

## **IAM RESPONDING SYSTEM UPDATES:**

### **January 15, 2019 New Feature Release**

**On January 15, 2019, IaR will be releasing a system update (and new iOS and Android app updates) with a new feature that will automatically become activated on your IaR system to allow your department the ability to view list(s) of members responding to the most recent incident(s) from your mutual aid departments. You will be able to see a list of mutual aid members responding to the most recent incident both on the "Now Responding" page of your apps, and the "Now Responding" window of the toggle screen view of your online, web and pc based systems. On those "Now Responding" sections, there will be a tab to display members responding from your own department, and a new tab to display members responding from your mutual aid departments.**

**To be able to actually see responding member data from your mutual aid departments, and to share your responding member data with your mutual aid departments, a member with permission in their member profile to "Edit System Functions" needs to: (1) log into IaR online (not from the apps); (2) go to the Administrative Functions Page; (3) click the "System Settings" tab; and (4) select the "Dept. ID/Mutual Aid ID's" option. On that page, please follow the on-screen instructions. There, you will be able to control who can see your data, and control which member data from other departments to display within your IaR system.**

**Please note that to see member response information from mutual aid departments, you have to select to display that data on your system, AND they have to select in their system to share that data with you.**

### **Additional reminders:**

**IamResponding now includes its own NFIRS 5.0 compliant incident reporting system** for departments that need to submit incident reports to FEMA's National Fire Incident Reporting System. There is no more need to pay additional software vendors for a NFIRS system, and no need to integrate with any other systems; it's now included with your existing IamResponding subscription, at no additional cost! To have your NFIRS system turned on for your department, at no cost, please call the office at 877-509-0381.

Please stay tuned for additional updates on the system!

The Help Desk is here to assist the First Responders of Erie County with any questions or issues they may have with the Erie County Alerting Network. By calling 716-961-7893 you will reach a staff member to address your specific issue.

When possible we ask that individual members please contact their Agency Administrator for assistance prior to contacting the help desk so that they too are aware of any issues within their department. You may also submit your requests electronically by completing an Alerting Equipment Service Request by clicking <http://www2.erie.gov/alert/>