



**MEMORANDUM
COUNTY OF ERIE
DEPT. OF SOCIAL SERVICES**

ECLEG JUN10'14 10:39

TO: Erie County Legislature

FROM: Carol Dankert-Maurer, Commissioner

DATE: June 10, 2014

RE: Education and Training within Child Protective Services

This memo seeks to better inform your honorable body about the education and training of Department of Social Services staff. There is three documents attached to this memo:

- The first document attached to this memo is the degrees of current Child Protective Services staff and their position title.
- The second document includes a listing of all employees in Child Welfare with either a Bachelor of Social Work (BSW) or Master of Social Work (MSW).
- The third document is a list of all classes offered to Department of Social Services staff between June 2013 and May 2014.

Thank you.

Degree	Position desc	Curr Emp
BSW	SR CASWRKER	00007106
BSW	CASEWORKER	00014309
BSW	SOC CS SP UN	00003190
BSW	SR CASWRKER	00012745
BSW	CASEWORKER	00017578
BA Social Work	SR CASWRKER	00004879
BSW	CASEWORKER	00023986
BSW	CASEWORKER	00017801
BSW	CSWK SPAN SP	00015644
BSW	SOC CS SP UN	00004855
BSW	SOC CS SP UN	00006692
BSW	CASEWORKER	00008439
BSW	SR CASWRKER	00014742
BA Social Work	SOC CA SUP	00003312
BSW	CSWK SPAN SP	00023861
BSW	CASEWORKER	00014435
BSW	CASEWORKER	00016780
BSW MSW	SOC CSWK II	00003601
BSW	SR CASWRKER	00007584
BSW MSW	CASEWORKER	00019874
BSW	SR CASWRKER	00006381
BSW MS Ed	SR CASWRKER	00013731
BSW MSW	SR CASWRKER	00012219
BSW	SR CASWRKER	00006926
BSW	CASEWORKER	00018825
BA Social Work	CASEWORKER	00012281
BSW	CASEWORKER	00017539
MSW	CASEWORKER	00017594
BSW MSW	CASEWORKER	00019173

Degree	Position desc	Curr Emp #
BS Criminal Justice	CH PR TM LDR	00007144
BA Political Science	CH PR TM LDR	00004409
BA Legal Studies	CH PR TM LDR	00013287
BSW	CH PR TM LDR	00002595
BA Geography	CH PR TM LDR	00008562
BA Psychology MA Psychology	CH PR TM LDR	00007531
BA Psychology	CH PR TM LDR	00006044
BS Child Family Services	CH PR TM LDR	00003560
BS Accounting	CH PR TM LDR	00003104
BSW	CH PR TM LDR	00006146
BSW	CH PR TM LDR	00007391
BSW	CH PR TM LDR	00008736
BSW	CH PR TM LDR	00004412
BS Graphic Design	CH PR TM LDR	00006775
BA History	CH PR TM LDR	00007189
BSw	CH PR TM LDR	00008532
BA Criminal Justice	CH PR TM LDR	00004898
BS Public Justice	CH PR TM LDR	00007828
MA Education	CH PR WK SP	00012377
BSW MSW	CH PR WK SP	00019907
BA Political Science	CH PR WK SP	00019192
BS Sociology	CH PR WK SP	00016234
BA Humanities	CH PR WKR PT	00012278
BS Criminal Justice	CH PR WKR PT	00002022
BSW	CH PR WKR PT	00001921
BSW	CH PR WKR PT	00013347
BS Criminology	CH PROT WKR	00019306
BA Psycholgy	CH PROT WKR	00023846
BA English MLS Libray Science	CH PROT WKR	00019988
BA Social Sciences	CH PROT WKR	00019873
BA Special Ed MA Special Ed	CH PROT WKR	00019485
BA Human Services	CH PROT WKR	00019541
BS Criminal Justice	CH PROT WKR	00023851
BS Social Work	CH PROT WKR	00019516
BA Social Sciences MA Education	CH PROT WKR	00019871
BS Human Service MA Public Admin	CH PROT WKR	00007522
BA Human Services MS Admin Human S	CH PROT WKR	00018631
BA Human Services MA Health Edu	CH PROT WKR	00023899
BS Criminal Justice	CH PROT WKR	00003539
BA Sociology	CH PROT WKR	00005665
BS Criminal Justice	CH PROT WKR	00019790
BS Forensic Science	CH PROT WKR	00019482
BS Education MS Education	CH PROT WKR	00019872
BS Criminal Justice	CH PROT WKR	00012602
BA English	CH PROT WKR	00012503
BA History	CH PROT WKR	00015303
BS Crimina Justice MA Crim Justice	CH PROT WKR	00019748
BA Education	CH PROT WKR	00023845
BS Elem Education MS Literacy	CH PROT WKR	00023949
BSW	CH PROT WKR	00023917
BA Special Ed MBA	CH PROT WKR	00023897

Degree	Position desc	Curr Emp #
BS Criminal Justice	CH PROT WKR	00023896
BS Education	CH PROT WKR	00019220
BA Psychology MS Special Education	CH PROT WKR	00023849
BSW	CH PROT WKR	00023847
BSW MSW	CH PROT WKR	00023878
BSw MSw	CH PROT WKR	00019847
BA Psychology	CH PROT WKR	00019125
BA Education MS Counseling	CH PROT WKR	00018711
BSW	CH PROT WKR	00023919
BSW MS School Counseling	CH PROT WKR	00023850
BA Sociology	CH PROT WKR	00019155
BA Health Sciences	CH PROT WKR	00023898
BS Criminal Justice	CH PROT WKR	00019989
BA Criminal Justice	CH PROT WKR	00014849
BA Psychology	CH PROT WKR	00023848
BS Business Admin	CH PROT WKR	00023852
BA Legal Studies MA MentHeal Coun	CH PROT WKR	00019829
BSW MSW	CH PROT WKR	00023834
BA Psych MA Psych MSW	CH PROT WKR	00023877
BA Human Development	CH PROT WKR	00019846
BA Social Sciences	CH PROT WKR	00023918
BA Pyschology	CH PROT WKR	00019939
BS Criminal Justice	CHD PROT CRD	00004743
BSW	CHD PROT CRD	00005004
BSW MSW	CHD PROT CRD	00007157
BSW	CHD PROT CRD	00007300
BA Sociology MS Adult Ed	CHD PROT CRD	00007824
BA Sociology	CHPRWK SP PT	00005432
BSW	SOC CAS I IN	00019050
BA Social Work	SOC CAS I IN	00018537
BS Social Work	SOC CAS I IN	00018535
BSW	SOC CAS I IN	00019517
BA Health Human Services	SOC CSKW II	00017349
BA Psychology	SOC CSKW II	00017204
BSW MSW	SOC CSKW II	00013094
BA Education/Social Work	SOC CSWK I	00019178
BS Criminal Justice	SOC CSWK I	00019481
BA Psychology	SOC CSWK I	00019288
BA Psychology	SOC CSWK I	00019328
BS Business Admin	SOC CSWK I	00016161
BS Criminal Justice MS Mental Health	SOC CSWK I	00016675
BA Geography MS Education	SOC CSWK I	00008967
BSW MA Elem Ed	SOC CSWK I	00013525
BS Human Services	SOC CSWK I	00023856
BSW MS Human Services	SOC CSWK I	00012376
BA Criminal Justice	SOC CSWK I	00019420
BSW MA Human Ser Admin	SOC CSWK I	00018178
BS Gov Studies MA Mental Health	SOC CSWK I	00016360
BSW MSW	SOC CSWK I	00013395
BA Psychology MA Ment Hlth Coun	SOC CSWK II	00017150
BA English	SOC CSWK II	00003352

Degree	Position desc	Curr Emp #
BSW	SOC CSWK II	00006380
BS Criminal Justice	SR CH PR WKR	00006574
BA Health Human Services	SR CH PR WKR	00013713
BA Sociology	SR CH PR WKR	00006798
BA History Women's Studies	SR CH PR WKR	00013113
BA Criminal Justice	SR CH PR WKR	00015371
BA Psychology	SR CH PR WKR	00013232
BA Pschology	SR CH PR WKR	00001516
BA Sociology	SR CH PR WKR	00006471
BA Sociology	SR CH PR WKR	00001949
BA Psychology	SR CH PR WKR	00013115
BS Criminal Justice	SR CH PR WKR	00014800
BS Child Youth Services	SR CH PR WKR	00004137
BA Social Work	SR CH PR WKR	00015812
BA Social Work	SR CH PR WKR	00006301
BA Health & Humans Services	SR CH PR WKR	00008559
BA Psychology	SR CH PR WKR	00013346
BS Criminal Justice	SR CH PR WKR	00017183
BA Criminal Justice	SR CH PR WKR	00012852
BA Social Sciences	SR CH PR WKR	00016601
BA Communications	SR CH PR WKR	00018837
BSW	SR CH PR WKR	00013110
BA Psychology	SR CH PR WKR	00014157
BSW MS School Counseling	SR CH PR WKR	00015818
BS Business Admin	SR CH PR WKR	00013112
BS Psychology MS Counseling MBA	SR CH PR WKR	00013345
BA Social Sciences MSLW	SR CH PR WKR	00003467
BSW	SR CH PR WKR	00018207
BA Anthropology	SR CH PR WKR	00015643
BS Business Admin	SR CH PR WKR	00006684
BSW	SR CH PR WKR	00014482
BS Criminal Justice	SR CH PR WKR	00016600
BA Psychology	SR CH PR WKR	00015828
BA Social Work	SR CH PR WKR	00004099
BS Elem Education	SR CH PR WKR	00015982
BA Psychology	SR CH PR WKR	00006712
BA Communications	SR CH PR WKR	00005532
BS Human Service MS Counseling	SR CH PR WKR	00005285
BA Psychology	SR CH PR WKR	00017295
BA Psychology	SS CLIN SP	00005680
BSW MSW	SS CLIN SP	00007023
BSW MSW	SS CLIN SP	00023871
BS Education MSW	SS CLIN SP	00008684
BA Human Services	SS CLIN SP	00005523
MSW	ADMIN DIR SERV	00007168

Department of Social Services - Human Resources Development
 Available Training: June 2013 – May 2014

24th Annual Foster Care & Adoption Conference
Account Creation
Achieving Permanency through Surrender & Terminations of Parental Rights B-1
Adoption Competency Curriculum: Child Assessment
Adoption Competency Curriculum: Family Assessment
Adoption Forum/Seminar
Adoption Information Requests/Consultations
Adoption Month Activities
Adoption Practice Issue
Adoption Practice Issues
Adult Services Automation Project (ASAP) NET
Advanced Excel for Fiscal
Advanced Legal Issues
Advanced Outlook
AFCARS
ASCU Account Adjustment & Other Financial Issues
ASRN: Adolescent Services Training Support
ASRN: Adolescent Services Training Support FOY Coalition
ASRN: Adolescent Services Training Support FOY Coalition
ASRN: Regional and Statewide Youth Leadership Support
ASRN: Transition Plan: Helping Youth in Care Plan for Their Future
ASRN: Understanding Adolescents: Why Teens Do What They Do
Automated Case Closure Process
Basic Letter Writing and Editing
Basic Outlook
Basic Writing and Editing
BT/TANMA Advisory Committee Meeting
Building Your Behavioral Toolkit: Understanding Behavior of Kids in Care

CAMS Training
Car Seat Safety Training
Caring For Our Own Overview
Caring For Our Own/MAPP Leader Certification
Case Consultation: Invitation Only
Case Documentation: FASP Refresher Training
Case Documentation: Progress Notes Training
CCRS Training
CCRS/AFCARS: Critical Data Input
CCRS: Child Care Review Services System - Basics
CCTA - Childcare Time & Attendance
CCTA: Webinar
CFVT Presentation Meeting: Erie Co. & OCFS
Change Leadership
Child Abuse and the Brain: The Developmental Impact of Trauma
Child Care Time and Attendance (CCTA): Payment Processing for Fiscal Staff
Child Protective Services Response CONN Training
Child Protective Services Response Training
Child Support Enforcement Coordinator Training
Child Welfare - Legal/Judicial Collaborative Meeting (INVITATION ONLY)
Child Welfare - Mental Health Series: ADHD
Child Welfare - Mental Health Series: Aggression
Child Welfare - Mental Health Series: Anxiety
Child Welfare - Mental Health Series: Normal Development and Attachment
Child Welfare - Mental Health: Depression
Child Welfare--Mental Health series Autism
Child Welfare--Mental Health Series: PTSD

**Department of Social Services - Human Resources Development
Available Training: June 2013 – May 2014**

Child Welfare-Mental Health Series: Substance Abuse
Chronic Care Training
Civil Service Exam Preparation
Coaching to Performance 2014
Coaching to Support FAR Case Practice and Supervision (Webinars)
Collaboration in Action: The Uninterrupted Scholars Act
Collaborative Problem-Solving
Communication/Customer Service
COMPASS Leader Certification
CONNECTIONS Case Management for Child Welfare Workers
Core Essential Skills for Experienced Caseworkers
Courses to Support FAR Initiative (Assessing Safety and Risk)
Courses to Support FAR Initiative (Supervision)
CPS Topic Training: Collaterals & Confidentiality: Caseworkers
CPS Topic Training: Collaterals&Confidentiality: Supv.&Clinical Specialists
CPS Topic Training-Safety & Risk Assessment thru Critical Thinking Lens
Cultural Diversity
Culture of Poverty
CW/CPS Common Core Training
Deputy Commissioners' Leadership Network - Managing Employee Discipline
Diligent Efforts: What it is, how to document, and the impact on trial...
Diversity
Domestic Violence Training for Child Protective Workers
Domestic Violence Training for Child Welfare Workers
ECATS: UAT Testing & Training
ECDSS Confidentiality Handbook 2013
E-Interviewing Medicaid Call Center

el: ADA Understanding the American's with Disabilities Act
el: Back Safety and Injury Prevention
el: Business Coaching: Using Different Coaching Styles
el: Business Grammar: Common Usage Errors
el: Business Writing: Know Your Readers and Your Purpose
el: Delivering a Difficult Message with Diplomacy and Tact
el: Documenting Discipline
el: Employee Sexual Harassment Awareness
el: FMLA Leave and More: An Overview of a Legally Protected Leave
el: Hazard Communication. An Employee's Right to Know
el: HIPAA Privacy Essentials
el: Internal Customer Service
el: Interpersonal Communication: Listening Essentials
el: Leadership and Change
el: Leadership Essentials: Motivating Employees
el: Leading Teams: Fostering Effective Communications and Collaboration
el: Office Safety
el: Performance Appraisal Essentials: Conducting Traditional Appraisals
el: Receiving Feedback and Criticism
el: Slips, Trips, and Falls
el: Taking on a Management Role
el: Time Management: Planning and Prioritizing Your Time
el: Understanding the risks of Using Internet Media and Electronic Communic
el: What is Emotional Intelligence?
el: Workplace Conflict: Recognizing and Responding to Conflict
el: Workplace Harassment for Employees
el: Workplace Harassment for Employees 2013

**Department of Social Services - Human Resources Development
Available Training: June 2013 – May 2014**

el: Workplace Harassment for Supervisors and Managers
el: Workplace Harrassment for Employees 2013
el: Workplace Violence
Emerging Leaders - Change Leadership
Emerging Leaders - Creating Powerful Presentations and PowerPoints
Emerging Leaders - Emotional Intelligence
Emerging Leaders - Internal Training
Emerging Leaders - Leadership Article Discussion (Part 1)
Emerging Leaders - Leadership Article Discussion Part II
Emerging Leaders - Situational Leadership Part 1
Emerging Leaders - Situational Leadership Part 2
Emerging Leaders - Workplace Big Five
Emerging Leaders (General)
Emotional Intelligence Training
Employment Services Training Institute for TA and SNAP-B1
Employment Services Training Institute for TA and SNAP-B2
Engagement Skills Clinic for Supervisors
Ergonomics & Back Safety
Erie County Application Tracking System (ECATS)
Excel
Excel - Accounting Custom Class
Excel - Intermediate
Fair Hearing Training
Family Court Practice-Support
FAR Case Reviews (Invitation Only)
FAR Symposium
File Management
Financial Management Training
Forensic Interviewing Best Practices Training

Foster and Adoptive Home Development
Foster and Adoptive Home Development - MG
General Information Session: Buffalo State College
General Information Session: Empire State College
Giving a Fish a Bath: The Untold Story of the Adolescent Mind
GPSII/MAPP Leader Certification
GPSII/MAPP Leader Certification
HEAP Eligibility and Certification Training
HEAP Regional Training Meetings-Buffalo
HIPAA & Bloodborne Pathogens
HIP/MAPP and FHP-PAP Health Insurance Premium Payment Program
Home Finding/Recruitment and Retention
Homefinder Training: Critical Discussions in Home Study Assessments
Homefinder Training: Critical Discussions in Home Study Assessments
Income Withholding: Request for Review of the Additional Amount
Information Requests
Institute for Temporary Assistance Programs
Institutional Racial Disproportionality and Disparity Across Systems
Intermediate EXCEL
Interstate Resources
Introduction to STARBOARD
Introduction to Survey Monkey
Justice Center Notice to Mandated Reporters
KinderTrack Webinar
Leadership Training - LDSS Symposium on Employment Strategies
Leadership Training - Residency Requirements
LEFT: Presentation Meeting: Voluntary Agencies Region I

**Department of Social Services - Human Resources Development
Available Training: June 2013 – May 2014**

LL: Kinship Guardianship Assistance Eligibility
LL: Adoption Assistance
LL: ASRN: Permanency Options for Youth
LL: ASRN: Understanding Adolescents: Why Teens Do What They Do
LL: ASRN: Understanding Special Immigrant Juvenile Status (SIJS)
LL: ASRN: Using Multiple Intelligences to Teach Life Skills
LL: ASSETS: Navigating ASSETS
LL: ASSETS: Using Worker Alerts Enforcement Mode
LL: Bridging Eligibility & Fiscal Claiming
LL: But I Don't Have Customers
LL: Coaching for Performance (DLT01)
LL: COLA Process
LL: Conducting Performance Appraisals (DLT01)
LL: Conflict Resolution (DLT01)
LL: CW/CPS Common Core Training CONNX Exploring the Stage Composition
LL: CW/CPS Common Core Training CONNX 1 Working with Progress Notes
LL: CW/CPS Common Core Training CONNX Documenting SPR & Visiting Plans
LL: CW/CPS Common Core Training G – Mandated Reporter Supplemental Training for Common Core
LL: CW/CPS Common Core Training H – Mandated Reporter Supplemental Training for Common Core
LL: CW/CPS Common Core Training I CONNX 1 Working with Progress Notes
LL: Introduction to ilinc (DLT01)
LL: Kinship Guardianship Assistance Eligibility
LL: Managing Difficult Employees (DLT01)
LL: Mandated Reporter Training for Participants of Common Core
LL: MS Excel 2010 - Basics

LL: National Youth in Transition Database Training
LL: Navigating ASSETS
LL: Navigating the Adoption Album Database- Photolisting and Family Register
LL: Navigating the Adoption Subsidy Database for Upstate LDSS
LL: Non-Reimbursable Payments
LL: Overview of Fetal Alcohol Spectrum Disorder - Distance Learning
LL: Processing Expedited SNAP Benefits
LL: Proposed Referral Process from the Marketplace (PM)
LL: Resolving Shelter and Energy Emergencies
LL: Response to Human Trafficking
LL: Taking Care of Yourself
LL: Title IV-E Foster Care
LL: Transitioning from Employee to Supervisor (DLT01)
LL: Using Tickler Dates
LL: Using Worker Alerts Enforcement Mode
LL: CPSRT Starting the Investigation
LL: CPSRT Starting the Investigation CPSRT
LL: CPSRT Starting the Investigation CPSRT
LL: CPSRT Starting the Investigation CPSRT
LL: Documenting SPR and Visiting Plans
LL: Exploring the Stage Composition Tab of the FSS
LL: Exploring the Stage Composition Tab of the FSS CORE
LL: Working with Permanency Hearing Reports in CONNECTIONS
LL: Working with Progress Notes in CONNECTIONS
LL: Working with Progress Notes in CONNECTIONS CORE
Mandated Reporter Web-Based On-Line
Mandated Reporter Web-Based Online Training
MDT Training Workshop
Mini-MAPP

**Department of Social Services - Human Resources Development
Available Training: June 2013 – May 2014**

Mini-MAPP Direct Training
MS Office 2010 Services Rollout
MS Word (Intro)
MS Word Adv.
Native American Services Regional Meetings
New Jersey and New York State Initiatives on DV Advocates in Local CPS
New Worker Institute Module 2: Special Populations, Engagement and Intervene
Nuts & Bolts of Legal and Ethical Practices
NY FAR: Process & Practice Training (101) (Monroe Regional)
NVWFIA 2013 Regional Training Meeting
Online Module #1 Documentation
Orientation Core
Orientation MS Outlook & Tech Security
Orientation Technology
Outlook
Panel Review: Permanency
Performance Evaluation System
PEVAL - Performance Evaluation Training
PowerPoint
Professional Boundaries
Professional Etiquette
Promoting a Violence Free Workplace (Region 1, Directors of Services ONLY)
Property Execution Process
PSA New Worker Institute (Upstate)- Aging
PSA New Worker Institute (Upstate)- Assessment and Interviewing
PSA New Worker Institute (Upstate)- Dual Diagnosis
PSA New Worker Institute (Upstate)- Financial Exploitation

PSA New Worker Institute (Upstate)- Part 1
PSA New Worker Institute Upstate - Legal Aspects
Quick Topic Module Excel Graphics
Responding to Child Trafficking in Erie County
Retro Disenrollment Transition Training
Rights of Fathers and Non-Respondent Parents
Safetyville
Salient's Analyst Training
Say Yes to Buffalo: Scholarship Presentation
Selected Topics from the Institute for Temporary Assistance Programs
Sexual Abuse Dynamics and Intervention Training
Situational Leadership
Skills Clinic on the Skill of Engagement for Supervisors & Sr. Caseworkers
SNAP Enhancements Webinar
SNAP Training Institute
Social Media
SOLQ (State Online Query)
Special Topics for Upstate: S&R Refresher for Erie Co.
ST: CAFFA Annual Training Retreat
ST: Monthly CAFFA (1)
ST: TS: BRO DOS Teaming Overview
ST: Letter Re COMPASS TOT
ST: Make Up Day 4 of COMPASS Leader Cert
ST: MAPP Leader
ST: MAPP Leaders
Staff Development Coordinators Annual Meeting
STARS HSLC Training
TAS: CTA

**Department of Social Services - Human Resources Development
Available Training: June 2013 – May 2014**

TC: 2015 Title IV-E Federal Foster Care Eligibility Review
TC: Addressing the Challenges in Supporting Kinship Caregivers
TC: Legal Aspects of Protective Services for Adults - Update 2013
TC: Legal Aspects of Protective Services for Adults: Update 2014
TC: Legal Updates for CPS and Child Welfare October 2013
Team Building for SNAP
The Safe and Together Model
Train the Trainer
Trauma-Focused Cognitive-Behavioral Therapy
Trauma-Informed Care
Trial Evidence - What They Didn't Teach You in Law School
TS: Advanced Medical Issues in CPS: Abusive Head Trauma
TS: Advanced Medical Issues in CPS: Nutritional Issues in Children
TS: Advanced Medical Issues: Mood Disorders
TS: Advanced Medical Issues: Tourette Syndrome and Associated Disorders
TS: An Overview of Assistance Programs for Child Welfare Staff
TS: Case Management and Legal Liability for the PSA Worker
TS: Chapter 513 (Xctasy's Law) & Chapter 193
TS: Family Engagement and Assessing Domestic Violence in Child Welfare
TS: FEEDS: A Fraud Prevention and Caseload Management Tool
TS: Front End Detection System (FEEDS) Web-based Training (WB1)
TS: Information Security Awareness (LDSS)
TS: Information Security Awareness Training (ISAT)
TS: Journey - Pathway through History
TS: Legal Aspects of Protective Services for Adults: Update 2013
TS: Legal Updates for CPS and Child Welfare October 2012
TS: Legal Updates for CPS and Child Welfare October 2013
TS: Mandated Reporter Training: The Hidden Dangers of

Methamphetamine Safety
TS: NY FAR: Process & Practice Training (101) CBT
TS: Resolving Passport Denial
TS: Safe Sleeping Practices for Infants and Young Children
TS: SNAP Earned and Unearned Income
TS: SNAP Household Composition
TS: SNAP Income Exclusions
TS: WMS and CNS Systems Training
TS: Working with Adolescents Who Practice Non-Suicidal Self-Injury
TS: Working with Children with Autism - What Caseworkers Need to Know
TS: Workplace Violence Prevention Training (LDSS)
TS: Core Essential Skills for Experienced Caseworkers-Mid Training D
TS: Core Essential Skills for Experienced Caseworkers-Pre Training D
Turning Back the Clock on Aging: Entering Statuses on ASSETS
Upstate Common CORE CONNECTIONS training
Upstate Common CORE CONNECTIONS training CORE T rm 2
Using Reports for Effective Caseload Management
Using Strengthsfinder to Build Leadership
Video Replay: Two Part Ethics Seminar with Sean Carter
WB: OTDA Grants/Contracts and the NYS Gateway System
Webinar: Detention Risk Assessment Instrument System (DRAIS)
Webinar: WTWCMS Rewrite
Webinar: WTWCMS Rewrite - Administrator
Webinar: WTWCMS Rewrite — Assessment and Employment Plan
Welfare Fraud Investigator Training Institute - Statewide Version
Welfare to Work Webinar
Work and Time Management
Workplace Big Five Profile 4.0 (Certification Program)