



COUNTY OF ERIE

MARK POLONCARZ

COUNTY EXECUTIVE

DANIEL J. NEAVERTH JR
Commissioner

DEPARTMENT OF HOMELAND SECURITY & EMERGENCY SERVICES

45 Elm Street – Buffalo, NY 14203

716 858-6578 – FAX 858-7937

www.erie.gov/emergency

IAM RESPONDING UPDATE

Messages sent to your members via IaR's messaging feature can be automatically added to the messaging tiles of your fully customizable, in-station IaR information display screens. As long as you have the applicable member permission, simply click the option at the bottom of the message composition page to have it added to your messaging tiles.

Please stay tuned for additional updates on the system!

The Help Desk is here to assist the First Responders of Erie County with any questions or issues they may have with the Erie County Alerting Network. By calling 716-961-7893 you will reach a staff member to address your specific issue.

When possible we ask that individual members please contact their Agency Administrator for assistance prior to contacting the help desk so that they too are aware of any issues within their department. You may also submit your requests electronically by completing an Alerting Equipment Service Request by clicking <http://www2.erie.gov/alert/>