



ECLEG SEP09 2013 11:45:11

# COUNTY OF ERIE

**MARK C. POLONCARZ**  
COUNTY EXECUTIVE

September 9, 2013

Erie County Legislature  
92 Franklin Street-4<sup>th</sup> Floor  
Buffalo, New York 14202

**RE: Central Police Services  
Authorization to Contract**

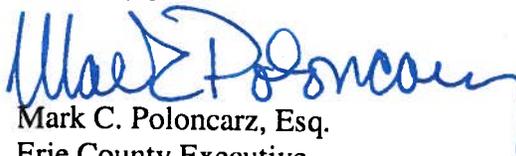
Dear Honorable Members:

The attached resolution requests authorization to contract with Globalquest Solutions, Inc. in the amount of \$16,800.

The contract will allow Central Police Services to upgrade its law enforcement information and records management system to function in a 64-bit environment.

Should your honorable body require further information, I encourage you to contact the Department of Central Police Services. Thank you for your consideration on this matter.

Sincerely yours,



Mark C. Poloncarz, Esq.  
Erie County Executive

MCP/mp  
Enclosure

## MEMORANDUM

**To:** Honorable Members of the Erie County Legislature  
**From:** Central Police Services  
**Re:** Authorization to Contract  
**Date:** August 27, 2013

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### **SUMMARY**

The attached resolution requests authorization to contract with Globalquest Solutions, Inc. in the amount of \$16,800.

### **FISCAL IMPLICATIONS**

There are sufficient funds available in the Central Police Services E-911 Fund to accomplish the fund transfer.

### **REASONS FOR RECOMMENDATION**

The CPS CHARMS system requires an upgrade from outdated software components. All Erie County law enforcement agencies will benefit from the upgrade. The E-911 Fund supports this system (reference Comm. 12E-17, 2013).

### **BACKGROUND INFORMATION**

The Department of Central Police Services maintains a comprehensive law enforcement records management system, "CHARMS" that provides all Erie County law enforcement agencies with tools for data retrieval and analysis, as well as centralized information that assists agencies to comply with Federal and State reporting mandates. Through the CHARMS technology, data is shared between law enforcement agencies throughout Erie County and across New York State.

The CHARMS custom software programs currently function in a 32-bit environment, which is becoming outdated. The conversion will allow CPS to upgrade to a 64-bit environment and will include a conversion to newer Borland operating software.

Globalquest Solutions, Inc., a local WBE/New York State contract vendor, has extensive experience in upgrading the CHARMS software and has submitted a quote of \$16,800 to provide the professional technical staff for this project.

### **CONSEQUENCES OF NEGATIVE ACTION**

Failure to approve this request would not allow CPS to upgrade its CHARMS software.

### **STEPS FOLLOWING APPROVAL**

Central Police Services will work with the Bureau of Purchase to implement this request.

**A RESOLUTION SUBMITTED BY:  
CENTRAL POLICE SERVICES**

**RE: Authorization to Contract**

**WHEREAS**, the Department of Central Police Services is in the process of upgrading the CHARMS system which is utilized by law enforcement agencies throughout Erie County; and

**WHEREAS**, the E-911 Fund provides support for the CHARMS system; and

**WHEREAS**, there are sufficient funds in the E-911 Fund to provide for the system upgrade (reference Comm. 12E-17,2013).

**NOW, THEREFORE, BE IT**

**RESOLVED**, that authorization is hereby provided to issue a purchase order to Globalquest Solutions, Inc., a local WBE/New York State contract vendor, in the amount of \$16,800 to provide the professional technical staff for this project, and be it further

**RESOLVED**, that certified copies of this resolution be forwarded to the Erie County Executive, the Division of Budget and Management, the Office of the Comptroller, the Bureau of Purchase, and the Department of Central Police Services, attention: Carmen Walling.