

BUFFALO & ERIE COUNTY PUBLIC LIBRARY
BOARD OF TRUSTEES
PROPOSED AGENDA
Thursday, September 15, 2011
4:00 p.m.

ECLEG SEP14/11 P. 3/02

NOTE MEETING TO BE HELD AT: The Buffalo & Erie County Public Library
Central Meeting Room (2nd Floor)
1 Lafayette Square, Buffalo, NY 14203

- A. Call of the roll
- B. Approval / Changes to the Agenda
- C. Minutes of the Meetings of July 21, 2011 **ACTION**
- D. Nominations for Officer **ACTION**
- E. Report of the Chair **INFORMATION**
- F. Committee Reports
 - 1. Executive Committee
 - 2. Budget and Finance Committee
 - a. Monthly Financial Report - To be distributed at meeting **INFORMATION**
 - 3. Planning Committee
- G. Report of the Director (sent via e-mail if on file) **INFORMATION**
- H. Public Comment
- I. Unfinished Business
 - 1. Res. 2011-30 – Authorization to Implement Settlement - Personnel Matter **ACTION**
 - 2. Res. 2011-31 – Creation of a County-Wide Special Legislative District Public Library **ACTION**
- J. New Business
- K. Adjournment

PROPOSED
MINUTES
REGULAR MEETING OF THE
BUFFALO AND ERIE COUNTY PUBLIC LIBRARY BOARD OF TRUSTEES
July 21, 2011

The regular monthly meeting of the Board of Trustees of the Buffalo and Erie County Public Library was held on Thursday, July 21, 2011, in the Central Library pursuant to due notice to trustees. The following members were present:

Sharon A. Thomas, Chair
Jack Connors, Vice Chair
Elaine M. Panty, Secretary
Amy Alvarez-Perez
Frank Gist
Phyllis A. Horton
Sharon M. Kelly
Anne M. Leary
John G. Schmidt, Jr.
Judith K. Summer
Wayne D. Wisbaum

Absent:

Richard L. Berger
Rick Lewis
Hormoz Mansouri
Albert L. Michaels

Chair Sharon A. Thomas called the meeting to order at 4:04 p.m. in the Joseph B. Rounds Conference Room.

Agenda Item B - Approval/Changes to the Agenda. There were no changes to the proposed agenda.

Agenda Item C - Minutes of the Meeting of June 16, 2011. Minutes were approved unanimously, as mailed, by Mr. Connors and a second by Ms. Panty.

Trustee Wisbaum arrived at approximately 4:06 p.m.

Agenda Item D - Report of the Chair. Ms. Thomas called upon Director Mary Jean Jakubowski to report on the July 19th meeting. County Executive Chris Collins called with village and town supervisors and mayors to discuss his bridge funding plan for

the Buffalo and Erie County Public Library. Ms. Jakubowski reported both she and Deputy Director Kenneth Stone answered questions about the library district options at that meeting, explaining the Board had not yet made a commitment to that option. She felt there was great communication. The County Executive is resolved to having recognized that putting the maintenance and utility costs to the towns and villages (\$1.7 million) would put an undue hardship on them, particularly this year. The possibility of phasing something like this in was discussed, but nothing came to fruition. Both she and Mr. Stone were asked to look at the \$1.7 million and develop a plan to bring back to the County Executive.

Agenda Item E - Committee Reports.

Agenda Item E.1 - Executive Committee. Mr. Connors reported on the July 14th Executive Committee meeting. A quorum was present.

Present were Executive Committee members Sharon Thomas, Jack Connors and Judy Summer, as well as John Schmidt, Jr. who was in attendance via conference call. Trustee Elaine Panty, Director Mary Jean Jakubowski and CFO Kenneth Stone were also present.

Ms. Jakubowski reported on her meeting with Erie County Comptroller Mark Poloncarz.

Ms. Panty provided an update on the ACT meeting.

Mr. Connors is setting up a meeting with Kevin Gaughan so that together with Ms. Jakubowski and Mr. Stone, they can explain the library district option.

A timeline and potential date of vote pertaining to the library district option were discussed.

Ms. Thomas is developing an article she would like placed in local newspapers that addresses the library district option and gives a history of the Board's decision making process - possibly Everybody's Column in the *Buffalo News*.

The Executive Committee unanimously approved Res. 2011-26 providing authorization to amend the contract with Library Strategies International LLC.

The Committee reviewed the agenda for the July 21st B&ECPL Board of Trustees meeting. The Executive Committee meeting adjourned at 4:50 p.m.

Agenda Item E.1.a - Authorization to Amend Contract with Library Strategies International LLC. This resolution was approved unanimously by the Executive Committee on July 14, 2011 and was transmitted in the Board packet on July 15th.

RESOLUTION 2011-26

WHEREAS, in February 2011, the Executive Committee approved Resolution 2011-5 which authorized the Library Director to execute a contract with Library Strategies to provide interim administrative services subsequent to the departure of Director Bridget Quinn-Carey in March, and

WHEREAS, Library Strategies International LLC, an international consulting practice and partnership between Susan Kent and June Garcia, provided invaluable services to guide the direction of the Buffalo & Erie County Public Library System during its critical transition period to a new library director, and

WHEREAS, their continued services at a reduced scope would be beneficial as we move through pending governance issues and the process of filling the Chief Operating Officer position, and

WHEREAS, in order to implement this amendment in a timely manner, authorization is needed prior to the next scheduled Board meeting on July 21st, now therefore be it

RESOLVED, that the Executive Committee of the Board of Trustees of the Buffalo and Erie County Public Library authorizes the Library Director to execute a contract amendment with Library Strategies International, reducing the scope of services to 32 hours monthly at a cost of \$8,000 with additional hours if needed at \$250 per hour, and be it further

RESOLVED, that the Chief Financial Officer is authorized to make the necessary budget transfers to enable the approved compensation set forth in the proposal.

Agenda Item E.2 - Budget and Finance Committee.

Agenda Item E.2.a - 2012 Proposed Budget Guidance. Mr. Stone stated this resolution essentially recommends preparing a budget consistent with the plan that was announced by the County Executive in terms of funding, but identifies the impacts of any situation where that funding not be materialized. He pointed out they will not have exact details on what it would mean in each location, ie. how many work hours, etc. as this takes time to work up with a service plan to do this; however, they should be able to get orders of magnitude impact of what it would mean if the Library had to identify another \$1.7 million dollars out of the current wage base. He added he met with the budget director earlier that day to try to piece together how to put together the budget as there are some other things in flux in terms of the coverage of the Central

Library services maintenance and utilities which the County Executive is still saying he will do, but there are a lot of mechanics to working that out.

Ms. Leary informed trustees she had a conversation with the County Executive's office the prior day and they are still committed to solving this problem and are going to regroup. Trustee Leary also shared she, Ms. Jakubowski and Ms. Testa Cinquino will be meeting July 22nd with Stan Lipsey of the *Buffalo News* to talk about a fundraising effort.

Ms. Leary inquired about a survey of usage of libraries by non-library, community groups; Ms. Jakubowski is finishing tweaking this survey.

Following the above discussion, on motion by Ms. Summer and a second by Ms. Horton, approval of Resolution 2011-27 was unanimous.

RESOLUTION 2011-27

WHEREAS, as of July 14th, the Library had not yet received Year 2012 budget instructions and preliminary targets from the Erie County Budget Office, and

WHEREAS, said instructions are expected to be received soon, with the budget request due to the County in mid August, prior to the Library Board's next scheduled meeting, and

WHEREAS, in order to provide a timely response to the County, budget preparation and review alternatives were discussed with the Board's Executive Committee, and

WHEREAS, Library preliminary 2012 budget planning identified a \$6 million gap between estimated revenue, including the \$18.2 million Library Tax estimate contained in Erie County's current four-year financial plan, and estimated expenditures utilizing present weekly open hour and related service levels, and

WHEREAS, without financial assistance, closing the budget gap would entail drastic reductions in service that would, unfortunately, have to include multiple library closures, and

WHEREAS, multiple budget briefings for system and contracting library trustees, staff, and county officials to explain the budget gap have been conducted and will continue to be offered, and

WHEREAS, one such briefing for the County Executive resulted in discussions centering around providing bridge funding to allow the Library time to complete its current assessment of alternative forms of governance and finance

which has been under way for over one year, and move to implement the resulting recommendations, and

WHEREAS, these discussions led to the County Executive proposing a three-year financing plan to "ensure we maintain a high level of library service throughout our community without branch closures," and

WHEREAS, under the County Executive's plan, the Library's \$6 million yearly budget gap would be closed as follows:

- \$2,000,000 per year from Erie County Fund Balance;
- \$1,320,936 transfer facility maintenance and utility expense for the Central Library to Erie County as the Central Library is chartered to serve the entire county and is owned by Erie County;
- \$1,754,728 transfer facility maintenance and utility expense from the library to the cities, towns and villages in which the library is chartered (in all but 3 cases, the buildings are also owned or leased by said city town or village);
- \$ 924,336 reduction from current \$3.5 million Library Materials Budget, Library fundraising to offset at least \$200,000 of this impact, and

WHEREAS, if all elements of the plan occur, it would close the Library's funding gap and allow current service levels to continue in the 2012 budget year for which this budget request applies, and

WHEREAS, one element of the plan, municipal participation to support library utility and facility maintenance costs for the libraries chartered to serve their municipality is not under the control of either the Library or the County so the extent of such participation is not yet known, and

WHEREAS, the Executive Committee recommends that Library Trustees articulate guidelines for preparing the 2012 budget request; designate the Library Director as responsible for preparing a draft budget request consistent with these guidelines; provide for review of the draft budget by the Budget and Finance Committee, which would provide direction to the Library Director in finalizing the budget submission to Erie County as close to the deadline as committee meeting schedules and preparation time will allow, now therefore be it

RESOLVED, that the Board of Trustees of the Buffalo & Erie County Public Library hereby directs the Library Director, in cooperation with the Budget and Finance Committee, to complete the 2012 budget request utilizing the following guidance:

- Develop the 2012 budget request consistent with current service levels and the gap closing measures identified in the County Executive's plan; and

- Develop impact statements showing how service levels would be affected if portions of proposed gap closing funds or equivalent alternate funds were not to be realized, and be it further

RESOLVED, that the Director transmit the resulting request to the County of Erie's Division of Budget, Management and Finance as close to the deadline as schedules and preparation time will allow.

Agenda Item E.2.b - Monthly Financial Report. The monthly report for the period ending May 31, 2011 was presented for information. Mr. Stone noted this report was also presented July 20th to the Erie County Legislature at their midyear budget reviews.

Chair Thomas thanked Trustee Leary for all the help she has given the Board and the access gained to be able to have discussions with the County Executive around this particular issue. Ms. Leary added, that if the Library can regroup and meet again, she would hope to have a representative from the Mayor's Office.

Agenda Item E.3 - Planning Committee. Planning Committee meetings were held on June 23rd at the Central Library and July 20th at the Lancaster Public Library.

Trustee Panty read the following Minutes from the June 23rd Planning Committee meeting:

**BUFFALO AND ERIE COUNTY PUBLIC LIBRARY
PLANNING COMMITTEE MEETING**

**Minutes for
Thursday, June 23, 2011**

Attendees (Present):

*Sharon Thomas, System
*Elaine M. Panty, System
Sue Alessi, North Collins
Susan Sabers Chapman, Alden
William Chapman, Alden
David Dietz, Tonawanda
Judy Hilburger, Clarence
Richard Earne, Grand Island
Gary S. Howell, Lancaster
George Oliver, Aurora
Mary Jean Jakubowski, Administration
Kenneth Stone, Administration
Joy Testa Cinquino, Administration
Doreen Woods, Administration
Ellen Bach, Whiteman, Osterman & Hanna LLP

Attendees (Phone):

Suzanne Jacobs, Lancaster
Susan Kent

Sharon Thomas opened the meeting at 7:01 p.m. in the Joseph B. Rounds Conference Room located in the Central Library.

Ken Stone reviewed the County Executive's gap closing measure plan. Concerns were expressed regarding the size of the monetary ask from local towns and villages. Discussion ensued.

Mary Jean Jakubowski introduced Ellen Bach, of Whiteman, Osterman & Hanna LLP. Ms. Bach has been retained to work with the Library in pursuit of a district model form of governance.

Following a brief overview of the district model, Ms. Bach spoke on the differences of contents of legislation and contents of a memorandum of agreement/understanding (MOA/MOU). She expressed that MOA/MOU's are binding. They should be retained and grow with the uniqueness of each of the libraries. She also expressed the need for at least 2 sets of MOA/MOU's; the first between the System Board and each of the contract member libraries and the second between the contract member library and the municipality which owns the buildings.

Ms. Bach addressed unique situations that were brought forth at this meeting and has asked member libraries to provide her with additional information. Ms. Bach answered questions and addressed concerns pertaining to the special legislative district model. She will develop a framework (draft) MOA/MOU for review by the Association of Contracting Library Trustees (ACT). Suzanne Jacobs, President of ACT, encouraged participation by ACT members.

Ms. Jacobs also suggested ACT work on a resolution in support of the district model. A meeting of the ACT Board is being held on Thursday, July 7th at the Audubon Branch Library to begin this process. All are welcome to attend.

Meeting adjourned 8:38p.m.

The next meeting is scheduled for: Wednesday, July 20, 2011
7:00 p.m.
Lancaster Public Library
5466 Broadway
Lancaster, NY

Minutes were not completed from the previous day's, July 20th, Planning Committee meeting, however, Mr. Connors reported that he, Trustees Thomas and Panty, Mary Jean Jakubowski, Kenneth Stone, Ellen Bach of Whiteman,

Osterman & Hannah, June Garcia and Susan Kent as well as (14) representatives from contract member libraries were in attendance.

The first part of the meeting dealt with an update on contracting member library trustee meetings concerning governance. Presentations have been done with 21/22 contract member library boards. ACT President Sue Jacobs reported feedback was positive.

The second part of the meeting dealt with the timing of support resolutions, MOU development and System Board actions. Ms. Bach distributed and reviewed an initial draft MOU which is being developed in the library district option process. While there is common language through much of the MOU, there are a few sections where the MOU would be specific to that contract member library, ie. real property, personal property, etc. Advisory boards and transfer of employees were also discussed. Ms. Bach will be obtaining answers for some questions that were asked. In response to a question by Trustee Gist if there was any strong opposition, Mr. Connors replied he felt there were still questions they felt hadn't been answered to the degree they felt comfortable with yet. Ms. Panty communicated there are still contract member libraries that are not represented at the Planning Committee meetings.

The next Planning Committee meeting is tentatively scheduled for August 24th, however, no time or location has been confirmed.

At the conclusion of Mr. Connors Planning Committee report, Chair Thomas remarked the Library has been at this for about over a year, thinks there has been sufficient time, and feels the Board has been open and inclusive and has tried to answer all questions; it is her belief that the Board should try to move this forward and requested feedback from the Board. In terms of doing a resolution she acknowledged August may be too soon. Mr. Connors reminded trustees there is another ACT meeting August 13th and the MOU will be a big part of the discussion. Ms. Jakubowski added Ms. Bach will be attending that meeting and was asked to prepare potential supportive resolution language for each of the contact member libraries which she will be bringing to that meeting. Mr. Connors added Ms. Bach explained that just because a contract member library may pass a resolution that supports the effort, they are not bound to the decision to be part of this if they cannot agree on the MOU - an agreed upon MOU would. In response to a question by Trustee Leary, Mr. Connors clarified that the Library would not negotiate an MOU with contract member libraries until the System Board votes to go forward. In response to a comment by Trustee Kelly regarding negotiating with contract member library towns or villages, Mr. Connors replied there are going to be some informational sessions set with the town supervisors, mayors, and such to explain this. Timelines and elections were discussed. At the July 20th Planning Committee meeting, Ms. Bach fully explained the timeline and when legislation would need to be

introduced if the Library would have a vote in 2012 to establish a district in 2013. Mr. Schmidt requested a copy of the draft MOU be sent to trustees. Ms. Jakubowski agreed to send this out but pointed out the draft MOU is in outline format because the details will be worked on at the ACT August 13th meeting.

In response to a comment by Trustee Gist regarding mayoral support of the library district, Ms. Jakubowski noted her office is in the process of working with Mayor Byron Brown's office to set up a meeting to discuss the library district option. Mr. Connors added there was no representative from the Mayor's office at the County Executive's meeting with the town and village supervisors/mayors, however, was not certain the County Executive's Office invited them.

Mr. Connors communicated the representatives from the contract member libraries who attended the July 20th Planning Committee meeting as well as past meetings are very engaged in the process, have a lot of questions, and express not only their personal concerns but the concerns of board members. He believes they recognize the present way of funding the Library, while it has worked on and off in the past, is no longer working and they could be impacted adversely if the Library stays with what we have.

Chair Thomas asked for a motion to bring a resolution forth to the September Board meeting to pursue the special library district with an updated timeline. Trustee Leary made a motion, Trustee Alvarez-Perez seconded, and approval was unanimous (**assigned Res. #2011-28**).

Chair Thomas asked for a motion to intermit the August 2011 Board meeting. Trustee Summer made a motion, Ms. Horton seconded, and approval was unanimous (**assigned Res. #2011-29**). Ms. Jakubowski added this will give ACT the opportunity to work on their supportive resolution. Ms. Thomas pointed out the August 11th Executive Committee meeting will still take place. If the need arises, a Special Meeting of the Board can be called.

Agenda Item F - Report of the Director. Ms. Jakubowski announced the 2010 System Annual Report has been approved by the State. Informational packets regarding the library district option are being sent to all town and village supervisors and mayors as well as Erie County Legislators - this is all the information currently posted on the Library website. A cover letter will notify them that the Director's Office will be contacting them to make appointments to meet to help in the education process of what a special library district could potentially mean for the residents of Erie County.

Ms. Jakubowski called upon Mr. Stone to provide an update on the temporary closing of the Frank E. Merriweather, Jr. Library caused by a vehicle running into the side of the building and dislodging the air handling system. Mr. Stone provided detailed information of the incident and damage status. He further explained they are waiting

to receive a part and once installed and operational, the building should be able to be reopened. Mr. Stone's hopes the Merriweather Library can be reopened in less than two weeks, noting however the building will not be perfect and permanent repairs could take any number of months. Both Ms. Jakubowski and Mr. Stone pointed out the Library has had a very positive response from the City of Buffalo and they know it is a priority.

The following was submitted by the Director and transmitted to Board members prior to the meeting:

Monthly Report of Library System Activity July 21, 2011

1. PUBLIC SERVICES

Programs, Learning Opportunities, Outreach and Events

Grosvenor Room Librarian **Carol Pijacki** prepared the current display, *The Blue and the Gray: Songs of the Civil War*. The Civil War years coincided with the rise of the American song publishing industry. Troops often sung the same songs together at night from their respective trenches. The graphics for the exhibit were created by Graphics Department artists **Dawn Stanton** and **Darlene Pennachi**.

The Milestones of Science website has been completely updated - both content and design: <http://milestones.buffalolib.org/>. The Book Browser now contains complete bibliographic information and an image for every item. This site was initially made possible by the financial support of The John R. Oishei Foundation with the cooperation of the Library Foundation of Buffalo and Erie County, Inc. and the Buffalo Museum of Science. William S. Hein & Co. generously donated imaging services. Special thanks go to Webmaster **Terri Dickson** for doing a phenomenal job on a monumental project and to former Rare Book Librarian - now Director of the Aurora Town Library **Rob Alessi**, Rare Book Librarian **Amy Pickard**, Assistant Deputy Director for Special Collections **Peggy Skotnicki** and former librarians **Amy Vilz** and **Elaine Barone** for text and editing.

The Milestones of Science is a collection of first and rare editions by world famous early scientists that forms a veritable history of science and is housed in the B&ECPL Rare Book Room.

Carol Pijacki presided at the June 21st Literally Speaking Lunchtime Book Discussion Group for the title *What Happened to Cass McBride?* by Gail Giles.

The Library was contacted by Henry Sweets, curator of the Mark Twain Boyhood Home & Museum in Hannibal, Missouri. He requested that the Library purchase the new commemorative Mark Twain stamp that was issued on June 25th and send his museum 4 B&ECPL envelopes with that day's cancellation. This was done and he reciprocated for the Rare Book Room's collection.

Grosvenor Room Librarian **Rhonda Konig** began training UB Department of Library and Information Studies practicum student Jennifer Cheney on the Grosvenor Room's Local History File digitization project.

The Grosvenor Room received a thank you letter from a Buffalo Seminary student who used the Grosvenor Room to work on her senior project, researching her family history. **Rhonda Konig** provided her with a brief tour and consultation session, and Grosvenor Room staff provided guidance when she needed individual assistance. She wrote:

"Thank you so very much for helping me learn how to research my family history. I enjoyed spending time with you, and discovering new research skills. The skills I have gathered from my time with you are ones I will now have for life."

The Grosvenor Room had visitors from Australia who used the city directories for their family history research.

Public technology training continues to be in high demand in libraries throughout Erie County. One hundred fifty-eight classes were conducted by the B&ECPL Training Lab staff during the first 6 months of 2011 for 1,334 attendees. This month, 34 classes were held for 292 attendees at 11 different B&ECPL libraries. Attendees continue to highly rate the classes and the trainers. Sample comments included:

- *Having free computer training is a great opportunity to strengthen computer skills for job-related tasks. (Trainer Nell Aronoff, Central Training Lab)*
- *These programs are a great benefit to the community (Trainer Andy Aquino, Hamburg Library)*
- *Thank you for the opportunity to show off to my grands! (Trainer Kara Stock, East Clinton Branch)*

Staff comments supporting the technology training also remain very positive and include:

- *I cannot stress how much the public love this service. It is by far the most successful programming efforts I have done thus far. (Crane Branch)*
- *We appreciate the Computer Training Lab staff providing the computer classes, the public really enjoys them. (Kenmore Library)*

The Central Library Training Lab was also used by the Buffalo Public Schools to conduct 4 ESL classes, 4 specialized classes conducted by the Library's Adult Programming Team and a database overview class conducted by Librarian **Hadeen Stokes** for students from the Pinnacle Charter School.

Technology Trainer **Andy Aquino** taught 2 classes at the Western New York Library Resources Council (WNYLRC) on June 22nd. Facebook and Flickr were presented as part of the B&ECPL's Web 2.0 LSTA grant. The free classes were offered to library professionals throughout Western New York and provided a partnering opportunity to showcase classes that were developed to support the LSTA Grant.

Terri Dickson has completed the "Summer Reading" related web-content additions for the program which was kicked off on June 18th and will last until September 4th. She is also working on the addition of new map collections of digital content for the Special Collections website.

This month, the B&ECPL Subject Guides resource pages were visited by users not only from all across the United States, but as far away as the United Kingdom, Sweden, Italy, Germany, Romania, Philippines, South Korea, and Brunei. Members of the Subject Guides Committee, **Angela Pierpaoli, Meg Cheman, Maureen McLaughlin, Beth Staebell, Hadeen Stokes, and Kristi Klier** met June 3rd to welcome new members **Kara Stock** and **Susan Kriegbaum-Hanks** and plan for continued improved access to our resources. Assignments and oversight maintenance were reallocated.

Anne Conable from Development and Communications coordinated the following Central Library events and activities:

- "Imagining Buffalo" lunchtime series - Anthony Bannon, George Eastman House, Rochester 6/14 (42); Kitty Turgeon, Roycroft Campus 6/21 (27); County Executive Chris Collins 6/24 (58).
- UNYTS blood drive 6/9.
- Author program: Chris Van Allsburg 6/6 (125 students, chaperones from Enterprise Charter School and Bennett Park Montessori).
- Community events: Youth Prison Prevention Project Talent Show 6/2 (31); Bloomsday Irish Writers program/Vincent O'Neill 6/16 (24); speaker Jim Charlier on Garden Tourism & Natl Buffalo Garden Festival 6/27 (14); Nickel City Opera lunchtime program 6/28 (12).
- Displays: coordinate installation and opening reception 6/16 for Tapestry Charter School student graphic novels (65).

Dawn Stanton and **Darlene Pennachi** have worked on the following:

- RBR - "Lafayette Square Then and Now" display - panels, sign on glass, visual leader, brochure, marble wall
- Family press conference - photos, certificate, large library card

- Anniversary graphic - large cupcake graphic for 7 trucks, 4 on marble wall (front of building), Washington Street entrance
- Pod - decorated for tote bag prize giveaway
- Summer Reading promotion - placed decorations and anniversary cupcake hanging in atrium
- Summer Reading promotion - adult summer reading decorations on pod in circulation area
- *Martha Speaks* program - template flyer
- Kelmscott/William Morris - panels from display - prepare for shipping to libraries for display
- GRO - Civil War music display
- Past Forward posters
- Rules of Conduct - 1 for each library
- Battle of the Books - schedule, map, certificates
- Signs for libraries - LCW, CLA, AUD, CON, WSE, EDL

We are currently designing a new library card to replace our current card when the supply is exhausted.

During the month of June, the Children's Programming Team presented 50 programs at the Central Library and System branches (including Outreach, school visits and programs) for 1,767 individuals.

On Monday, June 20th, the Jafarjian family concluded their tour of all 37 Buffalo and Erie County Public Libraries with a visit to the Central Library. **Kerra Alessi** and **Kathy Goodrich** gave Stacie, Albert, Anna and Mary Grace a private tour of the Central Library that included a stop in the Grosvenor Room, Mark Twain Room and Tier A. The daughters also received a "Goodie Bag" filled with bookmarks, pens, pencils and summer program information.

Martha, Martha, Martha! In collaboration with WNED-TV, several libraries are offering Martha Speaks Book Clubs. Martha is the canine star of the PBS series, *Martha Speaks* and the star of her own series of popular picture books. At the Central Library, over 100 pre-K and kindergarten students from Enterprise Charter School, Bennett Park Montessori and Ripen with Us daycare enjoyed a "Meet and Greet" with Martha. The Club continued on Saturdays in June. Reading therapy dogs made a special appearance at the June 25th program.

At the East Delavan Library, Felicia Santiago, Read To Succeed Buffalo, made arrangements for 106 children and adults from local daycare centers to meet Martha. The following 2 weeks were almost as well attended with 55 and 75 attendees. Children's Programming Team member, **Nancy Smith** is a big hit with the East Delavan crowd!

Martha also visited the Niagara Branch Library on Tuesday, June 7th to kick off their Book Club. **Ashley Stanton** went above and beyond the call of duty in fulfilling the role of Martha on a very warm day! And On June 9th, Martha visited the Lackawanna Library. The best part of the program was when the kids had their pictures taken with Martha!

Thanks to **Mary Ann Budny, Wanda Collins, Gwen Collier, Becky Pieszala** and **Nancy Smith** who have helped make Martha really speak to the kids at the Buffalo and Erie County Public Library!

Some highlights from June programming at the Central Library:

- A visit from Caldecott award winning author Chris Van Allsburg on June 6th, courtesy of Talking Leaves Bookstore. Two hundred ninety-eight students and teachers from Bennett Park Montessori and Enterprise Charter School 3rd and 5th grades attended this event. During his presentation, Mr. Van Allsburg highlighted his most recent book *Queen of the Falls*. Children and adults alike thoroughly enjoyed his talk and slideshow on Annie Edson Taylor who went over Niagara Falls in a wooden barrel.
- On Saturday, June 18th, the Summer Reading Kick-Off was held at the Central Library. Along with a variety of activities for children, the community organization EPIC (Every Person Influences Children) had a table promoting their workshops. Special guest Mr. J (the Magic and Mr. J) entertained an audience of about 65 children and adults with his unique show that combined books and magic. Children and families also celebrated the Library's 175th Birthday with cupcakes from Wegmans and juice donated by Wendy's. The movie *Never Say Never* featuring Justin Bieber was also shown during this event.
- Summer programs officially began on June 28th with the antics of In Jest. Sixty-eight children and adults enjoyed tricks and comedy featuring Nels Creman. This was a great way to start a summer of fun.
- Miss Nancy's "Hold my Hand" story hour returned on June 29th with "Funny Funny" stories. Miss Nancy read *Watch Out Big Bob's Coming*, *Bark George* and *The Doghouse*. After the stories, the children made beautiful African necklaces with Miss Nancy.
- The "Terrific Thursdays" children's movie series began on Thursday, June 30th with *Kung Fu Panda*. Thirty-five children attended and also received snacks to munch and Wendy's juice while enjoying the movie.

June is also a popular month for class visits and field trips. Several schools ended their year with a visit to the Central Library. On June 1st and 2nd, Library Associate **Cyndy**

Lenzner gave a tour to the 2nd grade students of Martin Road Elementary School (Lackawanna). After the tour, **Becky Pieszala** read stories and made funny hats with the children. On June 3rd, 109 students from Arcade Elementary School made their annual trip into Buffalo to visit the Central Library. **Kerra Alessi** and **Mary Ann Budny** led the tours. On June 16th, **Kathy Goodrich**, **Mary Ann Budny**, **Cyndy Lenzner** and **Becky Pieszala** led a tour for 100 students from Delavan Elementary School. On June 20th, the Bennett Park Montessori kindergarten and preschool students made their final visit of the school year. **Becky Pieszala** read stories and made a paper bag bunny puppet with them.

Some highlights of System programs:

- June 27th, saw the return of regularly scheduled story hours, special events and teen programs. *One World - Many Stories* is this year's summer reading theme for children. Each story hour program reflects this theme with stories, crafts and activities about animals, music and children from around the world. Librarian **Wanda Collins** presented story hours at Clearfield, Lackawanna, Lancaster and Clarence Libraries. **Mary Ann Budny** brought her programs to the Reinstein and Angola Libraries. **Becky Pieszala** presented preschool at Marilla, Riverside, and Kenmore Libraries. **Cyndy Lenzner** presented story hours at Dudley, Williamsville and Lakeshore Libraries. **Nancy Smith** presented story hours at North Park, East Delavan and Crane Libraries.
- The Boston Library Pet Show on June 24th kicked off the summer specials for System libraries. **Kathy Goodrich** was the guest judge at this event. Each pet received a special award and a treat to bring home. Children who attended spoke about their pets and how they cared for them. Over 50 people and 30 animals attended. Among the cats, dogs and guinea pigs, there were also newts, a bunny, a bearded dragon, snakes, a beetle and 5 chickens! Considering the number of pets (and people) in the community room, the animals were remarkably well behaved!
- On June 27th, **Kerra Alessi** presented the delicious "Candy Around the World" program at the North Collins Library. Teens sampled chocolate from different countries and played candy trivia.
- On June 28th, 24 children put on their dancing shoes and went to a World Dance Party at the Niagara Branch Library. **Cyndy Lenzner** and children danced to music from different countries. They also used instruments to create their own type of music.
- **Sarah Gallien** presented the popular "Little Green Thumbs" program at the Reinstein Library on June 30th. This program introduces children to basic

vegetable gardening. They also had an opportunity to pot their very own plant to take home and watch grow.

Outreach programming opportunities in June:

Kathy Goodrich spoke about the library profession to 22 3rd grade ESL students at the Charter School of Technology at Career Day. They also were very excited to receive their first library cards.

Kerra Alessi gave 10 tours of the East Delavan Library to over 165 kindergarten, 1st, 2nd and 3rd grade students from School 17. She also spoke about the importance of reading during the summer. After the tour, **Becky Pieszala** read stories and made a craft with the students.

Adult Programming and Outreach Librarians **Susan Kriegbaum-Hanks**, **Peter Lisker**, **Hadeen Stokes**, and **Dan Caufield** presented several classes and lectures concerning small business development, health & wellness, consumerism and job hunting. Additionally, they lectured outside the library to various governmental (SCORE, ECC One Stop) and neighborhood community groups about resources available through the B&ECPL. A total of 17 classes/lectures were held reaching 307 people.

The Adult Summer Reading program began on Saturday, June 18th. Two weeks into the program, there were 82 participants. This includes 64 NEW participants who had not previously registered for the program, as well as 18 patrons who participated in last year's contest. A total of 153 reviews have been accepted for this year's contest so far.

On June 22nd, **Dan Caufield** helped coordinate and spoke at a SCORE workshop held in the Central Library meeting room. Thirty-three men and women interested in starting a small business attended and enjoyed this daylong seminar.

Also on June 22nd, **Peter Lisker** presented a Health & Wellness Program at LMHF Healthy Mind & Body Retreat. The program, covering all of B&ECPL's health resources, was well received by the 40 LMHF doctors and agents in attendance.

Central Library -

The Media Shelving Team's main accomplishments for June was to lower the average wait time for DVD's to return to shelves from 3-4 days to 1 day! The ability to focus pages on only shelving DVD's has dramatically decreased the time that was needed to get material reshelved.

This anecdote was relayed by **Nancy Mueller**, from Deb Bokobza, the Buffalo Public Schools ESL teacher at the Central Library (Debbie's class is Burmese refugees):

Hi,

I don't know if this tidbit is worthy of being put in a report but I thought it was a touching story. There is a regular patron of the library who comes everyday rain or shine. You may have seen him-he's an older gentleman who pushes a walker. His name is Jack.

My students and I became friendly with him. He seemed to enjoy conversing with them.

Yesterday for the last day, he came to the classroom with presents for all the men in the class. He gave each of them a nice hat!!

I thought that was really sweet and nice to see the connection between the refugees and an American library customer.

Buffalo City Branches -

- The Crane Branch celebrated the Library System's 175th birthday year on June 18th. **Mary Schiffhauer** sat at the door along with a volunteer and introduced herself and explained to some unknowing patrons what the celebration was all about. A kite making program was held in the meeting room. Mary talked up the summer programs and encouraged people to become a friend of the Crane Library. The entire staff did a marvelous job in keeping the operation running in the midst of numerous patrons and high decibel volume throughout the day.
- Jeff Musial of Nickel City Reptiles and Exotics stopped by the Dudley Branch and showed off a collection of mammals from around the world! A spider monkey from Mexico, a ball python, and a fennec fox (native to Africa) were among the mammals viewed by an enthusiastic audience of 32.
- On June 8th, 13th and 15th, the East Delavan Branch had class visits from Buffalo Public Schools 17 and 71. A total of 175 children and teachers in 5 different groups visited over 3 days. Staff processed 105 library card applications for the classes. **Kerra Alessi** and **Rebecca Pieszala** from the Children's Programming Team came to East Delavan to do a tour, a story and a craft with the children. Grateful staff said that they could not have done it without them.
- On Saturday, June 11th, at Merriweather, a discussion and book signing featured Dr. Frank E. Dobson, Jr. Dr. Dobson, a Buffalo native, authored *Rendered Invisible*, a historical novella that centers on the ".22 caliber killer" in Western New York.
- The YMCA Summer Day Camp has begun weekly visits to the Niagara Branch on Monday afternoons.
- North Park Library Associate **Sean Goodrich** held the Superheroes program on June 15th. Each child who came to the program made a comic book, superhero and mask while watching *Batman: The Animated Series*. Each child was also given a free comic book. The program was attended by 15 children and 4 adults. The mother of one of the boys who attended, Gina Kleinmartin, posted this on our Facebook page shortly after the event:

"Just wanted to let you know, our son was inspired. He's been drawing comics all day. :)"

- On June 25th, Riverside Library held their Summer Kick-Off and Library Birthday Party; twenty-four children attended. This event featured story time with special guest reader City of Buffalo Common Council Member Joseph Golombek, Jr. who read a passage from *The Hobbit*. Sr. Page **Leah Brown** read the story *All Kinds of Children*. Library Associate **Tami Linkowski** read *Make the Moose Out of Everything*. **Leah Brown** and **Caitlin Goodrich** helped with a moose door hanger craft and sidewalk chalk drawing contest.

Read Down Your Fines kicked off on June 18th and will continue until September 3rd. This program, designed to bring kids back to the Library, offers children and teens the opportunity to read as a way to reduce their library fines. To reach even more kids in the community, **Meg Cheman** worked with Penny Snell of YMCA Buffalo Niagara to coordinate the program for the YMCA summer camps. Children can read and earn READING BUCKS at their summer camp and redeem them at any B&ECPL library.

Collins Public Library - submitted by Karen McClure, Library Director

Like most libraries, we are noticing a change in our usage. We circulate more media and have an interest in new technology like eBooks and audio downloads. These numbers have us reducing print reference and nonfiction while increasing audio, DVD, Blu-Ray, and other newer collections that support our users changing needs.

Libraries are always vibrant changing places and it is exciting to be part of the new technology classes that are being offered to the staff. I have taken 3 so far in the past month and they have been very relevant. I helped a user with his NOOK the day after I took a class on eBooks and audio downloads.

We used June to get ready to garden in the country with Herb Gardening Basics taught by Master Gardener Tina Szulewski. We are having a series of programs featuring Master Gardeners from the Cooperative Extension.

Legislator John Mills sponsored his Hot Dog Roast on June 18th. This is the 5th year Legislator Mills has generously donated his time, food (hot dogs, Italian sausage, and Mayer Brothers water), and all of his proceeds to the libraries in his district.

The Library celebrated its 175 Anniversary and we served punch and cupcakes all day long on Monday, June 20th to honor the event. In the evening, we had a Summer Reading Kick-Off with giveaways and a program for our children.

In July, our Summer Reading programs begin along with a new Family Film series we are trying this summer. The adults can take computer classes, come to our Friday film, or Quilt with Florence. Summer is always fun in WNY and we love to participate in that with our summer programs.

Collections: Development and Use

Chris Van Allsburg signed a first edition of his latest book *Queen of the Falls* for the Rare Book Room during his visit to the Central Library on June 6th. The picture book depicts the life of Annie Edson Taylor, the first person to go over Niagara Falls in a wooden barrel and live to tell about it.

Grosvenor Room Librarian **Charles Alaimo** worked with **Terri Dickson** to add a Maps section to the Grosvenor Room web pages. The Grosvenor Room is now responsible for Central Library maps.

<http://www.buffalolib.org/libraries/collections/maps/index.asp>

Carol Pijacki and **Charles Alaimo** evaluated holdings in the boxed newspaper collection, identifying titles for special treatment and others for de-selection, based on criteria involving condition, worldwide holdings and microfilm access.

Library materials' vendor Ingram sales representative Jeff Meskill met with several B&ECPL staff members on June 14th to discuss recent features added to their collection development and ordering website called iPage. As a result of his visit, Technical Services Manager **Jennifer Childs** created iPage accounts for Collection Development team members who order print materials. Several features on iPage may prove to be beneficial for collection development purposes and warrant further review.

On June 21st, Assistant Deputy Director **Carol Batt**, Technical Services & Technology Support Manager **Maureen McLaughlin** and **Jennifer Childs** met with representatives Dana Reeves and Jill Mason from subscriptions vendor W.T. Cox to learn about their periodicals purchasing and management services.

Collection Development staff responded to 374 patron purchase suggestions in June.

Freegal Music downloads continue to be popular. In June, 526 patrons downloaded a total of 3,474 titles.

In June, 553 downloadable eBooks and 161 downloadable audiobooks were added to the Library's collection.

2. FUNDING

Fundraising

The Library Gala (11/5/11) is moving along with \$33,500 committed in sponsorships from: Library Foundation - \$10,000; William S. Hein & Co. - \$ 5,000; Trish Brunsing \$ 5,000; Webster Szanyi, LLP -\$ 3,500; Manning & Napier Advisors - \$ 2,500; Hodgson

Russ (Sharon Kelly) \$ 2,500; Amy Alvarez \$ 2,500; and Anne Leary \$ 2,500. Table commitments include: Victor Rice, Wayne Wisbaum, Jack Connors, Rick and Nancy Berger, Pat Martin, Mark and Leslie Celmer; William Mattar, Alisa LaPlante, Chantal Martin, Hadley Exhibits (in-kind), Eric Mower & Associates (in-kind). More than 100 proposals have been sent including to M & T and Blue Cross.

Anyone interested in committing to a table should contact Administrator for Public Relations and Development **Joy Testa Cinquino** at 858-7182. Invitations will be mailed in late September.

The online auction spearheaded by B&ECPL Trustee Judy Summer has approximately 175 donations to date. The auction will run mid-October - November 5th. More details are forthcoming.

A HUGE library book sale will take place at the Central Library on August 18th, 19th, and 20th.

Joy Testa Cinquino, Director **Mary Jean Jakubowski** and B&ECPL Board Trustee **Anne Leary** will meet with Stan Lipsey from the *Buffalo News* later this month to map out the plan for the new to run ads in support of giving to the Library System. Mr. Lipsey committed to providing financial support for the libraries.

On June 7th, Anne Leary, **Mary Jean Jakubowski**, **Joy Testa Cinquino**, **Peggy Skotnicki** and **Amy Pickard** met with William S. Hein & Co. President Kevin Marmion and Vice President Scott Fiddler to discuss the selection of Rare Book Room items for reproduction to benefit the Library.

Subsequently, **Amy Pickard** consulted Thomas Lisanti, Manager of the New York Public Library's Research/Document Delivery/Permissions section, about their image/reproduction sales. According to Mr. Lisanti, local photos and views of the Hudson are their best sellers for non-licensed images. Licensed image use constitutes the bulk of their money generation; prints for personal use represent only 10% of their reproduction business.

Debra Lawrence, **Linda Bohlen** and **Joy Testa Cinquino** from Development & Communications and **Tracy Palicki** from the Business Office have and will continue to participate in Blackbaud webinars on management of online fundraising.

3. OPERATIONS AND INFRASTRUCTURE

Facilities

At 5:04 a.m. on Sunday, July 10th, a vehicle careened out of control and struck the southeast corner of the Frank E. Merriweather Jr. Library (the portion closest to the corner of Jefferson and Utica). Police and fire response were almost immediate (police within 2 minutes, fire within 5 minutes).

While the overall building appears structurally sound, the circular section housing heating ventilation and air conditioning (HVAC) equipment suffered extensive damage. A section of the wall is gone and the force of the impact literally bent and shifted HVAC equipment approximately 1 foot. City Fire and Public Works Department crews, **Chip Campbell** - Supervising Chief Engineer Central Library Maintenance Department, and Deputy Director **Kenneth Stone** responded to the site to inspect the damage and clear away debris. City Police performed accident investigation work. A City of Buffalo board up crew secured the building.

At present, the building's ventilation and air conditioning systems are not functional. In addition to the air handler equipment in the room, portions of the integrated hot water and chilled water system serving the remaining building air handlers were also extensively damaged.

City engineers have inspected the damage and have recommended actions to stabilize the impacted area. Work will then be undertaken to isolate and bypass the damaged portions of the hot and chilled water system to allow the 2 remaining air handlers to resume operation. This should then allow the building to reopen.

Given expected temperatures this time of year and the library's sealed windows, the Frank E. Merriweather, Jr. Library has been closed until further notice.

Repair or replacement of the damaged HVAC system will take much longer.

While detailed engineering analysis is yet to be completed, very preliminary repair costs estimates could range in excess of \$50,000-80,000.

Given the damaged was caused by a vehicular accident, staff is assembling documentation and will track costs so they can be recovered from the vehicle owners/insurers in cooperation with the City.

Also, as the repairs are a major capital outlay in nature, it falls to the City of Buffalo as building owner to contract for and supervise reconstruction (even if paid by an insurer). **Chip Campbell** has already spoken with Steve Stepniak (City Department of Public

Works Commissioner) and Joe Scollard (City Buildings and Grounds). We understand City staff are gathering data from the Police Department to get started on an insurance claim.

New windows have been installed at the Dudley Branch giving the front of the building a facelift. The Children's area is really bright and open now!

Technology

After a postponement necessitated by theft-detection gate production delays, the Audubon and Williamsville Libraries were brought up as fully functioning RFID (radio frequency identification) sites the week of June 27th. To date, all Buffalo City Branches, all Amherst Libraries and the East Aurora Library are operating with the new RFID program and self check-out process. The Orchard Park and Elma Libraries are scheduled to 'go live' in July 2011. RFID tagging and encoding continues at the Central Library, with a dedicated conversion team making significant progress updating the open shelf collection.

RFID Kudos! Special mention should be made that the East Clinton Library achieved an 89.72% self check-out rate and East Aurora an 80% self check-out rate this month. Congratulations to the staff at both locations for adopting the new technology and encouraging their users to take advantage of the automated check-out process.

Information Technology Administrator **Toni Naumovski** released a software package to all staff computers for an automated upgrade of Adobe Flash Player to version 10.3. The latest Flash Player application safely enables staff computer users to view and browse work-related websites that provide enriched web content experience.

Two under-utilized City Branch laptops have been reconfigured by the Information Technology Team and reassigned for public use at the East Clinton Library. Library cardholders now have the option of checking out a laptop for in-house use as an alternative to the standard desktop PCs. The 2 additional computers will also help minimize wait time during peak public computer use.

The eLibrary Technology Team continued working with the software that will replace the online Web2 Catalog. Despite some ongoing instability with the test platform, **Maureen McLaughlin** continues to work with SirsiDynix WorkFlows policy files to enable catalog enhancements, while **Johnny Hsu** and **Terri Dickson** have been dealing with programming and display functionality. Some of the features enabled this month include the ability to edit and suspend holds and display of item type icons. Lists of "best seller" and "recommended reading" titles have been successfully downloaded, and reports that will generate lists of new and "on order" titles are being configured.

Separate search screens for popular material types are also in development. It is anticipated that the catalog will be ready for public release early this fall.

Key Information Technology and Technology Support staff members joined the SirsiDynix Strategic Partner Program (SPP) in June. The program provides an opportunity to preview, test, and suggest improvements in a collaborative environment while products and software are in development. In July, the team plans to participate in the development of the company's integrated Facebook application.

Central Library Reorganization:

Meg Cheman met with **Ann Kling**, **Dan Caufield**, **Nancy Mueller**, **Bruce Weymouth** and **Michelle Hurley** to discuss which nonfiction collections should be moved to the Popular Materials area when the media is moved to its new space.

The new Media space has been cleared of the old partition, shelving, desks, etc. The floor has been stripped and waxed and walls are getting a fresh coat of paint. A special thank you goes to the Maintenance staff for their untiring work to keep this project moving forward. IT and Maintenance staff shifted BST computers to tables and moved the computer furniture to the first floor in readiness for the wiring. When drilling and wiring is complete, all computers will move to the first floor and BST will be closed.

Staff Development

Grosvenor Room Manager **Claudia Yates** attended the last session of the Western New York Library Resources Council's series, Basics of Managing Archives and Historical Records Collections, entitled *How Things Look to the Outside: Promoting Use and Support for Your Collections*.

Grosvenor Room Librarians **Carol Pijacki** and **Susan Cutrona** attended *Excel II Intermediate Training*.

Carol Pijacki attended the June 22nd evening presentation *Developing the Larkin District: Past, Present and Into the Future*. Of the 4 presenters, Chris Hawley, urban planner and writer, is a frequent user of Grosvenor Room resources.

Staff technology training classes continue to be well attended and well received. A total of 12 classes were conducted by B&ECPL Training Lab staff for over 100 attendees during the month of June. In addition to *Introduction to Facebook* and *Introduction to Flickr* classes, "hands-on" e-book downloading for the Nook, SONY e-Reader & iPad2 as well as audiobook downloads on the iPod Touch classes were also conducted. Staff comments about the downloads classes included:

- *Tom Carloni was a wonderful presenter. Definitely makes more sense now. All librarians & staff should participate.*

- *Andy Aquino did great training. I feel much more confident in finding my way around downloads. I liked the hands-on, it was very helpful to have devices right in front of us.*

Maureen McLaughlin and Technology Support Librarian **Kelly Donovan** traveled to Pennsylvania Dutch Country June 13-16 to attend the 2011 SirsiDynix Northeast Regional User's Group (SNRG) conference at Franklin & Marshall College in Lancaster, PA. Highlights of the conference included a preview of the SirsiDynix Facebook for Libraries application, a presentation on customizations for eLibrary, and meeting B&ECPL's Library Relations Manager (LRM) Vera Maeser.

On June 10th, **Kara Stock** and **Kelly Donovan** attended WNYLRC's *Gadgets & Gear 2: Mobile Trends & Technology* workshop. Mobile library websites were covered as well as eReaders. Speaker Kevin Purdy was the highlight with future predictions including WiMax and cloud computing.

Senior Library Clerk **Jeff McChesney** attended the "Downloads 2 Go" staff training class on June 14th.

Staff members, **Cindy Zubler**, **Jeff McChesney**, **Amy Pieczynski**, **Dale Schmid** and **Laura Lewis** attended the "Excel II" staff training class on June 15th.

Processing staff, including Processing Supervisor **Britt White** attended the EAP (Employee Assistance Program) workshop "Improving Effective Communication" on June 17th.

Library Associates **Cindy Zubler** and **Diane Doster** attended a Western New York Library Assistants' (WNYLA) meeting on June 23rd.

Members of the Disaster Preparedness Committee, **Meg Cheman**, **Jennifer Childs**, **Nancy Mueller**, **Claudia Yates**, **Britt White** and **Dawn Peters** met to plan the October 2011 Manager's Meeting presentation.

Jennifer Childs attended a Preservation Committee meeting at WNYLRC on June 16th.

Library Associate **Rosalyn Damico**, Librarian **Peter Lisker** and Library Associate **Lenora Macy** participated in a two-day wellness initiative on June 22nd and 23rd at Tamarack Inn at Holiday Valley. Sponsored by the Labor Management Healthcare Fund, the retreat modeled positive behavior in eating, exercise, and overall health and wellness. Participants found the retreat enjoyable as well as educational.

Ann Kling attended that American Library Association Annual Conference in New Orleans from June 24th - 28th.

4. COMMUNICATIONS AND COMMUNITY RELATIONS

Media Coverage / Media Releases

Joy Testa Cinquino, PR Manager reports:

Media Events:

- Summer Reading / 175th Anniversary Media Event @ Central Library on June 15th, covered by *Buffalo News*, Channel 4, Channel 7, YNN, WBEN, WNED, WBFO, *Metro News*, *Bee Publications*
- Jafarjian Family Tour Media Event @ Central Library on June 29th, covered by the *Buffalo News*, WIVB TV, *Bee Publications*, WBFO radio

Media releases sent for:

- JBR Computer Center
- Mary Jean Jakubowski new Director
- Jafarjian Family
- Summer Reading events and activities
- Merriweather Damage Temporary Closure

Mary Jean Jakubowski interviewed by:

- *Spree Magazine* for September issue
- *Lancaster Bee*
- *Buffalo News* for July article
- WNED, WBFO, WBEN

Ann Kling was interviewed by the *Buffalo News* regarding Harry Potter on June 12th.

Summer Reading radio spots are currently running (at no charge) on Kiss Radio, 102.5 Radio, WBEN Radio, WGR radio (Entercom stations).

Summer Reading TV spots are currently running (at no charge) on WGRZ TV 2 and the City of Buffalo cable station.

All Erie County employee paychecks now feature a blurb about the Library System's summer reading programs.

We have received 40 patron comments in the past month. Comments ranging from questions about overdue fines to recommending books for our circulation.

Library 2.0: Facebook.

The Central Library Facebook page has over 2,560 fans, up from 2,511 in May. The average number of monthly active users to the B&ECPL Facebook page is 1,778 with the

overall number of "likes" totaling 2,565. In addition to the usual event announcements, June Facebook posts included this fan question:



Shreen Beshures Do any of the libraries carry Rosetta Stone? Would like to teach my daughter French over the summer...



Buffalo & Erie County Public Library - Central Library Hi Shreen- We're glad you asked! Rosetta Stone will not sell its product to public libraries. But we do have good news! You can learn French with Mango Languages accessible online through our website. You'll need your library card...



Shreen Beshures That is too bad about Rosetta Stone, but awesome about the Mango Languages! Hopefully my daughter will be able to "parle Francais" in no time!



Buffalo & Erie County Public Library - Central Library Oui oui! Have fun with the program and keep us posted on her progress this summer...

And this wall post as well:



Buffalo & Erie County Public Library - Central Library Kids -- "Read Down" your fines! If you are 16 and under and have overdue fines, now is your chance to read them down. Visit your library for more details. READING BUCKS are redeemable through September 30, 2011. It's Fun! It's Exciting! IT'S READING!



10 people like this.

Lilly White Sounds like a progressive program. Getting kids back into the library. GREAT!

Library 2.0: Twitter.

The Library's Twitter account now has over 1,850 followers. In addition to many RTs (re-tweets) tweets mentioning the Buffalo Library included:



kristinmjordan Kristin Jordan: Looking for summer literacy programs for children in Buffalo? Check out [@monkeysread](#) [@buffalolibrary](#) for different opportunities! [#buffalo](#)



lakeeriemonster lakeeriemonster: At [@BuffaloLibrary](#) Dudley to see [@IeffAnimalGuy](#).



karakane karakane: [@buffalolibrary](#) you're my hero. I'll start with Kurlansky's Salt, move into the Standage bk on beer & then everything by Simon Winchester.



karakane karakane: 5 down, 15 to go #readingchallenge @buffalolibrary. Any recs for microhistories like "Cod" & "Mauve"? <https://ny.evanced.info/buffalo/sr/hom>



thedog_ear Senga Rich: USPS will offer Mark Twain stamp on June 25. @buffalolibrary is probably very excited. <http://lat.ms/13lMzb>

5. SPECIAL PROJECTS

Re-Imagining

Re-Imagine's next meeting will be held in September.

Governance Models

Association of Contracting Library Trustees President Suzanne Jacobs, Consultant Libby Post and **Mary Jean Jakubowski** met with 21/22 Boards of Trustees in the month of June to answer questions and address concerns with regard to the potential re-governance to a library district model.

Ellen Bach of Whiteman, Osterman & Hanna LLP attended the June 23rd Planning Committee meeting. Ms. Bach provided legal insight to the district concept, answering questions and speaking about contents of legislation versus memoranda of understanding/agreement. Unique situations, particularly with the association libraries will be investigated by Ms. Bach as additional information is received.

Ken Stone and **Mary Jean Jakubowski** presented information pertaining to the district model to the Erie County Legislature's Community Enrichment Committee on June 28th. Included in the presentation was historical and current financial information. Board Chair Sharon Thomas also presented.

Doreen Woods, Assistant Deputy Director, and **Ken Stone** met with Librarian Association President **Tim Galvin** discussing the district model at the monthly meeting of labor-management.

Meetings with additional stakeholders are being planned. Ms. Post will be presenting an overview of the library district model to staff in August.

Agenda Item G - Report of the Foundation. Anne Leary reported the Foundation met on June 23rd mainly to discuss the Library's November 5th 175th Anniversary Gala. Victor Rice, Foundation Board Chair, has scheduled a meeting with Director Jakubowski to discuss how the Foundation is going to play a role if the Library moves to a library voter district. Ms. Leary provided a Gala update noting they currently have 21 tables of 10 committed and \$36,000 in sponsorships plus in kind with some asks still

out there. All the Foundation members have committed to purchasing or putting together a table. The hope is to get about another 100 people to attend the Gala. Rich's Renaissance Catering has been selected as the caterer, there will be a silent auction, and a number of gift gathering parties in the community held this fall; trustees will be included on the list to attend any/or all. Trustees will be receiving an invitation to a cocktail reception held by Ms. Leary at her home on September 9th. Work continues on the live auction and online auction. Ms. Summer announced she met her goal of collecting 175 items for the online auction (which begins October 17, 2011) and noted there will be more; people have been incredibly generous. Discussion regarding obtaining donations from library vendors as well as from Library Counsel took place. Mr. Connors inquired how many letters have gone out. Ms. Testa Cinquino answered over 100-125 and committee members as well as others sent additional letters to their contacts.

Mr. Connors commented they will need to look at Foundation bylaws to see if they are still relevant in relationship to the Library System should it become a special district.

Agenda Item H - Public Comment. There was no public comment.

Agenda Item I - Unfinished Business. Library Counsel Patrick Martin was consulted to clarify a question from a previous Board meeting pertaining to whether or not a board member who calls into a board meeting is allowed to vote. Ms. Thomas shared Mr. Martin's answer that the current bylaw Article II, section 6 is in compliance with NY law (Not for Profit Corporation Law section 708) if a trustee participates by teleconference as stated therein (can be heard and can hear all trustees at the same item), that participation shall "constitute presence in person at the meeting". Therefore, the trustee would count towards a quorum and would be able to vote.

Agenda Item J - New Business. None.

There being no further business, on motion by Ms. Summer, seconded by Ms. Horton, the meeting was adjourned at approximately 5:03 p.m.

Respectfully submitted,

Elaine M. Panty
Secretary



Monthly Report of Library System Activity September 15, 2011

1. PUBLIC SERVICES

Programs, Learning Opportunities, Outreach and Events

Assistant Deputy Director for Special Collections **Peggy Skotnicki** curated the new Gluck exhibit, *Louisa May Alcott: The Woman Behind Little Women*, to complement the UB grant by the same name. The Gluck Archives contain the manuscripts of a poem and short story by Alcott and the Rare Book Room has many first editions of her books.

Grosvenor Room Librarian **Carol Pijacki** presided at the July 19th Literally Speaking Lunchtime Book Discussion Group for the title *Water for Elephants* by Sara Gruen and at the August 16th session for the title *The Secret Life of Emily Dickinson* by Jerome Charyn, led by Hamburg Library Director **Jack Edson**.

Grosvenor Room Librarian **Rhonda Konig** attended the July 30th Western New York Genealogical Society Board meeting. Ms. Konig will be the new layout editor of the Society's journal.

Ms. Konig taught Genealogy 101, a course she developed, on August 18th for the U.S. Customs and Border Protection at its Buffalo office as part of its Family Heritage and Diversity Month. Attendees were interested in Grosvenor Room staff presenting the program to other community groups with which they have affiliations. The class is available for presentation at libraries throughout the System.

Carol Pijacki provided 6 tours of Grosvenor Room resources for visitors from around the country - Virginia, Michigan, Florida and Gasport, New York.

Carol Pijacki finalized the Buffalo Philharmonic travelling display with **Dawn Stanton** of Graphics. It is now ready for booking along with 7 other exhibits. **Peggy Skotnicki** worked with **Dawn Stanton** and Webmaster **Terri Dickson** to set up online booking of these displays through the Intranet.

<http://becpl4all.buffalolib.org/depts/cr/graphics/ExhibitsTravelling.asp>

The 24 Pan American Exposition scrapbooks and the Central Terminal scrapbook are being uploaded to the New York Heritage website. The WNYLegacy site is being merged into this larger database. Buffalo and Erie County Public Library (B&ECPL) patrons and people from around the world will have access to this unique material. The digitization was funded by a Regional Bibliographic Data Bases grant from the Western New York Library Resources Council (WNYLRC). William S. Hein & Co. scanned all the scrapbooks. The scans were then sent to Backstage Library Works for processing. William S. Hein & Co. will also provide the library with microfilm and print copies of all scrapbooks.

http://www.wnylegacy.org/cdm4/browse_inst.php#BECPL

During the summer months, demand for technology training remained at an all-time high. In July, a total of 33 public classes were held for 350 attendees at 10 different libraries, including the Central Library Training Lab. In August, 32 classes were held for 200 attendees at 10 libraries. Comments included:

- *I highly recommend others to attend this free training.*
- *Found the class very interesting. I'm a real novice (never been on a computer). Was able to follow the instructor and actually able to do what I was supposed to.*
- *Very helpful. Had been computer phobic. Classes small and extremely helpful. Felt comfortable learning & asking basic.*

The Library continues to promote programs and services to our virtual users through popular social networking sites. The e-Community webpage <http://bit.ly/dqOXSN> on the B&ECPL website features photo albums on Flickr (the popular image-hosting site). During August, 178 new photos were posted to the site. Three albums were featured this summer. The Jafarjian family <http://bit.ly/ljmuho> was highlighted in 'Operation Reading Road Trip' and the album has had 237 views. In August, albums included 'The Battle of the Books' <http://bit.ly/pdyJPT> (937 views) and 'Summer Celebrations at Area Libraries' <http://bit.ly/lIQEy6> (448 views). "All time" photo views totaled 30,373 with 13,543 individual views over the last 30 days.

The e-Community webpage also highlights the Library's YouTube videos. In August a link was added to the Training Lab's YouTube Channel <http://bit.ly/ojDfO9>. This site contains a series of online tutorials which support the Library's databases.

Announcing a new technology training service! Beginning in September, one day each month we will be offering an "open session" in the Central Training Lab. Technology training librarians and technical specialists will be available one-on-one to answer computer-related questions. After the results of this pilot program are evaluated, the sessions may be expanded and/or also offered in community libraries.

Would you like to know more about searching e-Content or downloading e-Books and audiobooks? How about instructions for downloading to an iPad, Nook or SONY e-Reader? The OverDrive Download Training Guides that have recently been used during staff training sessions are now available on the e-Content Page of our public website <http://bit.ly/bBCMSF>. The following Training Guides were developed by Technology Trainer **Tom Carloni**:

- Searching and browsing e-Content
- Downloading Audiobooks - Getting Started
- Downloading e-Books - Getting Started
- Downloading Audiobooks and e-Books for the iPad

The *Buffalo News* online! Did you know that library cardholders have electronic access to full text articles published by the *Buffalo News* since 1989? You can browse complete issues or search for specific articles. Library Technology Trainer **Andy Aquino** has developed a brief screencast <http://bit.ly/nKRWdc> that provides step-by-step instructions to access the database and search for articles. This is another in a series of B&ECPL-produced programs designed to assist staff members and library users (both in-house and virtual) who may have questions about our electronic products and services.

The curricula for 18 public classes were updated by Training Lab Coordinator Librarian **Kara Stock**. Revised classes include: *Introduction to Web 2.0, e-mail Basics, e-mail Intermediate, MS Excel Basics, MS Power Point Basics, MS Publisher Basics, MS Word Basics, Mail Merge, MSWord Intermediate, File Management, Resume Maker, Introduction to Facebook, Introduction to Flickr, Introduction to YouTube, Introduction to the Library Web Site, Introduction to LinkedIn, Internet Intermediate, and Google Maps & Mashups*. **Kara Stock** and Technology Trainer **Nell Arnoff** updated the *Google It* class. Two new classes were also developed. Kara wrote *MS Excel Intermediate* and Nell wrote an *Introduction to Skype*. Due to patron request, these classes will be offered at the Central Library Training Lab and are available for booking in community libraries.

Central Public Services

- In response to patron interest, Information Services Librarian **Beth Lewitzky** planned a film series for Saturday afternoons in August. Four films by Tim Burton were shown: *Corpse Bride, Alice in Wonderland, Charlie and the Chocolate Factory* and *Beetlejuice*.

Buffalo City Branches

- The Infringement Festival held on Elmwood Avenue during the last week in July into the first week of August brought in many patrons!

- Perry Ground captivated the audience at the Crane Library in August. Many turned out for his storytelling. The Museum of Science held a Family Fun Night in August. A crowd of 20 or so had a great deal of fun.
- On July 12th, Dudley Branch Sr. Pages **Kate Shea** and **Chelsea Hausrath** organized a Harry Potter party in celebration of the last Harry Potter film premiere. A total of 23 children were sorted into houses in accordance to the Potter stories and were treated to assorted games based on the books. Kate and Chelsea used their creativity to create many of the games from scratch.
- On July 19th, 29 children and 5 adults attended Dudley Branch's Beach party in the Tim Russert Children's Park. **Kate Shea** and **Chelsea Hausrath** along with Clerk **Denise Sweet** helped kids make sand crafts and a hula hoop contest was held.
- On July 26th, Dudley Library held an I Scream, You Scream, We All Scream for Ice Cream party. Twenty-five children and 3 adults were on hand to use a new ice cream maker. It's a ball filled with ice cream mix, ice and rock salt that kids roll to produce a quart of ice cream. Some children tried their hand at making ice cream with the ingredients, plastic bags, and rock salt. **Chelsea Hausrath** and **Kate Shea** helped with the craft and cleanup while Page **Nico Tripp** took photos and video.
- East Clinton Library held 4 sessions of Christmas in July, an adult craft activity with a total of 16 attendees.
- East Clinton Library held 3 sessions of their Kid's Craft Club with a total of 23 in attendance.
- East Clinton Library held *e-mail Basic*, *Intermediate e-mail* and *Word Basic* classes.
- The Museum of Science Family Fun Night at East Clinton Branch had 8 in attendance.
- Lego Club was held for 6 Wednesdays in July and August with a total of 25 participants. The creations are kept on display for at least a week after they are made and pictures of them are posted on the branch Facebook page.
- East Delavan started Wii Saturdays in July. The Wii was out for 8 Saturdays between July and August, with a total of 61 participants. We have had a good reception from the players and adult patrons about this program.
- In cooperation with Read to Succeed Buffalo and WNED, East Delavan Library had a Martha Speaks Book Club for 10 weeks. The program was put together by **Nancy Smith** from the Children's Programming Team and Felicia Santiago from Read To Succeed. The children listened to stories, sang songs, made crafts and had lunch which was provided by Read to Succeed. The July Martha Speaks Book Clubs drew a total of 286 children and 94 adults for 5 programs. The August Book Clubs drew a total of 170 children and adults for the last 2 programs.
- East Delavan's Adult Computer Class resumed on Wednesday July 13th; eleven people attended for the first week, then 10 and 9 for the next 2 classes.

- On July 14th, 21st, and 28th, **Brian Hoth** presented a 6 week preschool program to 2 Gateway-Longview classes at CAO Headstart at Ferry Academy. His themes were colors and letters, gardening, and getting dressed. Mr. Brian read stories and the children sang songs, did an activity, and concluded with a craft. The children made an ice cream cone, planted beans, and created a frog mask. Total attendance for the month was 102 children and adults.
- On August 4th and 18th, **Brian Hoth** visited CAO Head Start at Ferry Academy and presented programs on food and ponds to 40 preschool children and their teachers. Mr. Brian read stories, did an activity, and the children made crafts, which included a chef's hat and frog.
- On August 9th, Native American storyteller Perry Ground had the full attention of an audience of 30 children and adults as he told stories from the Iroquois culture at the Merriweather Library. The following day, 25 preschoolers from Bethel Headstart enjoyed a visit from the PBS character Super Why.
- Eight children had fun experimenting with the Museum of Science Family Fun Night on August 25th.
- The Niagara Branch Martha Speaks Summer Reading Book Club was held on Monday afternoons in July. Led by Librarian **Gwen Collier** and assisted by page staff, the Martha Speaks Book Club featured reading-based stories, games, activities and prizes. One of the hits was Doggie Bingo, where even a seventh grader said, "I really love this Bingo!" Another hit was "Buried Bones," a scavenger hunt of buried bones hidden around the library's auditorium.
- Clifford the Big Red Dog visited the Niagara Branch Library on July 19th. His visit came courtesy of WNED. This program was a big success with 85 participants, storytelling, picture taking and showing of a Clifford cartoon. All of the children took pictures with the stuffed Clifford, donated by **Linda Rizzo**, alongside the big Clifford.
- Niagara Day Care has been varying their library programming this month. Some weeks they visited the library on their own, while other weeks **Ms. Collier** brought library programming to the day care. Featured themes this month were cars, the circus and the beach. The ice cream cone craft (beach) was a special hit, with glitter serving as sprinkles.
- Toy Time was held every Tuesday and Thursday at Niagara Branch in July. This program is a continuation of the Family Place program minus the community health and education specialists.
- First Hand Learning's TEAM Buffalo held 2 practice sessions at Niagara Branch in early August. The YMCA sent over about 10 kids each day for the high-schoolers to teach. The children and their student/teachers all seemed very engaged in their experiments. Branch staff looks forward to the full program this fall.
- The Buffalo Museum of Science presented a Family Fun Night with messy fun and crazy concoctions. Kids had hands-on experience with static electricity,

making silly putty and more. Children of many ages and their parents enjoyed the program.

- North Park's Craft Crazy Monday program was held 3 Mondays in July and 4 Mondays in August. Sr. Page **Sarah Barry** and Page **Karen Leonard** made fun crafts such as jellyfish wind catchers on July 11th, tie-dye t-shirts on July 25th and paper towel rockets on July 18th! In total, 15 children and 9 adults attended the programs. **Sarah Barry** made fun crafts such as tissue box monsters on August 15th, towel roll butterflies on August 22nd and rainbow fish on August 29th! In total, 26 children and 12 adults attended the programs.
- **Sarah Barry** and **Karen Leonard** held a Barbie party on Saturday, July 6th. The children who attended played a game of Barbie bingo, heard a story, took home Barbie coloring books and ate some pretty pink Barbie cupcakes! A total of 20 kids and 6 adults attended the program
- July 27th was a very busy day at North Park. Four p.m. marked the arrival of Clifford the Big Red Dog! The children who came to see Clifford were read a story by Library Associate **Sean Goodrich**, made Clifford puppets out of paper bags with **Sarah Barry**, took pictures with Clifford the Big Red Dog himself and 2 children even got to take home stuffed versions of Clifford! Eight children and 2 adults attended this event.
- Also taking place at 4 p.m. on July 27th was story time with Native American storyteller Perry Ground. He was very animated when he told his audience Native American fables. Four children and 1 adult attended this event.
- Sr. Page **Katherine Brown** quickly put together a Cat in the Hat craft for a group of families who happened to come in at the same time. The children enjoyed making the famous Cat in the Hat, hat and the parents were very appreciative that staff provided a craft on short notice.
- **Sean Goodrich** ran a Teenage Mutant Ninja Turtle party on Saturday, August 20th. Children who attended the event made Nunchaku out of paper towel rolls and string, were shown how to make their own Ninja Turtles out of toilet paper rolls, watched some cartoons and played a game of find the pizza for prizes!
- Riverside Library held Saturday Sensational Craft programs in July. Attendance was 19 children for each Saturday.
- A Harry Potter Celebration program was held in July; attendance totaled 7. Sr. Page **Leah Brown** helped children make crafts. They viewed *Harry Potter Deathly Hollow, Part 1*.
- Explore and More held a program entitled Mexican Milagros at Riverside Library in July; attendance totaled 11. Children were taught about Mexican Milagros and got to make their own.
- At the Riverside Library, craft tables were made available in July and August; attendance totaled 36 children.

- A Hawaiian party was held at the Riverside Library in August with attendance totaling 25. With the help of **Leah Brown** and Page **Brittney Snead**, Library Associate **Tami Linkowski** provided information about Hawaii - the Hawaiian legend Pig Boy, had a hula contest, made pineapple magnet crafts and ate pizza.

Children's Services and Programming

- During the months of July and August, the Children's Programming Team presented 194 programs at the Central Library and System branches (including Outreach and programs) for 4,489 individuals.

Some highlights from summer programming include -

- Planning and execution of the Annual Battle of the Books trivia contest held at Erie Community College (ECC) South campus. This year's Battle was the biggest event of the summer. Each year the ECC gym is filled to capacity with parents, friends, coaches and volunteers cheering on their favorite team and this year was no exception. On August 6th, 36 teams comprised of more than 250 players competed for the coveted Battle of the Books trophy. This year the Clarence Public Library was very well represented as the final round became the Battle of Clarence with 2 of its teams advancing to the championship. Clarence Library Team #4 took home this trophy for the Clarence Public Library. Although only one team can bring back the trophy, each team player is a winner for participating in the Battle of the Books! The competition was greatly improved this year by the addition of a new buzzer system donated by Kristine Voss (sister of Librarian Claudia Yates).
- The Online Summer Reading Challenge really took off this year! As of July, there were 197 children and 56 teens registered. August statistics are pending. There will be a random drawing for prizes in September. Librarians **Kerra Alessi** and **Sarah Gallien** were responsible for previewing and approving young adult and children's reviews.
- Book-in-Hand programming kits for very young children were introduced this summer with 26 kits available for Lapsit and toddler programs. Librarian **Wanda Collins** was instrumental in identifying and acquiring the books and support materials incorporated into the kits. The kits have already shown themselves to be very popular with System staff.
- The System supported many summer programs funded through the New York State Summer Reading LSTA grant. Included in this slate of programs were visits from Mr. Ducky Wucky himself, Glen Colton, Nickel City Reptiles and the Magic of Mr. J. WNED fan favorites Martha from Martha Speaks, Clifford the Big Red Dog and Super Why also made summer appearances! Also of note, the Children's Programming Team produced and delivered multiple System summer programs including Little Green Thumbs (a HUGE favorite), World Dance Party, Pet Shows (another favorite), and Candy Around the World.

- On August 27th, Librarians **Kasey Mack** and **Matt Kochan** attended Mayor Byron Brown's Summer Reading Awards breakfast at the Buffalo Convention Center. They brought Library Card Sign Up Month promotional materials, library card applications, Wendy's Frosty coupons and Applebee's book club coupons along with fall program flyers.

Adult Programming and Community Connections

- The 2011 Adult Summer Reading Challenge concluded on August 13th and was a great success. One hundred and fifty-seven patrons participated, and a total of 916 reviews were submitted. Summer Reading participants were asked to write brief book reviews, each of which counted as an entry in a prize drawing. The more book reviews participants submitted the more chances they had to win. The grand prize this year was a color NOOK! There were entries from 32 libraries and each library had 1 winner who received a travel book light, travel water bottle, travel mug, and travel tote bag. The grand prize winner of the color Nook was Jane Liegl. Jane registered from the Orchard Park Public Library and submitted 28 reviews.
- B&ECPL staff also participated in the Summer Reading Challenge and, although not eligible for the Nook, did have the chance to win a Garmin GPS system. The winner of the GPS was **Angela Davis** who submitted 24 reviews. Two participants, **Andi Andrzejewski** from the Lancaster Public Library and **Sheila Long** from the Eggertsville-Snyder Branch Library, submitted 50 reviews each! They were awarded a prize bag for their outstanding participation. Watch for the upcoming Winter Reading Challenge and "Get Wrapped up in a Good Book"!
- On August 13th, Programming and Outreach Librarians **Kenneth Wierzbowski**, **Hadeen Stokes** and Sr. Page **Melissa Kania** participated in the G.I.R.L.S. Sports Foundation's Community Health Fair and Female Slam Jam at Masten Park in Buffalo, New York; over 300 attended and were very interested in library services.
- On August 20th, **Peter Lisker**, **Becky Pieszala**, **Kasey Mack** and **Kenneth Wierzbowski** attended the Wild about Wellness Health Fair at the Buffalo Zoo. Manning 2 information tables they promoted the Library's health and wellness resources and supervised quick crafts to children. Over 900 people were in attendance and very interested in the Library's adult and children's resources.

Anne Conable from Development / Communications coordinated details, and support promotion for:

- Lunchtime programs: Shakespeare in Delaware Park "Shakespeareance" 7/11 (28) and 8/15 (17); Squeaky Wheel Media Arts Center Animation program and Zoetrope workshop 7/15 (35); Shea's Master Class Intern program

presentation 7/27 (14); Disability Awareness program w/Camp Peaceprints, Americorps, and WNY Self-Advocacy Assoc. 8/3 (42).

- UNYTS blood drives 7/7, 8/4 and 9/1.
- Research, establish biddingforgood.com online auction presence for Online Book Auction and Gala.
- Coordinate advance prep, logistics, promotion, staffing, and on-site management of 3-day Used Book Sale August 18-20. Coordinate donations to non-profits of leftover materials and packing of remainder for resale by Better World Books.
- Planning meetings: 2012 season collaboration on Babel Writers Series, Just Buffalo.
- Prep for online donations logistics.
- Logistics prep for *Buffalo News* fundraising campaign.
 - Fall programming - Programming Committee, Forest Lawn, others.
 - Book Auction Talking Leaves preview event 10/17
 - Hispanic Heritage Month Kickoff 9/15
 - Disability History Awareness Month Kick-off 10/19

Alden Ewell Free Library - submitted by Kris Rogers, Manager

The summer of 2011 has been very busy at the Alden Library. We had 87 children sign up to read for minutes in our Reading Challenge. Prizes were given for every 100 minutes that the children read. Seventeen of those children completed 600 minutes or 10 hours of reading. Those children were entered into a drawing for science kits. They also received Beanie Babies for 600 minutes of reading.

Summer Story Time was held 3 times during July. We provided 4 Make and Take craft sessions for school-aged children. Our family programs included storyteller Perry Ground and magician/juggler Nels Creman.

Registration has begun for the fall session of Story Time; Alden holds 2, one on Monday mornings and another on Tuesday evenings. We are looking forward to working with a new batch of preschoolers!

Our next book sale will be held on Sunday, September 11th in conjunction with the Alden Art Club annual show and the Alden Fireman's Chicken Barbeque. Volunteers have set up our sale room with the numerous donations that we have received from our patrons.

Aurora Town Public Library (ATPL) – submitted by Robert Alessi, Director

The new RFID self checkout process has gone over quite well with our patrons. An average of 81% of our circulation during the months of May, June and July has been through the self checkout stations. The entire staff of the ATPL has done an outstanding job engaging and educating patrons on the use of this new technology and are the driving force for making it such a success. Legislator John Mills was duly impressed with this efficient new system during a visit following his 5th Annual Hot Dog Fundraiser to benefit the library.

Summer programming is in full swing at the Aurora Town Public Library. Singer Nan Hoffman performed for more than 50 guests during our Summer Reading kick-off and B&ECPL 175th birthday celebration, and we are now running 2 Summer Reading Club sessions, a Summer Fun Club, Wacky Wednesdays and a Preschool Story Time. The popular LEGO Club has also returned and, based on the overwhelmingly positive response, will continue into the fall with each participant having their creations displayed along with their name around the children's area during the week. We are also looking forward to having the Central Programming Team back with another session of the "Little Green Thumbs" program after their popular and well attended "Breakfast and Off to Bed" and "Little Chefs" programs earlier this year.

To round out our many weekly programs, we've had a number of special events. The Roycroft Chamber Music Festival Musicians offered a free performance of *Rapunzel* for 122 guests. Jeff Musial of Nickel City Reptiles, just back from his recent appearance on Late Night with Jimmy Fallon, entertained a packed-in and energetic audience of over 200 at the Aurora Town Public Library on July 26th. A lucky participant even got to hold a ball python in front of the whole crowd!

The Friends of the Aurora Town Public Library have generously sponsored some "monkey business" at the library. On August 4th, Carmen Presti of the Primate Sanctuary put on an educational and entertaining performance featuring 5 primates, and once again over 200 children and adults were in attendance! The Friends are also sponsoring a visit at the end of August by the Aquarium of Niagara with their traveling Touch Tank featuring sea stars, snails, octopi and more.

Coming up this fall, in addition to continuing the LEGO Club, we'll be offering 3 story time sessions, a toddler time and a new Book Babies program for children from birth to 20 months of age.

Newstead Public Library - submitted by Kristine Sutton, Director

It seems like we just had our Kick-off to Summer Reading party and now we are looking to the fall! This summer was full of fun programs and lots and lots of reading.

Our summer programs were very popular with the children of Akron and Newstead. With the wonderful staff at Newstead, the support of the Children's Programming Team and our Friends of the Library we had some amazing children's programs. Children from ages 3 to teens were involved in library story time, fun clubs and special events. Some of our special entertainers included the Smudge Fundaes, folk singer Nan Hoffman, cartoonist Tom Fox, and magician, puppeteer Mike Randall.

Children are just finishing up their independent summer reading. Over 100 children participated and we are still counting. Teens read 239 books. Thanks to a friend of the library, we raffled off 3 library fun baskets filled with books, puzzles and games.

Newstead had 2 teams again this year in the Battle of the Books. The kids read some great titles and had fun. Another great Battle year!

Many children took the opportunity to read down their fines. The library was also a destination field trip for the Akron Summer Recreation children. Over 100 children did a scavenger hunt in the library and made a craft.

Summertime is such a wonderful time at the library. The lazy days of summer allow families to relax in the library by reading together or enjoying a game of checkers or chess. The Newstead Library was a summer destination for many!

City of Tonawanda Public Library - submitted by Glenn Luba, Director

What happened to summer? The Tonawanda Library had an active summer ranging from landscape projects to an outside concert. The month started off with our 2 Battle of the Books teams shooting for a fourth consecutive title. The teams performed very well but could not overcome the dominating performance from Clarence. Congratulations Clarence!

Two new gardens have been created outside the library, one as a reflective garden in front of our Memorial Bench to Don Barry and the second one surrounds our flag pole which was repainted this month.

The Tonawanda firemen and their trucks put on a show for over 80 children and parents. The pumper truck was hosing down some while the extension ladder/platform truck took others up about 30 feet for a bird's-eye view of the library.

Glenn Colton performed at our end of summer picnic which attracted about 125 people. The local Kiwanis club served up hotdogs for all.

Librarian **Karen Wascieko** has started a Lego Club for kids that met 4 times in August. The kids and parents are so happy with this program that we will be continuing the club through the end of the year.

The Friends of our Library will be sponsoring a concert by the Root 5 Quartet on the evening of September 22nd. Come on down to hear this wonderful women's group.

Collections: Development and Use

The collection in the Magazine Room at the Central Library was increased by 150 subscriptions thanks to the Serials Department staff who did the conversion. This project included modifying and creating serial control records and MARC Holdings. These publications, which were formerly for in-library use only, are now available for browsing and cardholder check-out. Library Clerk **Amy Pieczynski** was assigned primary responsibility for the conversion project.

The digitized Buffalo Criterion became available through a grant from the Western New York Library Resources Council. This valuable record of Buffalo's African American population can now be searched online from date to date.

Grosvenor Room staff created a new publication called *Births, Deaths, and Marriages Found in Select Buffalo and Erie County Publications*. It is especially useful because it includes many vital events which took place before the recording of births, deaths, and marriages was required and enforced by New York State law. **Rhonda Konig** was assisted in this long-term project by Sr. Pages **David Auld** and **Emily Doscher** and by former Sr. Pages **Sarah Gushue**, **Brittany Luongo** and **Tabetha Snyder**.

Assistant Deputy Director **Ann Kling**, **Peggy Skotnicki**, Technical Services & Technology Support Manager **Maureen McLaughlin**, Rare Book Librarian **Amy Pickard** and Catalog Librarian **Allison Lund** met to shift the creation of metadata for future B&ECPL digital projects to the Catalog Department. As future collections are digitized, Allison will work with the project team to complete the metadata template for each, and ensure that the standards required for inclusion in NewYorkHeritage.org are met. As time allows, she is also creating a bibliographic record for each collection.

The following documents have been added to the Grosvenor Room Genealogy website: *A Select Index to the Bellringer 1940 to 1945*, *A Select Index to the Curtiss WrightER 1943 to 1944*, *Births Deaths and Marriages Found in Local Publications*, *Death Notices and Obituaries in the Buffalo News 4-22-2009 to 12-31-2009*, *Death Notices and Obituaries in the Buffalo News 2010*, *Marriages and Deaths in the Pierce Arrow Newsletter 1918 to 1922*, *Erie County*

Civil War Regiments, Buffalo Wards by Street 1915 1920 1925, Buffalo Churches 1832-1860, Buffalo Churches in 1931, Genealogy Pamphlets on Microfilm in the Grosvenor Room, and Buffalo Street Name Changes.

Grosvenor Room Librarian **Sue Cutrona** created a guide for the new version of the *Ancestry Library Edition* database; plans include using it for training classes, in-library patron use and as an online resource.

Grosvenor Room Librarian **Charles Alaimo** assisted Parker Agelasto, an affiliate of the University of Virginia, in doing research for a Catalogue Raisonné on local woodcut artist, J. J. Lankes. He kindly pointed out various unique original prints and drawings in the Library's collection.

Carol Pijacki assisted Channel 2, WGRZ news reporter Pete Gallivan, in researching the seaplane launch at LaSalle Park in June 1929 and visiting conductor Raffaele Ponti of Rochester with some of the Toscanini markings and bowings in the NBC Orchestra Collection.

Charles Alaimo assisted remote researcher Dr. Peter Der Manuelian, Professor of Egyptology at Harvard University, in obtaining reproductions from the Rare Book Room's *H. Phelps Clawson Papers*. Dr. Manuelian wanted photographs and documents relating to Egypt from the Clawson archive. From a well-known Buffalo family, Clawson worked for Harvard and the Boston Museum of Fine Arts Expedition to Egypt and the Sudan in the late 1920's. He was present for the discovery of the tomb of Queen Hetepheres, and recorded much of his travels in photographs and writing. His papers were donated to the Library by Thomas D. Mahoney in 1975. Dr. Manuelian may use some of the images for the Giza Archives Project or future publications about those involved in the early excavations. Dr. Manuelian discovered the Clawson archive through the work of former Grosvenor Librarian **Amy Vilz**. Her blog for the rare book exhibit *Travelers and Cosmopolitans* is still active:
<http://www.thetourististheotherfellow.blogspot.com/>

Charles Alaimo assisted another remote researcher with documents from the Rare Book Room's *Paul McKenna and Harry Persons Taber Papers*, part of the Roycroft collection. Guggenheim Fellowship recipient, Dr. Paul Sorrentino of Virginia Tech, is researching American author Stephen Crane for an upcoming biography to be published by Harvard University Press. He is interested in documents relating to Crane within the collections. Dr. Sorrentino discovered the archive through the work of former Grosvenor Librarian **Amy Vilz**. A trained archivist, Amy developed finding aids for some of the rare book archives and used encoded archival descriptions to make them accessible to web searchers. The finding aids are posted on the Library's Rare Book Room page: <http://www.buffalolib.org/libraries/collections/rbr/FindingAids.asp>

Catalog Librarian **Allison Lund** discovered that a Japanese *Gospel and Epistle of John* belonging to the Rare Book Room may be quite rare. Only one other library has it—Harvard University. The translation appears to be the work of a Dutch missionary/scholar published in Singapore circa 1837.

A student in Boston University's Genealogical Research Program who is pursuing certification through the Board for Certification of Genealogists® visited the Grosvenor Room on August 6th seeking a 19th century manuscript that he could selectively transcribe and then research the genealogy of its author. **Amy Pickard** suggested Chester W. Sternberg's Civil War Diary which he has found very interesting and well-suited for his assignment. He has been back twice to study it and then use the genealogical resources in the Grosvenor Room to learn about Sternberg and his fellow officers.

Selected files from the former BS&T vertical files are now part of the Grosvenor Room Vertical File Collection. They contain information on local businesses.

A mini-bid for "Serials Subscription Purchases" was prepared and issued to 11 vendors qualified under NYS Office of General (OGS) Services contract to provide such services to public libraries. The process was conducted to identify a qualified contractor with the ability to provide library-related publications and supporting technology to meet the needs of the B&ECPL. The bid awarded WT Cox Subscriptions to provide these services for calendar years 2012 and 2013, with extension options. The bid process insures timely, reliable subscription delivery at the lowest cost, and resulted in a bigger discount pricing structure than the previous vendor provided.

Technical Services Department broke a record during the month of July. Book Processors **Kathy Alabisi** and **Tina Dimario** processed 1,000 books on the new book line on July 28th. This breaks the old record of 995. Kudos for a job well done!

The Catalog Department received its first digitization assignment in August. Because of its small size, the Library's digital exhibit, *War of 1812 Letters from the Young Men's Association*, which can be accessed through NewYorkHeritage.org, will serve as a good test case of digitization principles and procedures. In addition to adding an individual letter and its metadata to the collection, a review and upgrade of the entire collection will be undertaken. WNYLRC's digital services librarian was contacted for assistance with this project.

The process of loading bibliographic records for Overdrive eBooks and eAudiobooks into the SirsiDynix Workflows module was greatly simplified by implementing MarcEdit's new Task Automation Tool feature. The MarcEdit software, with its batch-

editing capabilities, has saved countless cataloging hours since the introduction of *Downloads 2 Go*. Large files of records can now be edited and loaded with a mere handful of keystrokes.

Database cleanup projects continued throughout the summer months. Several SirsiDynix home locations were modified, shadowed, or created in support of Central Library collection moves. Media Room items, the Government Documents collection, and materials shifted into the "Popular" area accounted for the majority of changes. In addition, a final sweep of old and improperly applied item types produced a variety of items that were discarded or changed to a more appropriate format.

2. FUNDING

Fundraising

The *Buffalo News* kicked off their *Bucks for Books* campaign on Sunday, September 4th with a full page ad and a 2 page article about the changing Library System. This fundraiser for the Library System runs for the next 8 weeks with ads scheduled to run a few days each week through October 30th. The ads encourage readers to donate money to the Library System's book budget. The campaign suggests a \$50 donation which will go toward the purchase of 1 child and 1 adult hardcover book.

The *Buffalo News* will run names of donors each week in the paper and most exciting - **all donations of \$50 and above are being matched by the News up to \$60,000!!** **Donations in any amount will be gratefully accepted.** All donations are 100% tax deductible and the Library will send acknowledgements to all donors. Donations to the *Bucks for Books* campaign can also be made with credit card through our website. www.buffalolib.org.

While the official campaign ends on Sunday, October 30th, the *Buffalo News* will run their final acknowledgement ad in mid-November. The Library will continue to take donations at anytime, but the *News* will not acknowledge donations that arrive after that date.

At the request of the *News*, the Library must use the funds for the purchase of new BOOKS only (children's and adult) - not for other materials, staffing, etc. For purposes of background, Stanford Lipsey, publisher of the *Buffalo News*, came to us with this fundraising campaign idea. Library System Trustee Anne Leary introduced Mr. Lipsey to the Library and he felt compelled to support our cause. The *News* does not do this often; the last time they ran such a campaign was in 2009 for the Re-Tree effort. It's important to note that the 50+ ads that will run in the paper are being run for the Library at no charge. Mr. Lipsey also reached out to his peers in the business world seeking donations and, to date, \$26,000 has already been gifted. This is a tremendous

testament to the work you continue to do - day in and day out, for library users of yesterday, today and those of tomorrow.

The Library website can now take credit card donations.

Amy Pickard and **Peggy Skotnicki** introduced Mr. Lipsey and Carly Hartmans of the *Buffalo News* to items in the Rare Book Room that could be reproduced for sale in the *News*. Director **Mary Jean Jakubowski**, System Board Trustee **Anne Leary** and Public Affairs Manager **Joy Testa Cinquino** accompanied Mr. Lipsey and Ms. Hartmans. In support of a fundraising campaign to augment the Library's 2012 materials budget sponsored by Mr. Lipsey and the *Buffalo News*, **Joy Testa Cinquino**, **Peggy Skotnicki** and **Amy Pickard**, accompanied by Head of Security **Mike Miechowski**, presented the Library's 2012 budget situation and selected treasures/facsimiles from the Rare Book Room to the group of 18 at the Buffalo Club on August 3rd.

Planning for the Library System Gala, A Rare Affair, is moving forward. (Saturday, November 5th from 6:30 p.m. - 11 p.m.) Twenty-eight tables have been sold - (280 people). Invitations will be mailed on or around September 20th.

The autographed book (and other items) auction, spearheaded by B&ECPL System Trustee Judy Summer, is scheduled to be live (on-line) beginning October 16th. There are nearly 200 donated items. Talking Leaves bookstore on Main Street will hold an auction party in conjunction with the auction on October 17th. The website is called www.biddingforgood.com/BufaloLibrary.

Central Library held a "Huge" 3 day book sale August 18 - 20 with all items just 25 cents and a full bag for a buck on the last day of the sale. The event was a success with \$5,800 coming in. A significant portion of items that are left - are obsolete, audiobooks on cassette and VHS tapes (older formats that were not of much interest). A dozen or so local not-for profits have been given their choice of the remaining items. Materials that are not taken by the non-profits will either be held for future sales, given to other libraries in the System for their sales or will be sold to Better World Books or recycled (Better World Books, is the world's largest reseller of used library materials, sold through their website.) We will derive a portion of those proceeds and they also use their portion to support all sorts of global literacy programs.

3. OPERATIONS AND INFRASTRUCTURE

Technology

The Elma and Orchard Park Libraries joined 13 other B&ECPL libraries with full RFID (Radio Frequency Identification) implementation the week of July 25th. RFID tagging and encoding continues at the Central Library, as well as the Kenmore, City of

Tonawanda, West Seneca and Reinstein Libraries. The next scheduled 'go live' implementation will take place at the City of Tonawanda location in November, 2011.

Technical Support Services Specialist **Johnny Hsu** modified the main logon page on the Library's free wireless access system. Previously, the users were required to enter an e-mail address and confirm compliance to the Library's policy to gain access to the wireless that is available at all 37 Library locations. The new logon page now only requires policy compliance acceptance. This provides easier access for users with ubiquitous hand held devices as well as the laptops.

On August 22nd, the Information Technology Department welcomed new Library IT Administrator **Stephen Hovey**. Mr. Hovey will be assuming the primary network administration role for the Library System. **Toni Naumovski** has been working closely with Stephen to facilitate knowledge transfer. He is spending quality time detailing departmental systems and operations to help insure a smooth administrative transition.

To facilitate e-Library development and implementation, **Toni Naumovski** has configured a new Microsoft Windows 2008 Web server to host the replacement online catalog. **Johnny Hsu** installed and configured the application and transferred all previous configurations to the replacement hardware. **Stephen Hovey's** expert analysis has improved the underlying code within e-Library software and fixed many problems with the user interface. The e-Library catalog will be made public before the end of the year.

Working together with Librarians **Kelly Donovan** and **Linda Rizzo**, Information Technology Team members have created and implemented new interactive windows for the RFID self checkout computers. The upgraded and refreshed screen "look" provides clearer instructions on how to independently operate the self checkout workstations.

Terri Dickson edited and finalized the new Raiser's Edge donation pages in a timely manner, to insure live implementation to coincide with the *Buffalo News Bucks for Books* drive.

Central Library Reorganization

The new Media Room opened Monday, July 25th! All DVD, VHS, music CD and audiobook CD and cassettes are now located in their new space. New light reducing shades, as well as a fresh coat of paint and newly waxed floors make the room warm and inviting. A glass partition and fresh graphics will complete the area when we are ready to "go live" with RFID.

Materials are now moving in the Popular Materials area. Fiction books are currently being shifted in order to expand the Kids Space and shelving will be set to move well-used Nonfiction collections forward.

Staff Development

Two Staff Development opportunities were offered during the summer months in conjunction with the culmination of the "Ready to Read, Ready to Learn at the Library" grant funded by New York State. July's offering, *Early Childhood Literacy Workshop*, featured grant partners from Project Flight, Dr. Elizabeth Cappella and Dr. Geraldine Bard. August's opportunity featured Nancy Olsen-Harbich, child and family specialist from the Cornell Cooperative Extension - Suffolk County. This *Early Childhood Development Workshop* was very popular and offered participants a peek into the inner working of the mind of a child at varying stages of development. It will be extraordinarily helpful in customizing programs to fit children from infants to pre-schoolers with respect for their points of view. Designing developmentally appropriate programs will also help manage programmer's expectations and children's frustrations from birth to age 5.

Amy Pickard completed 4 credit hours of coursework from July 11th to the 22nd at the University of Illinois Urbana Champaign to finish the 12 credit hour requirement for the Graduate Certificate in Special Collections. Amy was awarded the certificate in September.

An unsolicited comment from a patron, who has used the library for 25 years, praised Grosvenor Room Senior Page **Franklin Clendening** as "one of the nicest, most helpful gentlemen" she has ever had the pleasure of being helped by in her many years of research. "He is a wonderful asset to our library."

During July and August, 5 technology training sessions were conducted by members of the Technology Training Team for 25 staff members at the Central Library and in community libraries.

On July 5th and August 2nd, Information Technology and Technology Support staff participated in a conference call with SirsiDynix Library Relations Manager Vera Maeser to discuss preliminary server migration issues as well as the costs associated with implementing e-Library (a new online catalog) into the production environment for public use.

Technology Trainers **Nell Aronoff**, **Tom Carloni** and **Kara Stock** attended "Screencasting in your Library" at WNYLRC conducted by UB Librarian Dean Hendrix on July 12th. This session covered the use of the Camtasia software.

On July 15th, **Maureen McLaughlin** attended a meeting of WNYLRC's Regional Advisory Committee (RAC) at Erie Community College's North Campus Library.

Assistant Deputy Director **Carol Batt** attended a WebJunction-sponsored webinar "Information Cartographer: Social Media Librarians of the Future" on July 20th. Stephanie Bents, digital services librarian, and Greta Chapman, director of the Rapid City Public Library, discussed how they successfully "operationalized" social media services and actually had fun in the process. Social media applications are impacting library services just like the Internet has and it remains a challenge to make content useful in a social network environment.

The entire Technology Training Team consisting of **Kara Stock, Andy Aquino, Nell Arnoff** and **Tom Carloni** attended the "Trends in Library Training and Learning" online conference hosted by WebJunction on August 10th and 11th. Highlights included a program from the King County Library System about using video for instruction, tips for staff training from the "Librarian in Black" and training tips from the "Unquiet Librarian."

Members of the Disaster Plan and Preparedness Committee, **Meg Cheman, Jennifer Childs, Nancy Mueller, Claudia Yates** met on August 16th to prepare an Emergency Management presentation for the October Manager's meeting.

In late 2010, **Kara Stock** participated in an interview about Job Outreach services provided by B&ECPL. The information was published August 2011 in a book titled "Small Business & the Public Library: Strategies for a Successful Partnership" by Luise Weiss and published by the American Library Association (ALA). The B&ECPL reference can be found on page 36 of the book.

Deb Lawrence, Linda Bohlen, Anne Conable, Tracy Palicki, Terri Dickson and **Joy Testa Cinquino** have attended Blackbaud webinars to prepare for online giving to go live (it successfully went live on Friday, September 4th). Online donations at this point are going through the Library Foundation.

Doreen Woods, Human Resources Officer, attended a Hodgson Russ LLP seminar "Employers and the New York State Marriage Equality Act" on Thursday, August 4th.

4. COMMUNICATIONS AND COMMUNITY RELATIONS

Media Coverage / Media Releases

Media Releases were sent by **Joy Testa Cinquino** for the following library events and activities:

- Frank E. Merriweather, Jr. Library updates, re-opening and media event with Mayor Byron Brown (at one point or another all TV stations covered the story, also covered by WEBR, WBFO, The Buffalo Challenger and Buffalo Criterion.)
- Central Library Book Sale (story covered by the Buffalo News, WYNN, Ch. 4)
- Battle of the Books results
- Chess Tournament for Youth at Audubon
- National Library Card Sign-up Month - media event
- An editorial by B&ECPL Board of Trustees Chair Sharon Thomas about the future of the Library System was submitted to and ran in the *Buffalo News*.

Also:

Director **Mary Jean Jakubowski** was interviewed by the *Buffalo News* for a front-cover story that ran on September 4th.

Anne Conable appeared on Ch. 4 "For the People", on July 23rd to discuss the Library anniversary article, "175 Years of Libraries in Buffalo and Erie County," which she wrote for WNY Heritage magazine (published early July).

The Graphics Department provided expertise design and signage for:

- New library cards and signage for new library cards
- Central Library ongoing public service moves
- Events and activities System-wide
- Save the Date postcards for the Gala
- Gala gift-gathering parties
- Book Sale signage
- Return on Investment brochure
- Battle of the Books

"Historical Harmony" appeared on the front page of the Life & Arts section of the Saturday, August 13th *Buffalo News*. Reporter Mary Kunz Goldman highlighted the treasures of the music collection in the Grosvenor and Rare Book Rooms. **Carol Pijacki** and **Peggy Skotnicki** were interviewed by Ms. Goldman over several days prior to publication. As a result of this article, **Carol Pijacki** will be presenting on the B&ECPL music collection at this year's New York Library Association Conference. Also, David Miller of the U.S. Navy Band requested a scan of the John Quincy Adams Funeral March, referred to in the article, for the band to play at Arlington National Cemetery.

The creator of the blog <http://buffalostreets.wordpress.com/> praised the resources of the Grosvenor Room in one of her entries: "In Buffalo, we're lucky to have two wonderful resources involving Buffalo historical research, the Research Library at the Buffalo and Erie County Historical Society (BECHS) and the Grosvenor Room at the Central Library. If you've never been to either of these locations, I highly recommend stopping by." She then goes on to

say: "The librarians in the Grosvenor Room are also wonderful, providing resources and encouragement while I sit and do research. I've been spending a lot of time with the Local History File, and the Buffalo History Scrapbooks, full of newspaper clippings, some more than 100 years old!!"

Forty patron comments were received via the Library website, and hardcopy patron comments forms; topics included: suggestions for new collections, issues with the catalog, serving coffee and beverages in some of the libraries and suggesting a Father Baker display, to name a few.

Library 2.0: Facebook

The Central Library Facebook page has 2,675 fans, an increase of over 100 since June. The average number of monthly active users to the B&ECPL Facebook page is 1,856 with the overall number of "likes" totaling 2,565. In addition to the usual event announcements, information about the Merriweather Library, Harry Potter and RBR themed posts, July Facebook posts included :



Buffalo & Erie County Public Library - Central Library Did you know that we offer FREE music downloads? All you need is a valid B&ECPL library card & a PIN! Here's a video guide <http://bit.ly/9t6OFQ> to the registration and download process. Simply go to the Library's Homepage <http://bit.ly/9wPX2T> scroll to the bottom of the screen and click on the "freegal" button. It's free and it's legal!



Erica L Obermiller I've been using this program since December! It's so awesome!



Buffalo & Erie County Public Library - Central Library Erica – We're happy to hear that you are taking advantage of this great service. The website is easy to use, and best of all, downloads are FREE!



Isaiah Mantooth-Jordan LOVE IT!~~ Also really really am glad for ILL..I get my college books without paying this way..) TY!!



Buffalo & Erie County Public Library - Central Library The Central Library boasts one of North America's largest music collections, including treasures that date back centuries. <http://t.co/v0WeFQR> We own a collection of 300,000 songs, organized within a vast card catalog. Treasures date back to Buffalo's old Grosvenor Library (est. 1898), and the public library music department (1922). **Historical harmony at the Central Library** www.buffalonews.com 7 people like this.



Susan Stievater The article in the Buffalo News was excellent. We have such an exceptional treasure in Buffalo at the Buffalo and Erie County Public Library. It must be fully funded!!

Library 2.0: Twitter

The Library's Twitter account now has over **1975**, an increase of 75 since June. In addition to many RTs (re-tweets) tweets mentioning the Buffalo Library included:



The Lafayette Square exhibit at the [@buffalolib](#) is super nice and well done!



tomgirl571 Kelly Rochford Went to [@buffalolib](#) to renew my card and got some books to read <3



Laura E Wood Laura Wood [@buffalolib](#) the HUGE booksale is amazing! I got 20 books! I love that people waited in line for it to start. Yay book lovers!



karakane karakane I won the [@buffalolib](#) summer reading challenge for my local branch! Yes yes yes! Reading = fun



KMCANDERSON KathleenColeAnderson Curling up w/iPad chock full o' books thx to [@buffalolib](#)-if u aren't supporting your local library-what are u waiting for?#FridayReads

Announcements for the position of B&ECPL's **Chief Operating Officer** were placed on the [buffalolib.org](#) website and the websites of the Western New York Library Resources Council, the New York Library Association, the Ontario Library Association, NYLINE, and the American Library Association JobPosting site. Resumes and cover letters will be accepted until September 16, 2011.

Partnerships

The Library has a close working relationship with the Western New York Genealogical Society in addition to housing its collection in the Grosvenor Room. The Society is donating \$10,000 to the Library to replace some of the worn microfilm of the *Buffalo News* and *Courier Express*, housed in the Grosvenor Room. This is a welcome start to a large and expensive project since many newspaper reels are in need of replacement due to heavy use. Unfortunately, the regional master microfilm reels for the newspapers were lost in a fire.

From July 5th through August 5th, the Central Meeting Room at the Central Library became a classroom and a work site for teenagers from the Buffalo Public and Charter Schools. Under the direction of Bill Rogers from First Hand Learning and college students from Canisius College, teens were paid to learn science and to become

mentors for younger children. This fall, the teens will be bringing science programs to children at the Merriweather, East Delavan, Niagara and Central Libraries. The program was funded by the Oishei Foundation. **Linda Rizzo, Peg Errington, and Ann Kling** have worked with First Hand Learning to make this program possible.

5. SPECIAL PROJECTS

Re-Imagining

The first of 4 new Re-Imagine meetings will be held in September.

Respectfully submitted,



Mary Jean Jakubowski
Director

Mary Jean Jakubowski Meetings/Events - June 2011

DATE	MEETING / EVENT	TIME
June 1, 2011	Staff Forum	10am - 11am
June 1, 2011	Susan McClaren Webster Szanyi	11:30am - 1:30pm
June 1, 2011	Library Budget and You	2pm - 4pm
June 2, 2011	Admin Team Meeting	9:30am - 11am
June 2, 2011	June Garcia/Susan Kent	11am - 1pm
June 2, 2011	Personnel Matter	2pm - 3pm
June 2, 2011	Labor Relations Jeannine Doyle	3pm - 4pm
June 2, 2011	BECPL Board Planning Committee	7pm - 9pm
June 3, 2011	Library Budget and You	10am - 12pm
June 3, 2011	Conference Call - Libby Post	12pm - 12:45pm
June 6, 2011	Deputies Meeting	9:30am - 12pm
June 6, 2011	Carol Batt	11am - 12pm
June 6, 2011	Ann Kling	2pm - 3:30pm
June 6, 2011	Jack Connors	2:30pm - 3pm
June 7, 2011	Gala Meeting	8:30am - 9:30am
June 7, 2011	Conference Call - Libby Post	9am - 10am
June 7, 2011	W.S. Hein Kevin Marmion	10am - 2pm
June 7, 2011	Security Meeting	11am - 12pm
June 7, 2011	Buffalo Wholesale	3pm - 4pm
June 8, 2011	Re-Imagine	9am - 12pm
June 8, 2011	MJ Meet (Linda, Maria, April)	3pm - 4pm
June 8, 2011	June Garcia/Susan Kent	3pm - 4pm
June 8, 2011	County Executive Collins	4pm - 5pm
June 9, 2011	E. C. Legislature Community Enrichment	1pm - 2pm
June 9, 2011	Executive Committee Meeting	4pm - 5:30pm
June 9, 2011	Reception for Library Director Candidates	5:30pm - 7:15pm
June 9, 2011	BECPL Board Planning Committee	7:15pm - 9:15pm
June 10, 2011	Special Board Meeting	9am - 4pm
June 10, 2011	UB Regional Institute Laura Fulton	9am - 10am
June 10, 2011	Admin Mtg w/ Director Candidate A	11:15am - 12:15pm
June 10, 2011	Admin Mtg w/ Director Candidate B	1pm - 2pm
June 10, 2011	Librarians Association	2pm - 3:30pm
June 10, 2011	Admin Mtg w/ Director Candidate C	3:15pm - 4:15pm
June 11, 2011	Director Candidate Forums	9am - 12pm
June 12, 2011	Libby Post	All Day
June 13, 2011	Orchard Park Board Meeting	8am - 10am
June 13, 2011	Ken Stone	10:30am - 11:30am
June 13, 2011	County Executive Collins	11:30am - 12:30pm
June 13, 2011	Sharon Thomas / Jack Connors	1pm - 2pm
June 13, 2011	ECFSA Board Meeting	2pm - 3pm
June 13, 2011	Grand Island Memorial Board of Trustees	3pm - 4pm
June 13, 2011	City of Tonawanda Board of Trustees	5:30pm - 6:30pm
June 13, 2011	Eden Board Board of Trustees	7pm - 8:30pm
June 14, 2011	Libby Post - various board meetings	All Day
June 14, 2011	Librarians Association	11am - 12pm
June 14, 2011	Security Meeting	11am - 12pm

June 14, 2011	Libby Post	1pm - 2pm
June 14, 2011	Joy Testa Cinquino, Anne Conable, Ken Stone	2pm - 3pm
June 14, 2011	Hamburg/North Collins Board of Trustees	4:45pm - 6:15pm
June 14, 2011	Alden, Marilla, Elma Board of Trustees	7pm - 8:30pm
June 15, 2011	Libby Post - various board meetings	All Day
June 15, 2011	Summer Reading Kick-Off	10am - 10:30am
June 15, 2011	Managers/Directors Meeting	10:30am - 12pm
June 15, 2011	Rachael Gregoire	1pm - 2:30pm
June 15, 2011	Conference Call -June Garcia/Susan Kent	2:30pm - 3:30pm
June 15, 2011	Amherst Board of Trustees	4:15pm - 5:45pm
June 15, 2011	Newstead Board of Trustees	7:30pm - 9pm
June 16, 2011	Carol Batt	8am - 9am
June 16, 2011	Admin Team Meeting	9:30am - 11am
June 16, 2011	Libby Post, Sharon Thomas, Jack Connors	12:30pm - 1pm
June 16, 2011	EC Legislature - Library 175th Anniversary Proclamation	2pm - 3pm
June 16, 2011	BECPL Board of Trustee Meeting	4pm - 5:30pm
June 16, 2011	East Aurora, Lancaster Board of Trustees	4pm - 5:30pm
June 16, 2011	Collins, Concord Board of Trustees	7pm - 8:30pm
June 17, 2011	Ellen Bach -- Libby Post	1pm - 2:30pm
June 17, 2011	Clarence Board of Trustees	3pm - 4:30pm
June 18, 2011	Libby Post -- various board meetings	All Day
June 20, 2011	Deputies Meeting	9:30am - 11am
June 21, 2011	Ann Kling	2pm - 3:30pm
June 21, 2011	Lauren Opsahl	4pm - 5pm
June 22, 2011	Ken Stone Capital Projects Request	10:15am - 11am
June 22, 2011	Conference Call Lisa Miosi (Brodart)	11:30am - 12pm
June 22, 2011	West Seneca, Boston Board of Trustees	4pm - 5:30pm
June 23, 2011	Cheektowaga Board of Trustees	3pm - 4:30pm
June 23, 2011	Foundation Meeting	4:30pm - 5:30pm
June 23, 2011	Planning Committee Meeting	7pm - 9pm
June 24, 2011	Imaging Buffalo - Chris Collins	12:15pm - 1:15pm
June 24, 2011	Legislator Tom Loughran	1:30pm - 3pm
June 27, 2011	Planning -- Community Enrichment	11am - 12:30pm
June 27, 2011	Conference Call - Spree Magazine	2:30pm - 3pm
June 27, 2011	Conference Call - Libby Post	3pm - 4pm
June 28, 2011	Colleen Farrell	9am - 9:30am
June 28, 2011	County Executive Collins	10am - 11am
June 28, 2011	Security Meeting	11am - 12pm
June 28, 2011	Community Enrichment Committee	1pm - 3pm
June 28, 2011	WNYLRC Board Meeting	2:30pm - 5pm
June 29, 2011	Labor Relations -Chris Putrino	9am - 11am
June 29, 2011	Susan McClaren Webster Szanyi	11am - 12pm
June 29, 2011	Jafarijan Family	11:30am - 12pm
June 29, 2011	Explore and More a Children's Museum	1pm - 2:30pm
June 29, 2011	Doreen Woods	3pm - 5pm

June 30, 2011	Admin Team Meeting	9:30am - 11am
June 30, 2011	Matthew Deramo	11am - 12pm

Mary Jean Jakubowski Meetings/Events - July 2011

DATE	MEETING / EVENT	TIME
July 1, 2011	ESL - Buffalo Adult Education	9:30am - 10am
July 1, 2011	Charity Vogel - Buffalo News	10:30am - 12pm
July 11, 2011	Carol Batt	11:00am - 11:30am
July 11, 2011	Doreen Woods	3pm - 4pm
July 12, 2011	Conference Call Libby Post	9:30am - 10am
July 12, 2011	Erie County Controller Mark Polocarz	10:30am - 12pm
July 12, 2011	PLDS Conference Call	3pm - 4pm
July 13, 2011	Gala Committee	8:30am - 10am
July 13, 2011	Managers/Directors Meeting	9am - 11am
July 13, 2011	Ann Leary	9:45am - 11am
July 13, 2011	Conference Call - June Garcia / Susan Kent	4:30pm - 5:30pm
July 14, 2011	Admin Team Meeting	9am - 10:30am
July 14, 2011	Brian Flume	10:30am - 11:30am
July 14, 2011	Conference Call Mark Sommers - Buffalo News	12pm - 12:15pm
July 14, 2011	B&ECPL Executive Committee	4pm - 5pm
July 15, 2011	Re-Imagine	10am - 11am
July 18, 2011	Deputies Meeting	9:30am - 11am
July 18, 2011	Meg Cheman, Chip Campbell, Mark Kross	11am - 12pm
July 18, 2011	Civil Service/Labor Relations	2:30pm - 3pm
July 19, 2011	June Garcia/Susan Kent	All Day
July 19, 2011	Security Meeting	11am - 12pm
July 19, 2011	Lorna Peterson	12:30pm - 2pm
July 19, 2011	County Executive Supervisors and Mayors	6pm - 9pm
July 20, 2011	June Garcia/Susan Kent	All Day
July 20, 2011	Mid-Year Budget Hearing	1pm - 2:30pm
July 20, 2011	Planning Committee Meeting	7pm - 9pm
July 21, 2011	June Garcia/Susan Kent	All Day
July 21, 2011	Library School Students	2pm - 3:30pm
July 21, 2011	B&ECPL Board of Trustees Meeting	4pm - 5pm
July 22, 2011	June Garcia/Susan Kent	All Day
July 22, 2011	Conference Call Rick Berger	10am - 11am
July 22, 2011	Stan Lipsey - Buffalo News	11am - 12pm
July 25, 2011	Conference Call - Michell Mazone	9am - 10:30am
July 26, 2011	Staff Forum	10am - 11:30am
July 26, 2011	Pat Martin	12pm - 1pm
July 26, 2011	Stan Lipsey & Carly Hartmans Rare Book Room Tour	1:30pm - 3:30pm
July 26, 2011	Budget Meeting	2:15pm - 3:45pm
July 26, 2011	Conference Call Ellen Bach/Suzanne Jacobs	4pm - 5pm
July 27, 2011	Paul Hogan, Jack Connors	8:30am - 9:30am
July 27, 2011	Staff Forum	10am - 12pm
July 27, 2011	Joy Testa Cinquino	2:30pm - 3pm
July 27, 2011	Eden Public Library (Picnic)	4pm - 5:30pm

July 28, 2011	Staff Forum: Orchard Park	10am - 11:30am
July 28, 2011	Leg Whelen	12pm - 1pm
July 28, 2011	Leg Marinelli	2pm - 3pm
July 28, 2011	Leg Bove	4pm - 5pm
July 29, 2011	Melissa Brown - Director BECHS	10am - 11:30am
July 29, 2011	Conference Call Grant Loomis	12pm - 12:30pm
July 29, 2011	Conference Call Catherine Way	2pm - 3pm
July 29, 2011	Meg Cheman	3pm - 4pm

Mary Jean Jakubowski Meetings/Events - August 2011

DATE	MEETING / EVENT	TIME
August 6, 2011	Battle of the Books	8:30am - 2pm
August 8, 2011	William Lobbins - EEO Mtg	9:30am - 10:30am
August 8, 2011	Conference Call - June Garcia / Susan	11am - 12pm
August 8, 2011	Merriweather Grand Re-Opening	12pm - 1:30pm
August 9, 2011	Leg Mazur	10am - 11am
August 9, 2011	Victor Rice	1pm - 2:30pm
August 9, 2011	Conference Call - Puisdo	3pm - 4pm
August 10, 2011	Leg Whyte	9:30am - 10:30am
August 10, 2011	Mayor's Media Event @ MRW	12pm - 1pm
August 10, 2011	Joy Testa Cinquino	2:30pm - 3:30pm
August 10, 2011	Leg Miller-Williams	3:30pm - 4:30pm
August 11, 2011	Michelle Mazzone	7:45 am - 9am
August 11, 2011	Admin Team Mtg	9:30am - 11am
August 11, 2011	Leg Betty Jean Grant	1:30pm - 2:30pm
August 11, 2011	B&ECPL Executive Committee	4pm - 5pm
August 12, 2011	Librarians Association	10am - 11:30am
August 12, 2011	Conference Call June Garcia / Susan Kent	12:30pm - 1:30pm
August 13, 2011	ACT Mtg @ Hamburg	All Day
August 16, 2011	Libby Post	All Day
August 16, 2011	Deputies Meeting	9:30am - 10:30am
August 16, 2011	Uncrowned Queens - Dr. Nevergold	11am - 12pm
August 16, 2011	Mary Kunz Goldman - Buffalo News	11:00am - 11:30am
August 16, 2011	Carol Batt	12pm - 1pm
August 16, 2011	Leg Kozub	1:15pm - 2:15pm
August 17, 2011	Libby Post	All Day
August 17, 2011	Ted Johnson - Hadley Exhibits	8:30am - ?
August 17, 2011	Gala Committee Mtg	8:30am - 9:30am
August 17, 2011	All Staff Meeting - Library District Concept	10am - 11:30am
August 17, 2011	Conference Call Ellen Bach	12pm - 1pm
August 17, 2011	All Staff Meeting - Library District Concept	2pm - 3:30pm
August 17, 2011	Rick Berger	4pm - 5pm
August 18, 2011	Libby Post	All Day
August 18, 2011	Book Sale	12pm - 5pm
August 18, 2011	Angola Board of Trustees	10am - 12pm

August 18, 2011	Angola Mayor Frawley	12pm - 1pm
August 18, 2011	County Executive Collins	2pm - 3pm
August 19, 2011	Libby Post	All Day
August 19, 2011	Book Sale	All Day
August 19, 2011	Potential Tenants - Paul Hogan & Jack Connors	10am - 12pm
August 20, 2011	Book Sale	All Day
August 22, 2011	West Seneca Supervisor Piotrowski	11am - 12pm
August 22, 2011	Carol Batt ILS Servers	12pm - 12:30pm
August 22, 2011	Eden Supervisor Nellis	3pm - 4pm
August 22, 2011	Kenmore Village Mayor Mang	5pm - 6pm
August 23, 2011	Mark Sommer - Buffalo News	10:30am - 11:30am
August 23, 2011	Grand Island Memorial Library Trustee Dick Earne	11:30am - 12:30pm
August 23, 2011	Ken Stone/Doreen Woods	1pm - 2pm
August 23, 2011	Labor/Management	2pm - 3pm
August 24, 2011	June Garcia	All Day
August 24, 2011	Librarian III's Public Service	2pm - 3pm
August 24, 2011	Planning Committee Meeting	7pm - 9pm
August 25, 2011	June Garcia	All Day
August 25, 2011	Cheektowaga Supervisor May Holtz	9am - 10am
August 25, 2011	Association of County Governments	5:30pm - 8:30pm
August 26, 2011	Amherst Supervisor Weinstein / Mayor Kulpa Willaimsvill Village	8am - 9am
August 26, 2011	Clarence Supervisor Bylewski	9:30am - 10:30am
August 26, 2011	City of Ton Mayor Pillozzi	12pm - 1pm
August 26, 2011	Grand Island Supervisor McMahon	3:30pm - 4:30pm
August 29, 2011	Lancaster Supervisor Giza/ Mayor Cansdale Lancaster Village	9am - 10am
August 29, 2011	Marilla Supervisor Gertz	11am - 12pm
August 29, 2011	Elma Supervisor Powers	1:30pm - 2:30pm
August 30, 2011	County Executive Collins	8:30am - 10:30am
August 30, 2011	Conference Call Ellen Bach	11am - 11:30pm
August 30, 2011	Carol Batt	11:30am - 12pm

August 30, 2011	W.S. Hein -- Kevin Marmion	12pm - 2pm
August 30, 2011	Joy Test Cinquino - Bucks for Books	1pm - 2:30pm
August 30, 2011	Wales Supervisor Venditti	4pm - 5pm
August 31, 2011	CommUniversity Mtg	9am - 10:30am
August 31, 2011	Conference Call Ellen Bach, Sharon Thomas, Sue Jacobs	10:30am - 11:30am
August 31, 2011	Orchard Park Spvsr Colarusso	12pm - 1pm
August 31, 2011	Hamburg Supervisor Walters / Mayor Moses Hamburg Village	1:30pm - 2:30pm
August 31, 2011	Holland Supervisor Kasprzyk	4:15pm - 5:15pm

