



# COUNTY OF ERIE

**MARK POLONCARZ**  
COUNTY EXECUTIVE

**Daniel Neaverth Jr.**  
Commissioner

## DEPARTMENT OF EMERGENCY SERVICES

45 Elm Street – Buffalo, NY 14203  
716 858-6578 – FAX 858-7937  
[www.erie.gov/emergency](http://www.erie.gov/emergency)

Thomas Taylor Senior Public Safety Dispatcher  
Town of Hamburg  
6100 South Park Ave.  
Hamburg, NY 14075

February 21, 2013

Dear Thomas,

I'm writing in response to the letter generated by the Town of Hamburg Fire Chiefs Association regarding the County UHF radio system. As noted in the letter there has been a tremendous amount of hard work put forth on this project and my staff continues to seek solutions to issues as they arise.

As we have discussed, our commitment is to not only address gaps in the system in a timely manner but to keep pace with the latest technology. Additionally, I have made it very clear that the magnitude of this County system will require constant tweaking, as even seasonal changes can impact coverage areas. We are constantly seeking grant opportunities to assure these goals can be achieved.

My team has been working closely with Motorola to develop solutions to the areas of concern. Funding has been identified and orders are ready to be placed, once the grants are rolled into 2013. In all, over \$500,000.00 will be invested in improvements and upgrades along the Lakeshore and communities to the south. Staff anticipates the roll out of additional repeaters and completion of this phase by late spring. Countywide, the total dedicated to UHF and paging upgrades will exceed one million by years end.

In an attempt to efficiently and effectively address issues, I'm asking that concerns and problems be relayed from each municipality by the D-Units or senior dispatcher directly to either Kevin Hughes [Kevin.Hughes@erie.gov](mailto:Kevin.Hughes@erie.gov) or Jerry Whittington Jr. [Gerard.Whittington@erie.gov](mailto:Gerard.Whittington@erie.gov). We are also in the process of setting up a direct email which would generate a ticket for the system issues. I would also ask that should anyone feel concerns are not being addressed in a timely manner contact me directly at 858-4909.

We remain committed to keeping the words, "state of the art", an active description of the system and refuse to allow the same stagnation which crept into the old low band system.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Neaverth Jr.", written over a large, stylized flourish.

Daniel Neaverth Jr.  
Commissioner

Cc: **Erie County Executive, Mark Poloncarz**  
**Erie County Legislators:**  
**Joseph C. Lorigo**  
**Lynne M. Dixon**  
**Thomas A. Loughran**  
**Edward A. Rath III**  
**Kevin R. Hardwick**  
**Lynn M. Marinelli**  
**Betty Jean Grant**  
**Timothy R. Hogues**  
**Thomas J. Mazur**  
**Terrence D. McCracken**  
**John J. Mills**  
**Deputy Commissioner of Fire Safety, James McCullough**  
**Erie County Communications Coordinator, Kevin Hughes**  
**Fire Advisory Board Chair, Robert Matthewson**  
**Hamburg Fire Coordinator, John Carlin**  
**Lake Shore Fire Chief, Matthew Giacomini**  
**Town of Hamburg Fire Chief's Association Secretary, David A. Cole**