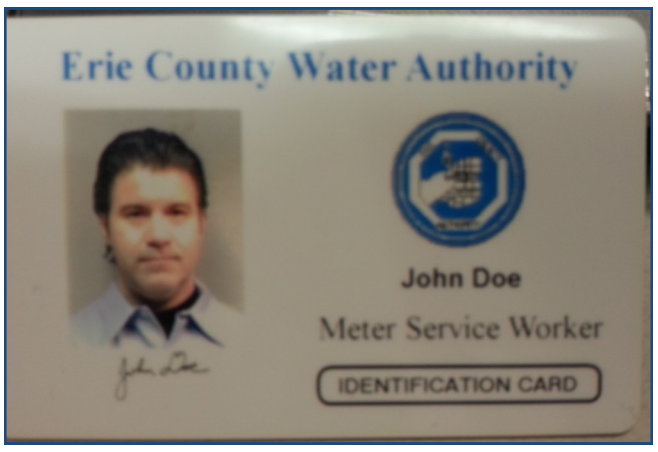
INSIST ON IDENTIFICATION

If an Erie County Water Authority meter service worker is at your home, they can be identified by these logos. Check their identification before allowing them entry. If you are not shown proper identification, shut your door and immediately call 911



To confirm if an ECWA employee should be at your home, immediately call the following phone numbers

ECWA Customer Service at 849-8484	ECWA Emergency Dispatch at 685-8235
Monday through Friday 8AM - 5 PM	after 5 PM and on weekends

Erie County Legislator Lynne Dixon reminds residents to be mindful of any worker who shows up at their door. Recently an incident was reported in

Amherst in which three unknown men gained entry into a home, robbing the owner of precious belongings, under the guise of Erie County Water Authority workers. The men also attempted to gain access into several other homes in Amherst before going to homes in Clarence and Cheektowaga. This is not a new scam, as thieves have used this ploy for years to prey on residents. Workers from the Authority will always have a water authority identification card with a signature, a shirt, and jacket all with the same Erie County Water Authority logo as on the vehicles they drive to your home. **If there is ANY doubt, please call local authorities to ensure your safety.**

Legislator Dixon thanks the Erie County Water Authority and other utility companies for being proactive in reminding residents these scams exist and how to protect themselves. If you have any questions or concerns, please contact Legislator Dixon at 858-8671.