Section 303 (C) of SARA Title III stipulates nine (9) plan provisions which must be adequately addressed in this plan. The following lists the nine provisions and cites their location(s) in the plan.

### Section 303(C)

### This Provision Is Located In

1. Identification of facilities subject to the requirements of this subtitle that are within the emergency planning district, identification of routes likely to be used for the transportation of substances on the list of extremely hazardous substances referred to in section 302 (a), and identification of additional facilities contributing or subjected to additional risk due to their proximity to facilities subject to the requirements of this subtitle, such as hospitals or natural gas facilities.

Section J, Site Specific  
Procedures - Hazard Analysis

2. Methods and procedures to be followed by facility owners and operators and local emergency and medical personnel to respond to any release of such substances.

Entire Plan, Section A-J

3. Designation of a community emergency coordinator and facility emergency coordinators, who shall make determinations necessary to implement the plan.

Section A, Notification

Section J, Site Specific  
Procedures - Hazard Analysis

4. Procedures providing reliable, effective, and timely notification by the facility emergency coordinators and the community emergency coordinator to persons designated in the emergency plan and to the public, that a release has occurred (consistent with the emergency notification requirements of Section 304) and Emergency Information

Section A, Notification Alerting

Section B, Direction Control  
Section E, Public Warning

Section J, Site Specific  
Procedures Facility and  
Community Response  
Procedures

**Section 303(C)**

- 5.** Methods for determining the occurrence of a release, and the area or population likely to be affected.
  
- 6.** A description of emergency facilities in the community and at each facility in the community subject to the requirements of this subtitle, and an identification of the persons responsible for such equipment and facilities.
  
- 7.** Evacuation plans, including provisions for a precautionary evacuation and alternative traffic routes.
  
- 8.** Training programs, including schedules for training of emergency response and medical personnel.
  
- 9.** Methods and schedules for exercising the emergency plan.

**This Provision Is Located In**

- Section D, Assessment and Evaluation
- Section J, Site Procedures Hazard Analysis
  
- Section J, Site Specific Procedures - Facility Response Procedure
- Appendix 2, Emergency Resources
  
- Section F, Protective Actions
- Section J, Site Specific Procedures
- Community Response Procedures
  
- Section H, Training
  
- Section I, Exercising

## Attachment 1 - List Acronyms

ACAMS	Automated Critical Asset Management System
A&E	Assessment & Evaluation
CAMEO	Computer Aided Management of Emergency Operations
CEM	Comprehensive Emergency Management
CEMP	Comprehensive Emergency Management Plan
CERCLA	Comprehensive Emergency Management Response, Compensation & Liability Act
CHEMTREC	Chemical Transportation Emergency Center
DEC	Department of Environmental Conservation
DES	Department of Emergency Services
DOH	Department of Health
EBS	Emergency Broadcast System
EHS	Extremely Hazardous Substance
EMS	Emergency Medical Services
EPA	Environmental Protection Agency
EPlan	Electronic Tier II Reporting
HIT	Hazard Information Transmission Program
LEPC	Local Emergency Planning Committee
MCI	Mass Casualty Incident
MERS	Medical Emergency Radio System
NFPA	National Fire Protection Association
NRC	National Response Center
NYAlert	New York State Alerting System
PIO	Public Information Officer
RQ	Reportable Quantity
SARA	Superfund Amendments and Reauthorization Act
SEMO	State Emergency Management Office
SERC	State Emergency Response Commission
USCG	United States Coast Guard
VZ	Vulnerability Zone

**Attachment 2 – Release Report Form** (per SARA Title III Section 304)

DEC 24 Hour Spill Reporting: 1-800-457-7362  
SEMO State Warning Point: 1-518-457-2200

1. Caller's Name \_\_\_\_\_ Call Date \_\_\_\_\_
2. Affiliation \_\_\_\_\_ Time \_\_\_\_\_
3. Telephone \_\_\_\_\_ Ref. # \_\_\_\_\_
4. Material Released \_\_\_\_\_  
EHS    yes / no (circle)    CERCLA    yes / no (circle )
5. Amount Released \_\_\_\_\_ pounds or gallons (circle)
6. Date of Release \_\_\_\_\_ Time \_\_\_\_\_ Duration in Hrs. \_\_\_\_ Min. \_\_\_\_
7. Release Medium    Air \_\_\_\_ Water \_\_\_\_ Land \_\_\_\_
8. Weather Conditions \_\_\_\_\_
9. Release Location    St./Bldg. # \_\_\_\_\_  
City \_\_\_\_\_ County \_\_\_\_\_
10. Facility Name \_\_\_\_\_  
Address \_\_\_\_\_
11. Emergency Contact Name \_\_\_\_\_
12. Incident Description \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
13. Health Risks \_\_\_\_\_  
\_\_\_\_\_
14. Precautions \_\_\_\_\_  
\_\_\_\_\_
15. Additional notifications made:  
Local Fire Department    Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_  
Erie County Dept. of Emergency Services (858-6578) Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_  
NYS Dept. of Environmental Conservation (800-457-7362) Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_  
SEMO (518-457-2200) Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_  
Newark (315-331-4880) Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_  
Federal National Response Center (800-424-8802) Yes \_\_\_ No \_\_\_ Time \_\_\_\_\_
16. Remarks, etc. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
17. Completed by (Print) \_\_\_\_\_ (Sign) \_\_\_\_\_  
Title \_\_\_\_\_ Date & Time \_\_\_\_\_

**Attachment 3 - National Response Center Reporting Form**

Reporting Party: Name \_\_\_\_\_  
Address \_\_\_\_\_

Telephone # \_\_\_\_\_

Party Responsible: Name \_\_\_\_\_  
Address \_\_\_\_\_

Telephone # \_\_\_\_\_

Date and Time of Incident: \_\_\_\_\_

Specific Location of Incident \_\_\_\_\_

Chemical Name: \_\_\_\_\_

CAS #: \_\_\_\_\_

Cause of Release: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Total Quantity of Release: \_\_\_\_\_

Type of Environmental Release: \_\_\_\_\_

Weather Conditions: \_\_\_\_\_

Vessel Name, Type, Number or Identifying Information: \_\_\_\_\_

Name of Carrier: \_\_\_\_\_

Number and Type of Injuries or Fatalities: \_\_\_\_\_

Have Evacuations Occurred?: \_\_\_\_\_

Status of Other Protective Measures: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Estimated Dollar Amount of Property Damage: \_\_\_\_\_

Description of Cleanup Action Taken and Future Plans: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Other Agencies That You Have Notified or Plan to Immediately Notify: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

The above information is generally requested when reporting a chemical incident to the National Response Commission.

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### Summary of Hazard Analysis 302(c) - Facilities Vulnerability Zones

The following potential vulnerability zones have been calculated from the information provided by each 302(c) facility for Extremely Hazardous Substances used, manufactured or stored at the facility. The vulnerability zones are "worst case" based upon guidance from EPA for the calculation of vulnerability zones. Actual vulnerability zones may be somewhat smaller as data provided by facilities is re-evaluated.

Facility Name	EHS Chemical	Quantity Pounds	Vulnerable Zone (Miles)
ADM Milling	Chlorine	2,000	0.9
Akron Village Sewer Plant	Chlorine	150	2.2
Akron Village Water Plant	Chlorine	150	2.2
Allied Frozen Storage, Inc.	Ammonia	14,200	0.1
American Axle Bflo. Plant	Chlorine	2,000	1.3
American Axle & Mfg., Inc. Cheektowaga	Ammonia	10,000	2.2
American Axle Ton. Forge	Nitric Acid	2,167	0.5
American Brass Outokumpu	Sulfuric Acid	150,000	< 0.1
AmeriPride Linen Supply	Sulfuric Acid	33,600	< 0.1
Ashland Distribution	Phosphorus Oxvchloride	770	0.7
BFG Electroplating	Nitric Acid	140	0.7
Beth-Energy Lack, Coke Plant	Sulfuric Acid	600,000	< 0.1
Bethlehem Steel Bar/Rod/Wire Div.	Hydrochloric Acid	100,000	< 0.1
Bison Foods Co.	Ammonia	8,000	1.7
Bison Laboratories	Hydrochloric Acid	14,000	< 0.1
Blasdell Village Sewer Plant	Chlorine	2,000	>10.0
Boron Nitride Div.	Ammonia	44,000	2.3
Buffalo China	Sulfuric Acid	<TPQ	N/A
Buffalo Color	1-3	46,000	0.5
	Aniline	1,200,000	6.0
	Ammonia	10,000gal	6
	Butadiene	99,000	1.3
	Formaldehyde (solution)	102,700	0.2
Buffalo Filtration Plant	Chlorine	2,000	1.3
CS Integrated	Ammonia	11,800	1.2
Chemical Distributors, Inc.	Ammonia	2,508	0.1
Christian Salvesen	Ammonia	11,800	0.6
Coca Cola Bottling	Ammonia	2,000	>0.3
Collins Correctional (Jennings)	Chlorine	150	2.2
Collins Correctional (Genesee)	Chlorine	150	2.2
ConAgra	Chlorine	150	2.2
	Methyl Bromide	4,900	0.14
DuPont Co	Vinyl Fluoride	65,000	<0.1
Elma Sewer Dist.#1	Chlorine	150	0.6
Elma Sewer Dist.#4	Chlorine	150	0.6
Elma Sewer Dist.#5	Chlorine	300	0.8
Elma Sewer Dist.#7	Chlorine	300	0.8
Erie Co. Sewer District #2(Angola)	Chlorine	8,000	2.9
Erie Co. Sewer District (N. Collins)	Chlorine	450	2.2
Erie Co. Sewer District #4	Chlorine	150	2.2
Erie Co. Sewer District #6	Chlorine	24,000	3.9
Erie Co. Sewer Southtowns	Chlorine	10,000	2.9
Erie Co. Water Auth. (Sturgeon)	Chlorine	36,000	3.0
Erie Co. Water Auth. (VanDeWater)	Chlorine	36,000	3.0

Summary of Hazard Analysis 302(c) - Facilities Vulnerability Zones - Continued

Facility Name	EHS Chemical	Quantity Pounds	Vulnerable Zone (Miles)
Excel Precision	Hydrogen Peroxide	2,000	0.1
FMC Corp.	Ammonia	260,000	6.9
Freezer Queen Foods	Ammonia	10,000	0.9
Frontier Galvanizing	Hydrochloric Acid	52,500	N/A
GCF, Inc.	Hydrogen fluoride	<TPQ	N/A
General Mills	Chlorine	12,000	3.23
GM Power Train Div.	Sulfuric Acid	20,000	< 0.1
Gowanda, Wastewater	Chlorine	3,000	1.3
Grand Island Wastewater	Chlorine	2,000	1.3
Grand Is. Water Dept Whitehaven Rd.	Chlorine	600	0.6
Grand Is. Water Dept Baseline Rd.	Chlorine	2,250	1.3
Grand Island Wastewater	Chlorine	500	0.6
Holiday Twin Rinks	Ammonia	1,500	0.3
Honeywell	Boron Trifluoride	3,500	2.4
	Ethyl Ether	40,000	0.1
Innovative Chemicals	Hydrogen fluoride	200	>10.0
Key Tech Finishing	Sodium Cyanide	300	>10.0
Leisure Rinks	Ammonia	1,200	0.3
Lender's Bagels	Ammonia	25,130	2.9
Niagara Mohawk (Huntley Sta.)	Sulfuric Acid	90,000	< 0.1
NYSE&G (Stolle Rd.)	Sulfuric Acid	12	< 0.1
O-CEL-O Sponge (3M)	Carbon Disulfide	300,000	1.8
Osmose Preserving	Methylisothiocyanate	36,000	2.2
Peerless - Winsmith	Ammonia	6,000	0.6
Pepsi Cola Buffalo Bottling	Chlorine	300	0.6
Perry's Ice Cream	Ammonia	40,000	2.6
Pohman Foundary	Sulfuric Dioxide	150	0.3
Prax Air, Inc.	Ammonia	2,000	0.3
Precision Photo Fab. Inc.	Chlorine	1,500	1.2
PVS Chemicals	Ammonia	240,000	6.1
	Sulfur Dioxide	42,000	6.5
	Sulfuric Acid	150,000	>10.0
Quebecor Graphics	Sulfuric Acid	640	< 0.1
Rich Products	Ammonia	13,500	1.3
Robinson Knife Mfg.	Ammonia	38,000	3.4
Rosina Food	Ammonia	11,108	1.3
Russer	Ammonia	18,000	1.8
Safety-Kleen (Booth Oil Co.)	Sulfuric Acid	9,600	< 0.1
	Hydrogen Peroxide	10,000	1.3
Sivaco New York	Sulfuric Acid	282,200	< 0.1
Sahlen Meat Packing	Ammonia	4,082	0.5
Sorrento Cheese(South Park)	Ammonia	32,500	3.4
Stetson Chemicals	Nitric Acid	390	0.7
Steuben Foods	Ammonia	27,000	1.9
T. Tonawanda Wastewater	Chlorine	44,000	3.9
T. Tonawanda Water Dept.	Chlorine	16,000	3.5
T. West Seneca ORF	Chlorine	150	0.4
Tonawanda Coke	Sulfuric Acid	29,800	< 0.1
TOPS Market Allied Dr.	Ammonia	8,500	1.7
TOPS Market warehouse	Ammonia	19,000	2.6

Summary of Hazard Analysis 302(c) - Facilities Vulnerability Zones - Continued

Facility Name	EHS Chemical	Quantity Pounds	Vulnerable Zone (Miles)
Trico Products Plant #1	Chlorine	350	0.2
Trico Products Plant #2	Chlorine	750	0.4
UpState Milk Co-op. Inc.	Ammonia	8,000	1.6
US Foodservice	Ammonia	10,000	1.9
V. East Aurora Sewer Plant	Chlorine	2,000	1.3
V. Gowanda Sewer Plant	Chlorine	3,000	1.7
V. Springville Sewer Plant	Chlorine	1,500	1.3
V. Springville Water Plant	Chlorine	1,050	1.3
VanWater & Rogers	Formaldehyde	1,000	7.2
Whiting Door	Sulfuric Acid	1,300	< 0.1
Williams Advanced Materials	Sulfur Dioxide	4,000	0.6
Wilson Greatbatch	Ammonia	600	<.3

Note: <TPC indicates the amount of chemical on hand is less than the Threshold Planning Quantity.

COMPANY	ADDRESS	CITY	STATE	ZIP	TEL #	FACILCOOR
Akron Central School	47 Bloomingdale	Akron	NY	14001	542-5025	M. Kropelin
Akron Falls Park	PO Box 17	Akron	NY	14001	542-2330	Burt Lyon
Akron Village Sewer Plant	P.O. Box 180 (Kibler)	Akron	NY	14001	542-2812	James Akin
Akron Village Water Plant	P.O. Box 180 (Critten)	Akron	NY	14001	542-2680	Robt. Whiting
LaFarge Corporation	4483 Billo Road	Akron	NY	14001	505-4743	Rondal Morgan
NOCO Energy Corp.	13613 Main Street	Akron	NY	14001	614-4220	Dave Kruger
Perry's Ice Cream Co.	One Ice Cream Plaza	Akron	NY	14001	542-5492	Brian Perry
Verizon	6 Franklin Street	Akron	NY	14001	842-7512	Patrick Miller
Whiting Door Mfg.	113 Cedar Street	Akron	NY	14001	542-5427	Michael Whiting
Whiting Met-I-Wood Doors	13550 Bloomingdale Road	Akron	NY	14001	542-5427	Michael Whiting
Alden Bulk Plant	11155 Walden Avenue	Alden	NY	14004	684-3419	Greg Ely
Alden Central School	1648 Crittenden Road	Alden	NY	14004	937-9116	Don Hutchins
Erie Co. Corr. Facility	11581 Walden Ave.	Alden	NY	14004	937-5529	Joe Halleck
John Zoladz Service	13989 Broadway	Alden	NY	14004	937-9269	John Zoladz
Verizon	1433 Exchange Street	Alden	NY	14004	842-7512	Patrick Miller
A&P Mart	4641 Maple Road	Amherst	NY	14226	724-8983	Dean Crocker
Amherst Police Dept.	500 Audubon Pkwy.	Amherst	NY	14228	689-1353	John Moslow
Assoc. Helthcare Systems	85 Woodridge Drive	Amherst	NY	14228	894-0187	James Moscato
IIMAK	310 Commerce Dr.	Amherst	NY	14228	691-6333	R. Johnston
Innovative Chemical Corp.	55 Woodridge Drive	Amherst	NY	14228	689-4600	Randy Patters
Laidlaw Transit, Inc.	2700 Millersport Hwy	Amherst	NY	14068	689-7911	M. Krienbuhl
Ni Mo Substation #211	Ayer Road	Amherst	NY		831-7209	Lisa Fredericks
Ni Mo Substation #60	145 Haussaur Road	Amherst	NY	14068	831-7209	Lisa Fredericks
Ni o N.T. Site	70 North Forest	Amherst	NY	14221	831-7456	Lisa Fredericks
Pepsi Center	1615 Manor Drive	Amherst	NY	14221	631-7132	Jim Zymanek
Severn Trent Laboratories	10 Hazelwood Drive	Amherst	NY	14228	691-2600	Ken Kasperek
St. Gobian (Boron Nit)	168 Creekside Drive	Amherst	NY	14228	691-2018	Jean Rensel
T. Amherst Treatment Fac.	455 Tonawanda Creek Rd.	Amherst	NY	14228	631-7154	Paul Bowers
U.S. Postal Service	5500 N. Bailey Ave.	Amherst	NY	14226-9998	846-2550	Bob Hellerer
Unifrax Corporation	324 Creekside Drive	Amherst	NY	14228	564-4105	Sean O'Laughl
UPS-Supply Chain Solution	130 Pineview Drive	Amherst	NY	14228	608-7112	Chuck Stroupe
Wastewater Treatment Fac.	455 Tonawanda Creek	Amherst	NY	14221	691-9771	Anthony Cann
E.C.Sewer Dist. # 2	8443 Lake Shore Road	Angola	NY	14006	549-3161	Larry Krug
Flexovit USA, Inc.	1305 Eden Evans Ctr.	Angola	NY	14006	549-5100	R. Riehle
National Fuel Gas	1669 Eden-Evans Ctr.	Angola	NY	14006	661-1901	Rick Sanders
Ni Mo Service Center	179 N. Main Street	Angola	NY	14006	673-7247	J. Kasprzycki
TXRX Systems	8625 Industrial Parkway	Angola	NY	14006	549-4700	A. Delgobbo
Verizon	50 School Street	Angola	NY	14006	842-7512	Patrick Miller
WilTel Communications	12103 Gowanda Street	Angola	NY	14091		Chris Klingmar
ADSCO Manufacturing	4979 Lake Avenue	Blasdell	NY	14219	827-5450	Thomas Adlot
BlueLinx Georgia Pacific	3720 Jeffrey Blvd.	Blasdell	NY	14219	825-6557	Jerry Schomer
Carquest Dist. Center	4091 Jeffrey Blvd.	Blasdell	NY	14219	821-9694	Marc Howard
CSX Seneca Yard	257 Lake Avenue	Blasdell	NY	14219	891-6610	T. Lewandows
EC Sewer District No.4	3595 Jeffrey Blvd.	Blasdell	NY	14219	823-8188	James Keller
Fuel Systems	3774 Lake Shore Road	Blasdell	NY	14219	827-5353	David Dillard
ISG Lackawanna	3175 Lake Shore Road	Blasdell	NY	14219	821-2206	J. Swiatkiewis
Natural Env.-Tranf. Sta.	3675 Jeffrey Blvd.	Blasdell	NY	14219	824-3766	F. Zawodzinsk

Penske Truck Leasing	3710 Milestrip Road	Blasdell	NY	14219	824-2245	District Mgr.
Precision Photo FAB, Inc.	4020 Jeffrey Blvd.	Blasdell	NY	14219	821-9393	Mel Switzer
Republic Engineered	S3049 Lakeshore Road	Blasdell	NY	14219	827-2813	Michael Houx
Sotek/Belrix	3590 Jeffrey Blvd.	Blasdell	NY	14219	821-5961	John Rehac
Stock Yards/US Food	4900 Lake Avenue	Blasdell	NY	14219	824-4900	Dave Norton
Verizon	9212 Boston State Road	Boston	NY	14025	842-7512	Patrick Miller
ADM Milling Company	250 Ganson Street	Buffalo	NY	14203	849-7361	George Sirada
Admirals Walk (AT&T)	200 Lake Front	Buffalo	NY	14202		S. Fliegelman
ADT	410 Main Street	Buffalo	NY	14202	630-7444	
ADT	295 Main Street	Buffalo	NY	14203	630-7444	Dave Bonczar
ADT	301 Franklin Street	Buffalo	NY	14220	630-7444	Dave Bonczar
American Axle & Mfg.	1001 E. Delevan- Box 972	Buffalo	NY	14240	891-7111	Plant Security
Ameripride Linen	8 Lord Street	Buffalo	NY	14240	856-2727	Kevin Tobin
Amrex Chemicals (Stetson)	391 Exchange Street	Buffalo	NY	14204	852-7245	W. Rexer
AT&T	69 Delaware Avenue	Buffalo	NY	14202	856-5700	Lois Riechter
AT&T	65 Franklin Street	Buffalo	NY	14202		Tim Catlin
AT&T	325 Delaware Avenue	Buffalo	NY	14202	604-9914	James Schme
Battenfeld-American	1575 Clinton Street	Buffalo	NY	14206	695-2100	
Bison Foods Upstate Farms	196 Scott Street	Buffalo	NY	14204	854-8400	Thoms Walker
Bison Laboratories	100 Leslie Street	Buffalo	NY	14211	895-2707	Robert Morber
Blackstone Business Ent.	635 South Park Avenue	Buffalo	NY	14210	856-6500	Dave Breindel
BOC Gases	101 Katherine Street	Buffalo	NY	14220	852-4705	Brian Johnson
Broadwing Communications	350 Main Street	Buffalo	NY	14202		Delk Watson
Buffalo China, Inc.	500 Bailey Avenue	Buffalo	NY	14210	824-8515	R. Wisniewski
Buffalo Color Corp.	100 Lee Street	Buffalo	NY	14210	827-4525	Lana Dole
Buffalo Filtration Plant	2 Porter Avenue	Buffalo	NY	14201	851-4726	Sam Campolon
Buffalo General Hospital	100 High Street	Buffalo	NY	14203	859-7070	Peter Murphy
Buffalo Metal Casting Co.	1875 Elmwood Ave.	Buffalo	NY	14207	874-6211	J. Klodzinski
Buffalo Msds.Dist.Center	261 Great Arrow	Buffalo	NY	14207	877-2411	Robert Boecke
Buffalo Msds.Dist.Center	175 Great Arrow Dr.	Buffalo	NY	14207	834-2177	Theodore Mey
Buffalo POP	350 Main Street	Buffalo	NY	14202		360 Networks
Buffalo Psychiatric Ctr.	400 Forest Avenue	Buffalo	NY	14213	816-2503	Steven Cobb
Buffalo Sewer Authority	90 W. Ferry Street	Buffalo	NY	14213	883-1820	Sal LoTempio
Buffalo Transflo Terminal	Bailey & Broadway	Buffalo	NY	14212	891-6261	Jerry Zangl
Cellular One	1600 Rand Building	Buffalo	NY	14203		
Chemical Distributors,Inc	80 Metcalfe Street	Buffalo	NY	14206	856-2300	Mark Russell
Childrens Hospital	219 Bryant Street	Buffalo	NY	14222	878-7228	Ronald Aldinge
Choice One Communications	350 Main Street	Buffalo	NY	14202	332-9124	Ron Diehl
CID Buffalo Transfer Sta.	793 South Ogden Street	Buffalo	NY	14206	821-7004	John Roberts
Cingular (Condos)	1217 Delaware Avenue	Buffalo	NY	14209		Caroline Nygre
Conagra	100 Childs Street	Buffalo	NY	14203	852-3648	Mike DelMonte
Conagra/Maple Leaf Mill	120 Childs Street	Buffalo	NY	14203	849-1622	George Sirada
Coyne Textile Services	111 James E. Casey Drive	Buffalo	NY	14206	827-1500	Mike Amendola
CS Gases & Mills Welding	1811 Broadway	Buffalo	NY	14212	895-5601	Dave Shiffler
CSXT-Frontier Yard	1836 Broadway	Buffalo	NY	14212	891-6100	T. Lewandows
Curtis Screw	50 Thielman Drive	Buffalo	NY	14203	583-4877	Gary Pletcher
Curtis Screw Company Inc.	1130 Niagara Street	Buffalo	NY	14213	885-0110	Marty Nuara
Curtis Screw Company Inc.	55 Roberts Avenue	Buffalo	NY	14206	821-5500	Marty Nuara
Duggans Warehouse (AT&T)	1502 Niagara Street	Buffalo	NY	14213		S. Fliegelman

EC Office Building	134 W. Eagle Street	Buffalo	NY	14202	858-6368	Dan Dunn
EC Service Center	462 Grider Street	Buffalo	NY	14215	898-3928	Edward Cordes
EEX Power Systems	620 Military Rd Box 4128	Buffalo	NY	14217	874-8122	Don Martine
Ellicott Square Bldg.	295 Main Street	Buffalo	NY	14203	854-0060	Security
Erb Company, Inc.	1400 Seneca Street	Buffalo	NY	14210	825-1400	Laurence Erb
Ethox Corp.	251 Seneca Street	Buffalo	NY	14204	842-4000	Matthew Aless
ExxonMobil	625 Elk Street	Buffalo	NY	14210	827-5127	Dale Kivett
Federal Reserve Bank	160 Delaware Avenue	Buffalo	NY	14202	849-5091	Gerald Zielinsk
Ford Buffalo Stamping Plt	S-3663 Lake Shore Road	Buffalo	NY	14219	821-4313	Jennifer Birach
Freezer Queen Foods	975 Fuhrmann Blvd.	Buffalo	NY	14203	668-5040	Bob Korn
Frontier Galvanizing Inc.	1740 Elmwood Avenue	Buffalo	NY	14207	875-2091	James May
Frontier Lumber Co., Inc.	1941 Elmwood Avenue	Buffalo	NY	14207	873-8500	E. McDermid
Frontier Supply & Equip.	210 Amherst Street	Buffalo	NY	14207	873-1130	Gary Hess
Fulton Distribution	560 Fulton Street	Buffalo	NY	14202	834-2177	Theodore Meye
GCF, Inc.	105 Dorothy Street	Buffalo	NY	14240- 0246	823-9900	G. Greenfield
General Mills Operations	54 S. Michigan Ave.	Buffalo	NY	14203	857-3573	Don Norton
Global Crossing	715 Delaware Avenue	Buffalo	NY	14209	881-0577	James Burr
GM Powertrain Division	2995 River Road	Buffalo	NY	14207	879-5557	879-5423
Go/Dan (Fedco) Indust.	57 Tonawanda Street	Buffalo	NY	14207	877-8000	Mike Plotner
Graphic Controls Corp.	189 VanRensslaer	Buffalo	NY	14240- 1271	849-6466	Robert Duke
Greyhound Lines, Inc.	181 Ellicott Street	Buffalo	NY	14203	855-7520	Emma Garrett
Harbison Walker Refract.	2235 Kenmore Avenue	Buffalo	NY	14207	998-6611	J. Rosenecker
Haven St. (AT&T)	100 Haven Street	Buffalo	NY	14202		S. Fliegelman
HFW Industries, Inc.	196 Philadelphia Street	Buffalo	NY	14207	875-3380	Jon Watson
Honeywell, Inc.	20 Peabody Street	Buffalo	NY	14210	497-1500	
Hyman Drum & Barrel	878 S. Division St.	Buffalo	NY	14210	825-2398	Mike Hyman
Interstate Brands Corp.	313 Fougeron Street	Buffalo	NY	14211	893-2600	Chuck Diehl
Intl. Extruded Products	60 Grider Street	Buffalo	NY	14215	894-7770	
Intl. Marine Salvage	812 East Ferry Street	Buffalo	NY	14211		Rick Unyi
Irish Propane Corp.	7 Katherine St. Box 409	Buffalo	NY	14212	852-3335	David Williams
Irish Welding	1444 Clinton St. Box 409	Buffalo	NY	14212	852-3335	David Williams
Joseph T. Ryerson & Son	40 Stanley Street	Buffalo	NY	14206	849-3311	D. Dietterich
Kaleida Health Deaconess	1001 Humboldt Pkwy.	Buffalo	NY	14208	887-8030	Skip Fisher
Kaufman Bakery	2381 Fillmore Avenue	Buffalo	NY	14214	834-1800	C. Pearce
Kendall Refining Division	102 Rapin Place	Buffalo	NY	14211	892-0640	Mike Doster
Kenmore Water (AT&T)	2378 Elmwood	Buffalo	NY	14217		S. Fliegelman
Key Tech Finishing	2929 Main Street	Buffalo	NY	14214	832-1232	Joseph Ventur
Keystone Corp.	1095 Niagara Street	Buffalo	NY	14213	885-6181	Jack Karet
Kraft Foods	243 Urban Street	Buffalo	NY	14240	891-6529	Greg Bala
LaFarge Corporation	2255 Bailey Avenue	Buffalo	NY	14211	876-8788	Mark Strobele
LaFarge Corporation	242 Hopkins Street	Buffalo	NY	14220	876-8788	Mark Strobele
LaFarge North America	575 Ohio Street	Buffalo	NY	14203	297-8035	Ed Hickey
LaFayette Hotel (AT&T)	391 Washington St.	Buffalo	NY	14202		S. Fliegelman
Laidlaw Transit, Inc.	909 Bailey Avenue	Buffalo	NY	14206	821-0647	Jack Besch
Laidlaw Transit, Inc.	803 Walden Avenue	Buffalo	NY	14211	894-4778	Tim Foley
Laidlaw Transit, Inc.	140 Shawnee	Buffalo	NY	14215	684-1240	James Doherty
Lake Erie Recycling	127 Fillmore Avenue	Buffalo	NY	14240	823-3877	Mike Sheehen
Level 3 Communications	240 Scott Street	Buffalo	NY	14204	5538805	Ray Lavanture

Marlette National Corp.	25 Rano Street	Buffalo	NY	14207	874-1970	Edw.Marlette,J
MCI (Worldcom)	325 Delaware Avenue	Buffalo	NY	14202	845-9202	Larry Hawley
MCI (Worldcom)	237 Main Street	Buffalo	NY	14203	843-2761	Larry Hawley
MCI (Worldcom)	2000 Main Place Tower	Buffalo	NY	14202	843-2761	Larry Hawley
Mercy Hospital	565 Abbott Road	Buffalo	NY	14220	447-6335	John Herman
Millard Fillmore Hospital	3 Gates Circle	Buffalo	NY	14209	887-4705	Joseph Mangol
Mod-Pac Corporation	1801 Elmwood Avenue	Buffalo	NY	14207	873-0640	Steve Anderson
Mollenberg-Betz	300 Scott Street	Buffalo	NY	14204	836-2718	Van Mollenber
Morgan Materials	175 Great Arrow Avenue	Buffalo	NY	14207	873-2000	Donald Sadkin
Morgan Materials	373 Hertel Avenue	Buffalo	NY	14207	873-2000	Donald Sadkin
Morgan Materials	2296 Kenmore Avenue	Buffalo	NY	14207	873-2000	Donald Sadkin
Morgan Materials	2299 Kenmore Avenue	Buffalo	NY	14207	873-2000	J. Beszczynski
Morgan Materials	380 Vulcan Street	Buffalo	NY	14207	873-2000	Donald Sadkin
Morgan Materials	2321 Kenmore Avenue	Buffalo	NY	14207	873-2000	Donald Sadkin
National Fuel Gas	161 Elm Street	Buffalo	NY	14203	857-7198	Foreman
National Fuel Gas	365 Mineral Springs Rd.	Buffalo	NY	14203	827-5587	Brian Freir
NFTA	164 Ohio Street	Buffalo	NY	14203	842-3550	Michael Esford
NFTA Cold Springs Garage	1581 Michigan Avenue	Buffalo	NY	14209	881-4722	Mark Massey
NFTA Gise/Wolford Garage	721 Babcock Street	Buffalo	NY	14206	855-7460	C. Antholzner
Ni Mo Seneca Terminal	447 Bailey Avenue	Buffalo	NY		831-7209	Lisa Fredericks
Ni Mo Station	Elm Street/Eagle	Buffalo	NY	14202	831-7209	Lisa Fredericks
Ni Mo Station #18	11 Sumner Place	Buffalo	NY	14211	831-7209	Lisa Fredericks
Niagara Blower Company	673 Ontario Street	Buffalo	NY	14207	875-2000	Michael Heim
Niagara Ceramics	75 Hayes Place	Buffalo	NY	14210	821-5600	Karl Franz
Niagara Frontier Srv. Sta	1430 Clinton Street	Buffalo	NY	14206	823-5294	Fred Palumbo
Nia-Mo Archer Site	60 Archer Street	Buffalo	NY	14206	831-7456	John White
Nia-Mo Dewey Site	144 Kensington Ave.	Buffalo	NY	14214	831-7209	Lisa Fredericks
Niject Services Company	2995 River Road	Buffalo	NY	14207	875-1278	Bruce Bass
NYS Thruway Authority	Dingens/Weiss Sts.	Buffalo	NY	14206	631-9017	William Lesile
Osmose, Inc.	980 Ellicott Street	Buffalo	NY	14209	882-5905	G. Cavanaugh
Outokumpu American Brass	70 Sayre Street	Buffalo	NY	14207	879-6848	Earl Robinson
Packaging Copr. America	1110 Military Road	Buffalo	NY	14217	877-7800	Charles Slick
Penske Truck Lease, LP	975 Fuhrman Blvd.	Buffalo	NY	14203	824-2244	Greg Gombos
Pohlman Foundry Company	205 Baitz Avenue	Buffalo	NY	14206	827-4217	Edward Burch
PVS Chemicals Inc.	55 Lee Street	Buffalo	NY	14210	825-5762	Anne Schillaci
Qwest Communications	390 Main Street Suite 200	Buffalo	NY	14202		Delcan Cassidy
Republic Services of NY	1346 S. Park Avenue	Buffalo	NY	14240	338-8830	Jeff Andrews
Rich Products Corp.	1145 Niagara Street	Buffalo	NY	14240	878-8674	Leo Kruger
RND Machine Company	1043 Jefferson Avenue	Buffalo	NY	14204	882-4866	Mark Parker
Rodgers Welding Supply	1791 Fillmore Avenue	Buffalo	NY	14214	688-9753	S. Rodgers
Rollins Leasing Corp.	1989 Harlem Road	Buffalo	NY	14212	892-7555	Andrew Cullen
Rossevelt Apts (AT&T)	921 Main Street	Buffalo	NY	14203		S. Fliegelman
Roswell Park	Elm & Carlton	Buffalo	NY	14263	845-5866	Raymond Jone
S.A. Day	1489 Niagara Street	Buffalo	NY	14213	881-3030	Paul Conn
Safety-Kleen Oil Services	60 Katherine St.	Buffalo	NY	14210	855-2212	Dan Holdnack
Salen Packing Company	318 Howard Street	Buffalo	NY	14206	852-8677	Steve Smietan
Sisters Hospital	2157 Main Street	Buffalo	NY	14214	447-6335	John Herman
Sorrento Lactalis, Inc.	2375 South Park Ave.	Buffalo	NY	14220	823-6262	Jos. Agnello
South Buffalo Railway	3556 Lake Shore Road	Buffalo	NY	14219	821-3647	Wm. Agate
Sovereign Packaging Group	710 Ohio Street	Buffalo	NY	14240	856-4910	Todd Graviou

Sprint Buffalo Switch	271 Bristol Street	Buffalo	NY	14206		Jen Scarpino
Sprint S. Park (AT&T)	2960 S. Park Avenue	Buffalo	NY	14218		S. Fliegelman
St. Lawrence Cement	1751 Fuhrmann Blvd.	Buffalo	NY	14203	825-7084	Tim Harper
Strate Welding Supply	101 Comet Street	Buffalo	NY	14216	873-3660	F.R. Strate, Jr
Surmet Ceramics	699 Hertel Avenue	Buffalo	NY	14207	875-4091	Tom Mroz
Swan Towers	290 Main Street	Buffalo	NY	14202	845-5460	Security
Trico Products	817 Washington Street	Buffalo	NY	14203	827-3267	Gary Pokorski
Tyson Retail Deli	665 Perry Street	Buffalo	NY	14120	826-6400	M. Wolf
U.S. Postal Service VMF	1200 William Street	Buffalo	NY	14240	846-2352	Terry Grover
United Parcel Service	1907 James E. Casey Drive	Buffalo	NY	14206	821-6129	Paul McCarthy
Univar Buffalo	803 Walden Avenue	Buffalo	NY	14211	897-1703	Kevin Thomas
Univar Buffalo	803 Walden Avenue	Buffalo	NY	14211	897-1703	John Vansil
VA Hospital (AT&T)	3495 Bailey Avenue	Buffalo	NY	14215		S. Fliegelman
Verizon	345 Ellicott	Buffalo	NY	14203	842-7512	Patrick Miller
Verizon	935 Hertel Avenue	Buffalo	NY	14216	842-7512	Patrick Miller
Verizon	65 Franklin Street	Buffalo	NY	14202	842-7512	Patrick Miller
Verizon	2743 Main Street	Buffalo	NY	14214	842-7512	Patrick Miller
Verizon	1861 South Park Ave.	Buffalo	NY	14220	842-7512	Patrick Miller
Verizon	548 Elmwood Avenue	Buffalo	NY	14222	842-7512	Patrick Miller
Verizon	350 Main Street	Buffalo	NY	14202		
Verizon	2045 Bailey Avenue	Buffalo	NY	14211	842-7512	Patrick Miller
Verizon	111 Rosalia Street	Buffalo	NY	14216		Richard Polast
Waste Management of NY	70 Northgate	Buffalo	NY	14218	853-6117	Tim Ruch
Westvaco Corp.	95 Dorothy Street	Buffalo	NY	14206	822-3131	D.C. Stiglmeie
Westwood Pharmaceuticals	100 Forest Avenue	Buffalo	NY	14213	887-3437	
Williams Advanced Matl.	2978 Main Street	Buffalo	NY	14214	446-2236	Lee Oman
Williams Communications	325 Delaware Avenue	Buffalo	NY	14202		Chris Klingmar
Winfield Industries Inc.	852 Kensington Ave.	Buffalo	NY	14215	833-6900	Mark Neubeck
Wood Treaters of Buffalo	100 Botsford Place	Buffalo	NY	14216	874-6181	E. McDermid
CID Landfill	10860 Olean Road	Chaffee	NY	14030	496-5000	Mike Glasner
Diamond Saw Works, Inc.	12290 Olean Road	Chaffee	NY	14030	496-7417	Ed Parry
AAM Cheektowaga	2799 Walden Avenue	Cheektowaga	NY	14211	447-5707	David Sheppar
Adv. Info. Eng. Services	4455 Genesee Street	Cheektowaga	NY	14225	631-6948	John Michalovi
Airgas East (ARS/Visteon)	2775 Broadway	Cheektowaga	NY	14227	893-0101	R. Dlugosz
Allied Frozen Storage	2501 Broadway	Cheektowaga	NY	14227	894-4000	David Robinso
All-Weather Contractors	510 Ellicott Road	Cheektowaga	NY	14227	839-2167	Steve Kincano
American Eagle Airlines	BNIA	Cheektowaga	NY	14225	630-3330	Michael Pires
API Basco	277 Walden Avenue	Cheektowaga	NY	14225	684-9700	John Nemcek
AT&T Wireless Services	1690 Walden Avenue	Cheektowaga	NY	14225	897-5001	Walter Bidney
Avis Rent A Car	4200 Genesee Street	Cheektowaga	NY	14225	632-1825	Tom Sweeney
Avis Rent-A-Car	4513 Genesee St.	Cheektowaga	NY	14225	632-1825	Tom Sweeney
Bestway Distribution	2345 Walden Avenue	Cheektowaga	NY	14240	895-8000	John Stinson
Bestway Distribution	2775 Broadway	Cheektowaga	NY	14227	895-8000	John Stinson
BFI South Transfer Sta.	Indian Road	Cheektowaga	NY	14227	285-3344	David Grenier
Buffalo Crushed Stone	500 Como Park Blvd.	Cheektowaga	NY	14227	826-7310	Joe Laraiso
C&D Technologies, Inc.	2745 Broadway	Cheektowaga	NY	14227	891-7993	Russ Deluca
Certain Teed Corporation	2525 Walden Avenue	Cheektowaga	NY	14225	685-1940	John Marciniak
Cheektowaga Central	3600 Union Road	Cheektowaga	NY	14225	686-3616	Dennis Kane
Cheektowaga Maryvale H.S.	1050 Maryvale Drive	Cheektowaga	NY	14225	631-7448	Mike Freas
Cheektowaga-Maryvale MS	1050 Maryvale Drive	Cheektowaga	NY	14225	631-7448	Mike Freas

Cheektowaga-Sloan SD	166 Halstead Avenue	Cheektowaga	NY	14212	891-6412	Paul Kubiak
Cheektowaga-Town	3175 Union Road	Cheektowaga	NY	14227	686-3439	A. Ferdinand
Cheektowaga-Town	500 Losson Road	Cheektowaga	NY	14227	656-2280	Chuck Gies
Cheektowaga-Town	2730 Harlem Road	Cheektowaga	NY	14225	681-4336	James Burst
Cheektowaga-Town	200 Southern Parkway	Cheektowaga	NY	14225	681-4336	James Burst
Cheektowaga-Town	171 Central Blvd.	Cheektowaga	NY	14225	668-3858	L. Golas
Cingular Appletree	2875 Union Road	Cheektowaga	NY	14227		Debbie Flemm
Comair, Inc. BNIA	4200 Genesee Street	Cheektowaga	NY	14225	633-8753	Josh Nehiley
Darling International Inc	2000 William Street	Cheektowaga	NY	14240	895-0655	Robert Fader
Delta Air Lines	4200 Genesee Street	Cheektowaga	NY	14225	633-8756	Fred Acunto
Derrick Manufacturing	3350 Union Road	Cheektowaga	NY	14225	683-9010	Tom Kozlowsk
Derrick Manufacturing	590 Duke Road	Cheektowaga	NY	14225	683-9010	Tom Kozlowsk
Dinaire	145 Gruner Road	Cheektowaga	NY	14227	894-1201	Joe Organge
EC Sewer District No. 1	715 Cayuga Creek Road	Cheektowaga	NY	14227	684-1234	Lawrence Pohl
EC Sewer District No. 1	Industrial Pkwy.	Cheektowaga	NY	14227	684-1234	Lawrence Pohl
Erie Logistics (TOPS)	100 Allied Drive	Cheektowaga	NY	14227	515-2306	James Andreoz
Excel Precision, Inc.	210 French Road	Cheektowaga	NY	14227	668-3804	David Lasky
Federal Express Corp.	299 Cayuga Road	Cheektowaga	NY	14225	839-3142	A. Perritano
Gibraltar Steel Corp.	2555 Walden Avenue	Cheektowaga	NY	14225	684-1020	Edward Sibilio
Holiday Twin Rinks	3465 Broadway	Cheektowaga	NY	14227	685-3660	Jim Bender
ITT Standard	175 Standard Parkway	Cheektowaga	NY	14225	862-4002	J. McNamara
Laidlaw Transit, Inc.	2306 Walden Avenue	Cheektowaga	NY	14225	684-9440	George Withel
Moore Pressure Sen. Sys.	2600 Walden Avenue	Cheektowaga	NY	14225	684-2600	Joseph Langar
National Car Rental BNIA	4200 Genesee Street	Cheektowaga	NY	14225	570-4812	Bob Papia
NFTA BNIA	4200 Genesee Street	Cheektowaga	NY	14225	630-6012	Mike Morris
NY Emulsions	505 Como Park Blvd.	Cheektowaga	NY	14225	683-8850	
NYS Thruway Authority	MP 423.19	Cheektowaga	NY	14225	631-9017	Wm. Leslie
Pepsi Bottling Group	2770 Walden Avenue	Cheektowaga	NY	14225	684-4900	Randy Brodsky
Puritan Medical Products	2775 Broadway	Cheektowaga	NY	14227	894-4306	Butch Cole
Riefiler Concrete Products	400 Pfohl Road	Cheektowaga	NY	14225	649-3260	Mike Benthin
Rosina/Celentano	75 Industrial Drive	Cheektowaga	NY	14227	608-8570	B. Stolinski
Ryder Transportation	2701 Walden Ave.	Cheektowaga	NY	14225	686-9425	
Sam's Club	3735 Union Road	Cheektowaga	NY	14225	681-0402	Jerry Harpster
Sierra Research Division	485 Cayuga Road	Cheektowaga	NY	14225	631-7750	Wm. Blarr
Sprint	50 Dewberry Lane	Cheektowaga	NY	14227		Jennifer Scarp
St. Joseph's Hospital	2605 Harlem Road	Cheektowaga	NY	14225	447-6335	John Herman
Stroehmann Bakeries	3650 Broadway	Cheektowaga	NY	14227	681-0030	Jim Hanusin
United Airlines/BNIA	4200 Geneseee Street	Cheektowaga	NY	14225	833-3036	Kevin Schafer
United Parcel Service	265 Cayuga Road	Cheektowaga	NY	14225	821-6129	Paul McCarthy
United Parcel Service	60 Industrial Parkway	Cheektowaga	NY	14227	668-2549	Robert Hudson
Upstate Milk Coop, Inc.	1730 Dale Road	Cheektowaga	NY	14225	892-2121	Daniel Dunn
Veridian (Calspan-SRL)	150 N. Airport Drive	Cheektowaga	NY	14225	631-6948	John Michalovi
Verizon	1130 French Road	Cheektowaga	NY	14225	842-7512	Patrick Miller
W.W. Grainger	50 McKesson Parkway	Cheektowaga	NY	14225	684-1000	Ron Burkhard
Williams Communications	1090 Harlem Road	Cheektowaga	NY	14227		Terry Willis
Sprint NY PCS Switch	50 Dewberry Lane	Cheektowawga	NY	14227		Jeffiner Scarp
American Allsafe Co.	99 Wales Avenue	City-	NY	14150	695-8300	Vincent Perri
		Tonawanda				
Chemical Leaman	470 Fillmore Avenue	City-	NY	14150	695-1440	Bill Siedlecky
		Tonawanda				
Consolidated Freightways	877 Niagara Street	City-	NY	14150	695-3110	Mike Schleiche
		Tonawanda				

Exolon-ESK Company	1000 E. Niagara St.	City-Tonawanda	NY	14150	693-4550	Ron Cochran
Funk Lawn Spray, Inc.	330 Fillmore Avenue	City-Tonawanda	NY	14150	692-7180	R. Funk
Quala Systems	470 Fillmore Avenue	City-Tonawanda	NY	14150		Jim Carlson
Clarence Thruway Service	MP 412 Westbound	Clarence	NY	14031	631-9017	Wm. Lesile
National Fuel Gas	Strickler Road	Clarence	NY	14031	827-5532	John Grotke
National Fuel Gas	9600 Wehrle Drive	Clarence	NY	14031	759-5150	Chris Osmansk
New York State Police	9825 Main Street	Clarence	NY	14031	759-6831	Sam Taglienti
Verizon	4970 Bank Street	Clarence	NY	14031	842-7512	Patrick Miller
Wilson Greatbatch	10,000 Wehrle Drive	Clarence	NY	14031	759-5354	Scott Kuhlmeier
Clarence Central School	9825 County Road	Clarence Center	NY	14032	407-9500	Dan Ettipio
Reliable Propane	10195 Keller Road	Clarence Center	NY	14032	741-3000	Ken Albrecht
Reliable Propane	10140 County Road	Clarence Center	NY	14032	741-3107	Ken Albrecht
Stockwell Construction	9835 County Road	Clarence Center	NY	14032	741-8125	Harry Stockwell
Verizon	6000 Long Street	Clarence Center	NY	14032	842-7512	Patrick Miller
National Fuel Gas	S-8511 State Road	Colden	NY	14033	941-5234	James Walters
Collins Correctional Fac.	Jennings Rd. Box 490	Collins	NY	14034	532-4588	Thomas Schmitt
Dan Gernatt Gravel Prdts.	Taylor Hollow Road	Collins	NY	14034	532-3371	R. Pecnik
National Fuel Gas	Wilson & Konert Rds.	Collins	NY	14034	925-8415	Dan Rogers
Riefler Concrete Products	Richardson Road	Collins	NY	14034	649-3260	Chris Pedersen
Cellular One	Emerling Road	Concord	NY	14055		
American Energy Care	786 Terrace	Depew	NY	14043		Jamie Thompson
Bufflo Tungsten, Inc.	2 Main Street	Depew	NY	14043	683-9170	P. Gagliardi
Cardinal Health Care	3356 Walden Avenue	Depew	NY	14043	683-3500	Dale Kokanovich
Depew Senior High School	5201 S. Transit Rd.	Depew	NY	14043	686-2471	Joe Farr
Depew Union Free SD	1780 Como Park Blvd.	Depew	NY	14043	686-2471	Joe Farr
Depew Village DPW	315 Borden Road	Depew	NY	14043	684-1234	L. Pohl
Depew Village Pool #1	85 Manitou Street	Depew	NY	14043	685-9668	Robert Kucewicz
E.C. SD #4 Pumping & Ret.	315 Borden Road	Depew	NY	14043	684-1232	Larry Pfohl
Harlequin Distribution	3010 Walden Avenue	Depew	NY	14043	686-1894	Don Lewis
LaFarge Corporation	5636 Transit Road	Depew	NY	14043	683-3153	Paul Schill
LEICA Microsystems	3362 Walden Avenue	Depew	NY	14043	686-3000	Richar DuFour
Quebecor Printing	2457 George Urban Blvd.	Depew	NY	14043	686-2500	Bill McGuane
SOFCO US Food Service	3366 Walden Avenue	Depew	NY	14043	566-4247	Jay Gilbert
Verizon	2525 Geo. Urban Blvd	Depew	NY	14043	842-7512	Patrick Miller
Waste Management	3327 Walden Avenue	Depew	NY	14043	496-5000	P. Hourihan
Verizon	6847 Lake Shore Road	Derby	NY	14047	842-7512	Patrick Miller
MCI WorldCom	Sibley Road	E. Concord	NY	14055	843-2760	Mark Smutek
Worldcom	11264 Allen Road	E. Concord	NY	14055	843-2761	Larry Hawley
Fisher Price Toys	636 Girard Avenue	East Aurora	NY	14052	687-3084	J.Kochersperger
Laidlaw Transit, Inc.	819 Davis Road	East Aurora	NY	14052	652-0938	C. Caccamise
Moog, Inc.	Seneca Street	East Aurora	NY	14052	687-4157	Robin Young
National Fuel Gas	Hemstreet Road	East Aurora	NY	14052	941-5234	James Walters
Verizon	401 Main Street	East Aurora	NY	14052	842-7512	Patrick Miller
Crescent Marketing	8800 South Main Street	Eden	NY	14057	992-4115	John Colligan
National Fuel Gas	East Eden Road	Eden	NY	14057	827-2376	Edward Fitz
Page-Harms Oil Company	2683 Hemlock Road	Eden	NY	14057	992-3444	David Harms

Page-Harms Oil Company	2692 Green Street	Eden	NY	14057	992-3444	David Harms
Schwan's Home Service	7264 Southwestern Blvd.	Eden	NY	14057	627-9489	Kevin Davis
Tennessee Gas Pipeline	7586 East Eden Road	Eden	NY	14057	646-2023	R.S. Redmond
Verizon	2776 Florence Avenue	Eden	NY	14057	842-7512	Patrick Miller
Elma SD#4 Jackman Lane	1910 Bowen	Elma	NY	14059	652-2297	Tim Walczyk
Elma Sewer District # 1	51 Treehaven	Elma	NY	14059	652-2297	Tim Walczyk
Elma Sewer District # 5	Rolling Green Lane	Elma	NY	14059	652-2297	Tim Walczyk
Elma Sewer District #7	Sawmill Court	Elma	NY	14059	652-2297	Tim Walczyk
Iroquois Central School	2111 Girdle Road	Elma	NY	14059	652-3000	L. Bishop
Motorola, Inc.	611 Jamison Road	Elma	NY	14059	687-6066	Frank Collis
NYSEG	Stolle Road	Elma	NY	14059	681-5030	William Ranson
Steuben Foods, Inc.	1150 Maple Road	Elma	NY	14059	655-4000	
AT&T/Evans	Eden Road	Evans	NY	14047	440-4065	Bob Darling
NYS Thruway-Angola	MP 447.0	Evans	NY	14047	631-9017	W. Lesile
Erie Co. Water Authority	722 Sturgeon Point Road	Evans (Derby)	NY	14047	685-8245	R. Niederpruer
Laidlaw Transit	2700 Millersport Hwy.	Getzville	NY	14068	689-7911	
Ni Mo Station #60	145 Haussauer Road	Getzville	NY	14068	831-7209	Alan Read
Verizon	2775 Millersport Highway	Getzville	NY	14068	842-7512	Patrick Miller
Sprague Brook Park	9674 Foote Road	Glenwood	NY	14141	646-1970	M. Collins
Gowanda Mobil	17 East Main Street	Gowanda	NY	14070	532-2334	Mark Blasek
Village/Gowanda Sewer	27 East Main Street	Gowanda	NY	14070	532-5931	M. Hutchinson
American Pharm Prtnrs	3159 Staley Road	Grand Island	NY	14072	773-0884	Joe Ippolito
Fujisawa Healthcare	3125 Staley Road	Grand Island	NY	14072	775-2212	Dave Burnell
Grand Island Central	2451 Baseline Road	Grand Island	NY	14072	773-8823	Don Perry
Grand Island Central	3325 Staley Road	Grand Island	NY	14072	773-8823	Don Perry
Grand Island Nike Base	3278 Whitehaven Road	Grand Island	NY	14072	773-9662	Wayne Clinton
Grand Island Wastewater	1501 East River Road	Grand Island	NY	14072	773-2976	Wayne Clinton
Grand Island Wastewater	681 East River Road	Grand Island	NY	14072	773-9662	Robert Wendli
Grand Island Water Dist	1600 Whitehaven Rd.	Grand Island	NY	14072	773-9661	John Martin
Grand Island WW	3101 E. River Road	Grand Island	NY	14072	773-9662	Wayne Clinton
Grand Island-Wastewater	3500 Baseline Road	Grand Island	NY	14072	773-9662	Wayne Clinton
Grand Island-Water Dist	318 Baseline Road	Grand Island	NY	14072	773-9661	John Martin
IsleChem	2801 Long Road	Grand Island	NY	14072	773-8500	D.E. Ernst
Life Technologies, Inc.	3175 Staley Road	Grand Island	NY	14072	774-3179	
Moore Research Center	300 Lang Blvd.	Grand Island	NY	14072	773-0615	
Moore Systems Fabrication	3235 Grand Island Blvd.	Grand Island	NY	14072	773-0615	
National Fuel Gas	1595 Stony Point Road	Grand Island	NY	14072	827-2376	Edward Fitz
Niagara Co. Water Dist.	4251 West River Pkwy.	Grand Island	NY	14072	283-9414	Gordon Kenyo
NOCO Energy Corp. S-30	1898 Grand Is. Blvd.	Grand Island	NY	14072	874-7250	Gary Roesch
OxyChem Tech. Center	2801 Long Road	Grand Island	NY	14072	278-7217	Dave Schimsch
Sprint Bike Path (AT&T)	2041 Bedell Road	Grand Island	NY	14072		S. Fliegelman
U.S. Postal Service	2391 Baseline Road	Grand Island	NY	14072-9998	773-5355	Joe Salerno
Verizon	1707 Baseline Road	Grand Island	NY	14072	842-7512	Patrick Miller
B.F.G. Electroplating	33 Scott Street	Hamburg	NY	14075	649-3221	Frank Marie
Frontier Central HS	S-4432 Bayview Road	Hamburg	NY	14075	926-1812	
Frontier Middle School	2751 Amsdell Road	Hamburg	NY	14075	926-1812	
Hamburg CS Garage	4185 Legion Drive	Hamburg	NY	14075	646-3230	Kevin Strong
Hamburg High School	4111 Legion Drive	Hamburg	NY	14075	646-3230	Kevin Strong

Hamburg Middle School	360 Division Street	Hamburg	NY	14075	646-3230	Kevin Strong
Mt. Vernon #1 Pump Sta.	S-4863 LakeShore Rd.	Hamburg	NY	14075	823-8188	James Keller
Mt. Vernon #2 Pump Sta.	S-4726 LakeShore Rd.	Hamburg	NY	14075	823-8188	G. Absolom
National Fuel Gas	301 Union Street	Hamburg	NY	14075	827-5532	John Grotke
NYS Electric & Gas	5655 S. Park Avenue	Hamburg	NY	14075	681-5030	Paul Domanow
Old Colony Envelope	160 Elmview Avenue	Hamburg	NY	14075	648-5850	Paul Heyink
Riefler Concrete Products	5690 Camp Road	Hamburg	NY	14075	649-3260	Mike Benthin
Rogers Road Pump Station	S-4906 Rogers Road	Hamburg	NY	14075	823-8188	James Keller
Verizon	S-5119 Lake Shore Road	Hamburg	NY	14075	842-7512	Patrick Miller
Verizon	141 Main Street	Hamburg	NY	14075	842-7512	Patrick Miller
Wanakah Pump Station	S-5316 LakeShore Rd.	Hamburg	NY	14075	823-8188	James Keller
American Lumber Company	Vermont Street	Holland	NY	14080	537-2642	
E.C.Sewer Dist. # 3	457 No. Main St.	Holland	NY	14080	537-9049	Michael Walker
Holland Central School	177 Canada Street	Holland	NY	14080	537-2231	Dan Berry
Mullican Flooring	209 Vermont Street	Holland	NY	14080	537-2642	Rick Tyburski
Verizon	16 Vermont Street	Holland	NY	14080	842-7512	Patrick Miller
Wells Camping Center	8459 Olean Road	Holland	NY	14080		
ANE Advance Trans.	360 Woodward	Kenmore	NY	14217	874-4000	David Baldi
Ben Franklin M. S.	540 Parkhurst Blvd.	Kenmore	NY	14223	874-8405	M. Eschborn
BFI	2299 Kenmore Avenue	Kenmore	NY	14217	614-3359	J. Beszczyński
BFI	2321 Kenmore Avenue	Kenmore	NY	14217	614-3360	Joe Scaffidi
Gibraltar Metals Division	1050 Military Road	Kenmore	NY	14217	875-7920	Doug Nixon
Herbert Hoover M. S.	249 Throncliff Road	Kenmore	NY	14223	874-8405	Tom Pyjas
Kenmore Mercy Hospital	2950 Elmwood Avenue	Kenmore	NY	14217	447-6335	John Herman
Kenmore Middle School	155 Delaware Avenue	Kenmore	NY	14217	875-8403	Gary Carloni
Kenmore West H.S.	33 Highland Parkway	Kenmore	NY	14223	874-8401	C. Contrino
Kenton UFSD	136 Crosby	Kenmore	NY	14217	874-8475	Patrick Oliver
Kenton UFSD	1494 Colvin Blvd.	Kenmore	NY	14223	874-8633	G. Wildoner
Kenton UFSD	3200 Elmwood Avenue	Kenmore	NY	14217	874-8507	Mike Kellmar
NFTA Frontier Garage	1000 Military Road	Kenmore	NY	14217	855-7459	R. McDermott
Theodore Roosevelt Elem.	283 Washington Ave.	Kenmore	NY	14217	874-8409	Patrick Oliver
Thermal Foams, Inc.	2101 Kenmore Avenue	Kenmore	NY	14207	874-6474	David Wopperer
Thomas Jefferson Elem.	250 Athens Blvd.	Kenmore	NY	14223	874-8418	Rich Sinibaldi
Beth-Energy Lack.Coke Plt	1951 Hamburg Turnpike	Lackawanna	NY	14218	821-3015	610-472-2373
Buffalo & EC Bot. Gardens	2655 S. Park Avenue	Lackawanna	NY	14218	858-8380	
Buffalo Fuel Warehouse	344 Vulcan Street	Lackawanna	NY	14218		Sam Santorsa
Dorrance Ave. Pump Sta.	25 Dorrance Ave.	Lackawanna	NY	14218	823-5800	Jim Balcarczyk
E.C. Sewer Dist. # 6	260 Lehigh Ave.	Lackawanna	NY	14218	823-5800	Jim Balcarczyk
EC Sewer District No.6 EF	A Street (to Donna Dr.)	Lackawanna	NY	14218	823-5800	Jim Balcarczyk
Fluoro-Seal, Inc.	1951 Hamburg Turnpike	Lackawanna	NY	14218	825-9031	Paul Crook
Lackawanna City Schools	500 Martin Road	Lackawanna	NY	14218	827-6730	Rich Baldelli
Lackawanna Senior High	550 Martin Road	Lackawanna	NY	14218	827-6730	Fran Michaels
Laidlaw Transit, Inc.	2512 South Park Ave.	Lackawanna	NY	14218	684-1240	James Doherty
Ni Mo Substation #212	Bethlehem Steel	Lackawanna	NY	14219	831-7209	Lisa Fredericks
OLV Hospital	55 Melroy Avenue	Lackawanna	NY	14218	825-8000	
Riefler Concrete Products	1951 Hamburg Turnpike	Lackawanna	Ny	14218	649-3260	Mike Benthin
Safety-Kleen Corp.	41 North Gates Ave.	Lackawanna	NY	14218	826-8931	J. Drozdowski
Vesuvius Buffalo	661 Willet Road	Lackawanna	NY	14218	825-7900	Doug Spoonley
Hasbrouck Plastics, Inc.	1975 Lakeview Rd. Box 55	Lake View	NY	14085	627-2371	L. Casolini
Apple Rubber Products	204 Cemetery Road	Lancaster	NY	14086	684-6560	Jim Bistoff

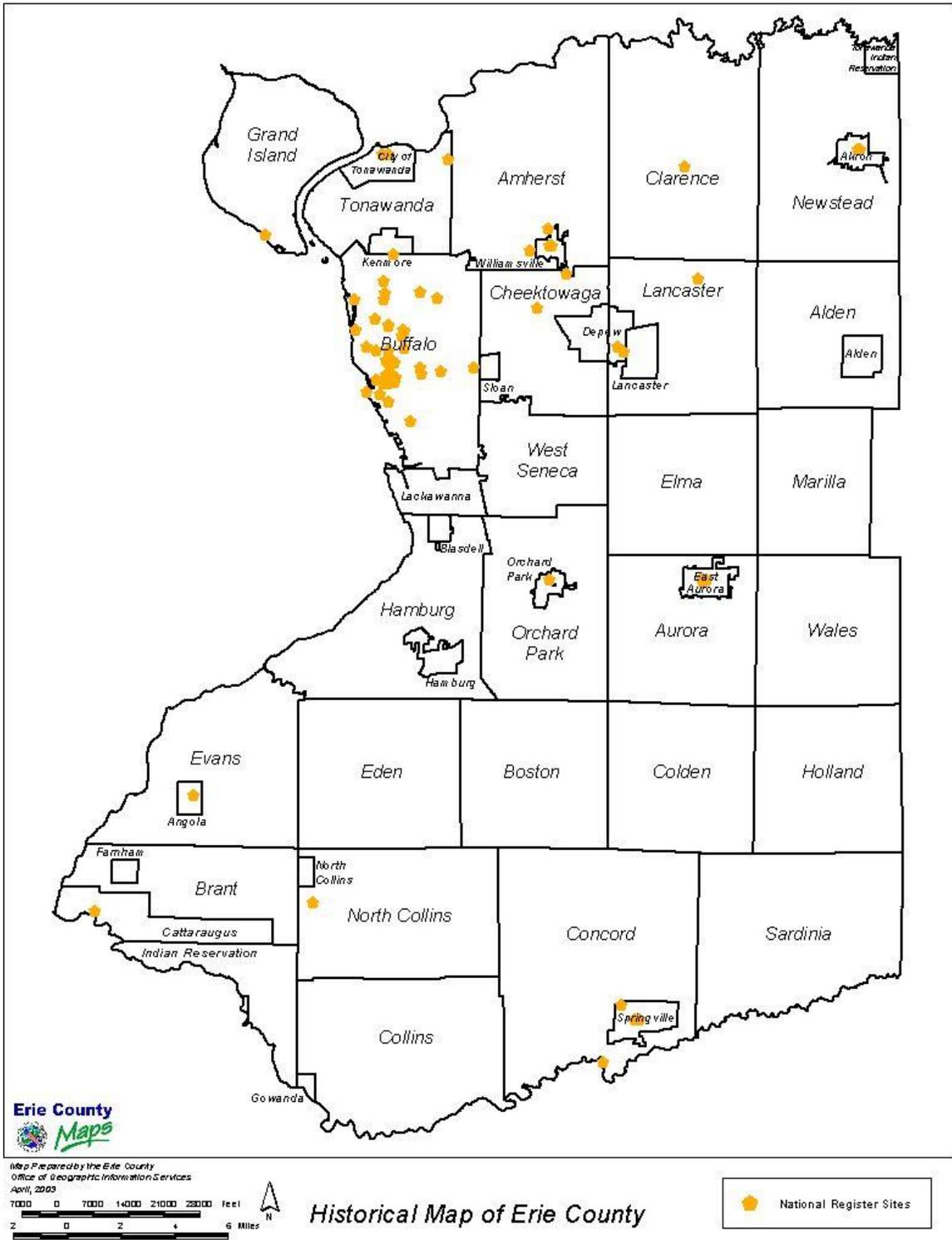
AVOX (Scott Aviation)	225 Erie Street	Lancaster	NY	14086	686-1605	Wm. Saskowski
Buffalo Crushed Stone	8615 Wehrle Drive	Lancaster	NY	14086	826-7310	Joe Laraiso
Cingular (water tank)	16 Pleasant View Ave.	Lancaster	NY	14086		Carolyn Nygre
Cintas Corporation	5740 Genesee Street	Lancaster	NY	14086	632-1498	Phil Huben
EC Sewer District #4	3789 Walden Avenue	Lancaster	NY	14086	684-1234	Larry Pfohl
Erie Logistics (TOPS)	5873 Genesee Street	Lancaster	NY	14086	515-2354	Dave Kiera
FBC Chemical Corp.	4111 Walden Avenue	Lancaster	NY	14086	681-1581	J. Villafranca
Fluid Power Service Corp.	4474 Walden Avenue	Lancaster	NY	14086	681-8514	Ken Jirak
H.C. Brill	3765 Walden Avenue	Lancaster	NY	14086	685-4000	John Hazelton
LaFarge	6125 Genesee Street	Lancaster	NY	14086	651-9237	Mark Strobele
Lancaster Central School	5201 William Street	Lancaster	NY	14086	686-3209	Dennis Weist
Lancaster Central School	One Forton Drive	Lancaster	NY	14086	686-3290	Robert Mowey
Moldtech	1900 Commerce Pkwy.	Lancaster	NY	14086	866-1452	Wayne Gerhar
NYSE&G-Lancaster Site	150 Erie Street	Lancaster	NY	14086	681-5030	Willaim Ranson
Pautler Oil Service	500 Ransom Road	Lancaster	NY	14086	693-6900	Dave Pautler
Pautler Oil Service	6370 Broadway	Lancaster	NY	14086	683-6900	Dave Pautler
Pautler Oil Service	1953 Como Park Blvd.	Lancaster	NY	14086	683-6900	Dave Pautler
Schwan's Sales	4465 Walden Ave.	Lancaster	NY	14086	681-2599	Steven Ascher
Sprint (AT&T)	5051 Transit Road	Lancaster	NY	14086		S. Fliegelman
United Silicone, Inc.	4471 Walden Avenue	Lancaster	NY	14086	681-8222	John E. Hehne
Verizon	57 Central Avenue	Lancaster	NY	14086	842-7512	Patrick Miller
Dan's Auto Repair	Two Rod at Bullis Road	Marilla	NY			888-696-3973
Agway North Collins	2010 Milestrip Road	N. Collins	NY	14111	337-2222	Dick Vercant
Niagara Energy	11200 Gowand State Road	N. Collins	NY	14111	337-3843	James Renaldo
North Collins Agway	2107 Spruce Street	N. Collins	NY	14111	337-0268	Mark Hutching
North Collins Cyl Gas	1770 Milestrip Road	N. Collins	NY	14111	337-3665	James Renaldo
Verizon	10488 Noyes Street	N. Collins	NY	14111	842-7512	Patrick Miller
Atlantic #60100	2977 Niag.Falls Blvd	N. Tonawanda	NY	14120		
Auesta Polarit Welding	3176 Abbott Road	Orchard Park	NY	14127	827-4400	Ronald Stahur
Carleton Technologies	10 Cobham Drive	Orchard Park	NY	14127	662-0006	E. Hattenberge
Chestnut Ridge Park	6121 Chestnut Ridge	Orchard Park	NY	14127	858-8355	Kim Decker
L.D.McCauley	3875 California Rd.	Orchard Park	NY	14127	662-6744	D. McCauley
National Fuel Gas	5985 New Taylor Rd.	Orchard Park	NY	14127	667-5501	Mike Rogers
OLV Chestnut Ridge FP	6300 Powers Road	Orchard Park	NY	14127	825-8000	Robert Hawks
Taylor Metal Works	3925 California Rd.	Orchard Park	NY	14127-0648	662-3113	Peter Taylor
Trugreen-Chemlawn	100 Mid County Drive	Orchard Park	NY	14127	662-1200	Danile Prem
Verizon	321 Sunset Terrace	Orchard Park	NY	14127	842-7512	Patrick Miller
Gernatt Asphalt Products	Route 16	Sardinia	NY	14030	532-3371	R. Pecnik
Schichtels Nursery	7420 Peters Road	Springville	NY	14141	724-8983	Dean Crocker
Bertrand Chaffee Hospital	224 E. Main Street	Springville	NY	14141	592-2871	Steven Krisiak
Gernatt Asphalt Products	Benz Drive	Springville	NY	14141	532-3371	Richard Pecnik
National Fuel Gas	5510 Genesee Road	Springville	NY	14141	592-4123	M. Yasurek
New Oregon Cingular Wire.	Emerling Road	Springville	NY	14141		Paul Boris
Peerless Winsmith, Inc.	172 Eaton Street	Springville	NY	14141	592-9310	Tim Mayerat
Schichtels Nursery	7420 Peters Road	Springville	NY	14141	783-2646	Dean Crocker
Springville Griffith Inst	290 North Buffalo St	Springville	NY	14141	592-3251	James Myers
Springville Griffith Inst	283 North Street	Springville	NY	14141	592-3263	Robert Schuele
Springville Griffith Inst	336 Vaughn Street	Springville	NY	14141	592-3278	J. Grisanti
Sunoco	405 S. Cascade Rt. 219	Springville	NY	14141		800-786-2255

V. Springville WFP	243 N. Central	Springville	NY	14141	592-3790	Karl R. Lux
V. Springville WWTP	145 Mill Street	Springville	NY	14141	592-3790	Karl R. Lux
Verizon	48 West Main Street	Springville	NY	14141	842-7512	Patrick Miller
3M O-Cel-O	305 Sawyer Avenue	Tonawanda	NY	14150	876-1596	Keith Held
AAM Tonawanda Forge	2390 Kenmore Avenue	Tonawanda	NY	14150	447-5707	David Sheppar
ABF Freight System	50 Flyder Avenue	Tonawanda	NY	14150	877-0810	Ron Garvey
Alex. Hamilton Elem.	44 Westfall Drive	Tonawanda	NY	14150	874-8419	Perry Koch
American Allsafe Company	99 Wales Avenue	Tonawanda	NY	14150	695-8300	Tom Goergen
APV Invensys Sevice Ctr.	395 Fillmore Avenue	Tonawanda	NY	14150	692-3000	
Ashland Chemical Co.	3701 River Road	Tonawanda	NY	14150	873-2447	George White
BOC Edwards Pharm.	2175 Military Road	Tonawanda	NY	14150	695-6354	Jason Orsi
Central Clay Mfg. Corp.	2200 Military Road	Tonawanda	NY	14150	692-3680	John Martin
ChemCentral Corp.	3709 River Road	Tonawanda	NY	14150	874-1601	T. Becker
Coca-Cola Bottling Co.	200 Milens Roaed	Tonawanda	NY	14150	874-4610	Mike Nagorski
Colorite Plastics Co.	1276 Military Road	Tonawanda	NY	14217	874-1776	Tim O'Connor
Crossett, Inc.	87 Sawyer Avenue	Tonawanda	NY	14150		Jerry White
CSX Kenmore Yard	300 Riverview Avenue	Tonawanda	NY	14150	278-6950	G. Cochrane
DuPont	3115 River Road	Tonawanda	NY	14150	897-1718	Dan DuVall
Erie Co. Water Authority	3300 River Road	Tonawanda	NY	14150	685-8245	Jay Meyers
Erie Co. Water Authority	3750 River Road	Tonawanda	NY	14150	685-8245	R. Niederpruen
Eroquois Keg Birch Beer	297 Main Street	Tonawanda	NY	14150	837-1939	Shane Sweeney
FMC Corp.	35 Sawyer Avenue	Tonawanda	NY	14150	879-0405	Richard Wise
General Electric	175 Milens Road	Tonawanda	NY	14150	871-7200	A. Hejmanows
Goodyear Dunlop	10 Sheridan Drive	Tonawanda	NY	14150	879-8497	Mark Craft
Greif Bros. Corp.	2122 Colvin Blvd.	Tonawanda	NY	14150	836-4200	
Harbison Walker Refractor	177 Wales Avenue	Tonawanda	NY	14150	692-1761	Shane O'Brien
Hebeler Corporation	2000 Military Road	Tonawanda	NY	14150	873-9300	
Indeck Yerkes Energy	1 Sheridan Drive	Tonawanda	NY	14150	874-9088	Todd Dobmeie
IVACO Steel Processing	3937 River Road	Tonawanda	NY	14150	874-5681	Mark Pronti
Kenmore East H.S.	350 Fries Road	Tonawanda	NY	14150	874-8402	T. J. Smith
Kenton UFSD-Green Acres	265 Yorkshire Road	Tonawanda	NY	14150	874-8417	Rich Graham
Kenton USFD-Brighton Bldg	300 Fries Road	Tonawanda	NY	14150	837-2441	Craig Oliver
LaFarge Corporation	4100 River Road	Tonawanda	NY	14150	876-8788	Mark Strobele
LaFarge Corporation	3733 River Road	Tonawanda	NY	14150	894-2255	Mark Strobele
Landmark Direct Corp.	500 Fillmore Avenue	Tonawanda	NY	14150	743-8400	Bill Revelas
Marathon Petroleum	4000 River Road	Tonawanda	NY	14150	983-2247	Tom Westbury
Medco Supply	500 Fillmore Avenue	Tonawanda	NY	14150	743-8400	Bill Revelas
National Fuel Gas	2121 Military Road	Tonawanda	NY	14150	696-6431	T. Komosinski
Natural White, Inc.	175 Cooper Avenue	Tonawanda	NY	14150	874-7190	Michael Hildick
New England Motor Freight	410 Grand Island Blvd.	Tonawanda	NY	14150		Ernie Hardy
Ni Mo Station Sawyer	354 Kaufman Ave.	Tonawanda	NY	14150	831-7209	Lisa Fredericks
NoCo Energy Corp.	100 James Street	Tonawanda	NY	14150	874-8208	Howard Wass
NOCO Energy Corp.	700 Grand Island Blvd.	Tonawanda	NY	14150	833-6206	
NRG Huntley Gen. Sta.	3500 River Road	Tonawanda	NY	14150	879-3876	Michael Boesl
NYS Thruway Authority	MP 265.0	Tonawanda	NY	14150	631-9017	Wm. Leslie
Oliver Wendall Homes Elem	365 DuPont Avenue	Tonawanda	NY	14150	874-8423	C. Jefferys
Overnight Transportation	2580 Kenmore Avenue	Tonawanda	NY	14150	875-9133	Gavin Mariano
Penske Truck Leasing	155 Woodward Ave.	Tonawanda	NY	14150	876-9567	District Mgr.
PRAXAIR, Inc.	175 East Park Drive	Tonawanda	NY	14151	879-2211	D. A. Conroy
Quality Carriers	470 Fillmore Avenue	Tonawanda	NY	14150	695-1440	Jeff Smyth

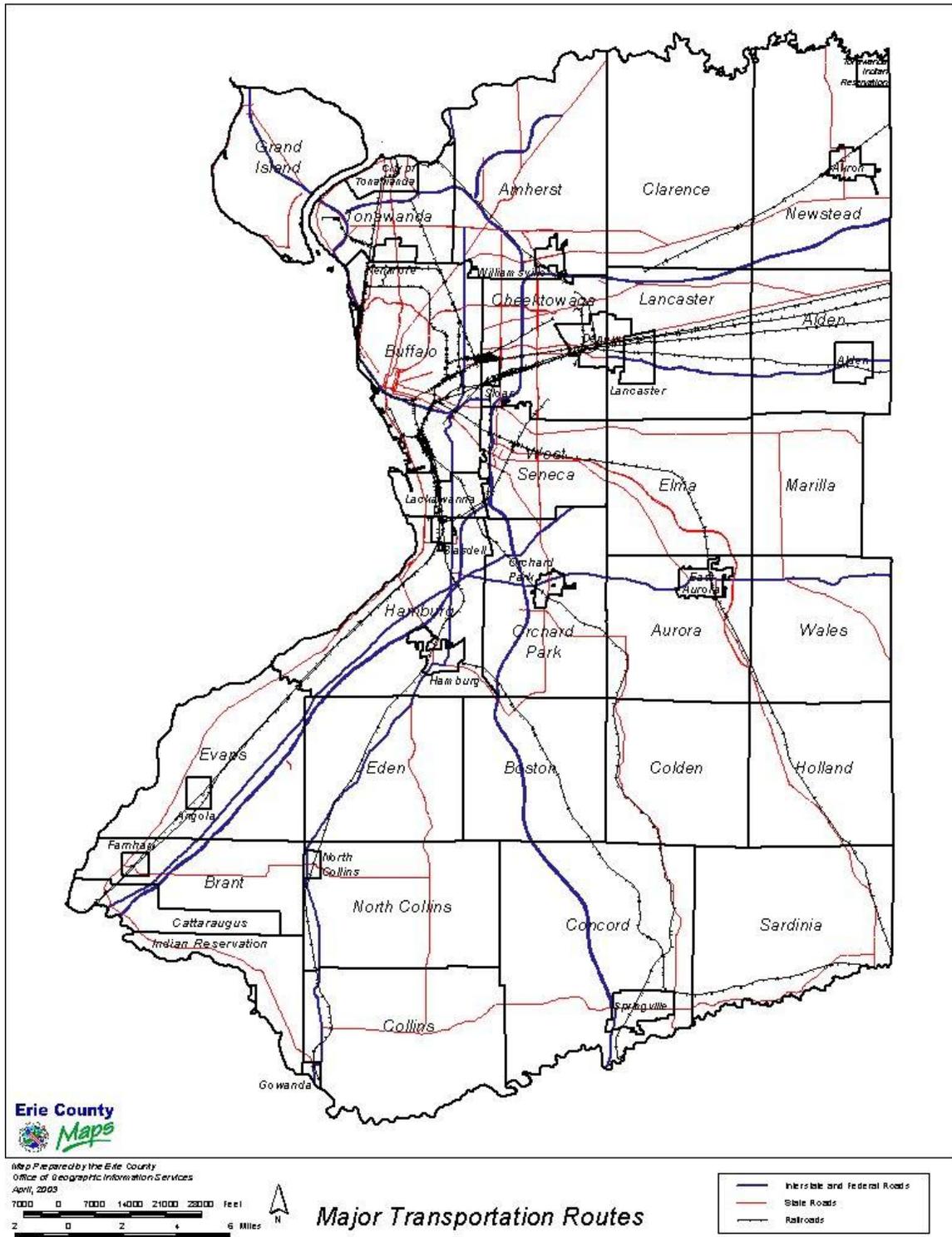
R. P. Adams Company, Inc.	225 East Park Drive	Tonawanda	NY	14150	877-2608	David Henning
Raymart (AT&T)	678 Sheridan Drive	Tonawanda	NY	14150		S. Fliegelman
Ryder Truck Rental	2834 Kenmore Avenue	Tonawanda	NY	14150	875-5110	
SBA McConkey (AT&T)	507 McConkey Drive	Tonawanda	NY	14150		S. Fliegelman
Southworth-Milton	2140 Military Road	Tonawanda	NY	14150	694-7200	Ken Reukauf
Strate Welding Supply	1226 Military Road	Tonawanda	NY	14217	873-3660	F.R. Strate,Jr.
Sunoco-Tonawanda Terminal	3733 River Road	Tonawanda	NY	14150	874-6025	Bob Burnett
T/Tonawanda Plant #3	550 Creekside Drive	Tonawanda	NY	14150	693-4900	Kenneth Mayir
T/Tonawanda Wastewater	779 Two Mile Creek Rd.	Tonawanda	NY	14150	693-4900	Ken Maving
T/Tonawanda Water Dept.	218 Aguqa Lane	Tonawanda	NY	14150	834-4908	Daniel O'Leary
Thomas A. Edison Elem.	236 Grayton Road	Tonawanda	NY	14150	874-8416	Hugh Patterson
Tonawanda Coke Corp.	3875 River Road	Tonawanda	NY	14150	876-6222	R. Snyder
U.S. Filter Corp.	700 Ensminger Road	Tonawanda	NY	14150	874-1099	Doug Floyd
Unifrax Corporation	360 Fire Tower Drive	Tonawanda	NY	14150	696-3043	John Palazzo
United Refining Ton. Ter.	4545 River Road	Tonawanda	NY	14150	874-6650	Larren Dosser
UOP	175 E. Park Dr.	Tonawanda	NY	14151	879-2733	D. Bielinski
Verizon	555 Fillmore Avenue	Tonawanda	NY	14150	842-7512	Patrick Miller
Yellow Freight System,Inc	66 Milens Road	Tonawanda	NY	14150	877-3500	Bill Jones
National Fuel Gas	Reiter Road	Wales	NY	14052	827-5532	John Grotke
American Homecare Supply	2170 Union Road	West Seneca	NY	14224	834-4311	Patrick Egan
ARS/Visteon Climate Cont.	4900 N. America Dr.	West Seneca	NY	14224	896-2220	Todd Kenyon
Atlas Cold Storage (CSI)	5000 N.America Dr.	West Seneca	NY	14224	674-7500	James Krey
CID Refuse Service	100 Ransier Drive	West Seneca	NY	14224	674-8826	Dave Osgood
CS Integrated	55 Legion Drive	West Seneca	NY	14224		James Krey
East Middle School WSCD	1445 Center Road	West Seneca	NY	14224	674-1215	James Heimbu
East Senior High School	4760 Seneca Street	West Seneca	NY	14224	677-3321	Mike Sullivan
Ebenezer Railcar Services	1005 Indian Church Road	West Seneca	NY	14224	674-5650	Robert Wingel
Education Center WSCD	1397 Orchard Park Road	West Seneca	NY	14224	677-3255	Mike Sullivan
Excel Precision	1200 N. America Dr.	West Seneca	NY	14224	668-3804	David Lasky
First Transit	131 N. America Dr.	West Seneca	NY	14224	675-2505	Jim Goman
Funk Lawn Spray	555 Orchard Park Road	West Seneca	NY	14224	692-7180	Kevin Petrinec
LaFarge	422 Mineral Springs Road	West Seneca	NY	14224	894-2255	Mark Strobele
Leisure Rinks	75 Weiss Road	West Seneca	NY	14227	892-8467	James Bender
MCI Telecom	Indian Church Road	West Seneca	NY	14224		See File
Ni Mo Sta New Gardenville	Indian Church Road	West Seneca	NY	14224	831-7209	Lisa Fredericks
Ni Mo Sta.Old Gardenville	Indian Church Road	West Seneca	NY	14224	831-7209	List Fredericks
Roadway Express	90 Ransier Road	West Seneca	NY	14224	677-3414	Keith Vrotsos
Rosina/Celentano	75 Empire Drive	West Seneca	NY	14224	608-8570	Bruce Stolinsk
U.S. Food Service	125 Gardenville Pkwy.	West Seneca	NY	14224	656-8312	Don Faraci
United Refining Company	550 Meyer Road	West Seneca	NY	14224	675-2767	James Hare
Verizon	200 Langner Road	West Seneca	NY	14224	842-7512	Patrick Miller
Verizon	1091 Union Road	West Seneca	NY	14224	842-7512	Patrick Miller
Verizon	120 Dyke Road	West Seneca	NY	14224	842-7512	Patrick Miller
West Middle School WSCD	395 Center Road	West Seneca	NY	14225	677-3509	John Kollander
West Seneca Bus Garage	3300 Seneca Street	West Seneca	NY	14224	677-3820	Larry Kaminsk
West Seneca W. Elementary	1397 Orchard Park Road	West Seneca	NY	14224	677-3255	Mike Sullivan
West Senior High School	3330 Seneca Street	West Seneca	NY	14224	677-3378	Russ Harkleroa
Williams Communications	2447 Clinton Street	West Seneca	NY	14224		Chris Klingmar
West Valley USDOE	10282 Rock Springs Rd.	West Valley	NY	14171	942-2135	T. J. Jackson

West Valley-Ashford	9030 Route 219	West Valley	NY	14171	942-4585	C. C. Gerwitz
Millard Fillmore Hospital	1540 Maple Road	Williamsville	NY	14221	568-3900	James Bortz
NAPA	2401 Wehrle Drive	Williamsville	NY	14221	634-8730	Don Witucki
National Fuel Gas	6363 Main Street	Williamsville	NY	14221	827-2357	Tom Davies
New Penn Motor Express	6640 Transit Road	Williamsville	NY	14221		Joe Tretteri
Verizon	49 North Cayuga St.	Williamsville	NY	14221	842-7512	Patrick Miller
Williamsville School Dist	505 Mill Street	Williamsville	NY	14221	626-8070	Bernie Anabal
Buffalo Crushed Stone	3630 First Street	Woodlawn	NY	14219	826-7310	Joe Laraiso
EC Southtowns Sew. Tret.	S-3690 Lake Shore Road	Woodlawn	NY	14219	823-8188	James Keller

Document #13



This map identifies key historical areas throughout the county. Local Disaster Coordinators are in the process of working with their local historical society. Sites in hazard areas will be identified. Mitigation measures for these sites will be incorporated into municipal mitigation plans.



This map shows the major transportation routes throughout Erie County.

### Mitigation Actions by Municipality

<b>Municipality</b>	<b>Hazard</b>	<b>Mitigation Action</b>	<b>Responsible Agency</b>
Amherst	Flooding	Increased removal of debris from waterways	Dept of Public Works
Blasdell	Flooding	Bank cleaning	Railroads
Boston	Flooding	Bank stabilization long 18 Mile Creek and tributaries	Dept of Public Works
Brant	Winter Storms	Restacking of road salt	Highway Dept
Buffalo	Flooding	Extension of concrete slope walls in Cazenovia Creek	Dept of Public Works
Cheektowaga / Sloan	Flooding	Installation of parallel storm sewer	Dept of Public Works
Collins	Flooding	Removal of debris from streams	Highway Dept
Concord	Flooding	Purchasing land in high risk areas	Town Board
Eden	Fire	Survey of smoke detectors in major structures	Police Department
Elma	Flooding	Increased surveillance of creek beds - monitor water level	Fire Department
Evans	Flooding	Annual cleaning of creek bed	Dept of Public Works
Farnham	Wildfires	Frequent inspection of high risk areas during dry months	Fire Department
Grand Island	Flooding	Town-wide drainage system	Public Safety Advisory Board
Hamburg	Power Outage	Purchase of three new generators	Office of Emergency Management
Holland	Flooding	Debris removal	Dept of Water, Highway Dept
Kenmore	Flooding	Frequent cleaning of sewer system	Dept of Public Works
Lancaster	Flooding	Increased restriction of building in flood prone areas	Local Planning Committee
Marilla	Winter Storms	Stacking adequate road salt	Highway Dept
North Collins	Flooding	Debris removal	Fire Department
Sardinia	Winter Storms	Installation of snow fences in affected areas	Dept of Transportation
Springville	Flooding	Creation of Berms in high risk areas	Dept of Public Works
Tonawanda	Flooding	Improving storm sewer collection system	Dept of Public Works
Wales	Winter Storms	Increased stacking of road salt	Highway Dept
West Seneca	Ice Jams	Ice retention structure	Office of Disaster Preparedness