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COUNTY OF ERIE

MARK C. POLONCARZ
COUNTY EXECUTIVE

December 12, 2014

Erie County Legislature
92 Franklin Street, 4th Floor
Buffalo, New York 14202

FOR IMMEDIATE CONSIDERATION

Re: Consulting Services to Consolidate Existing Police/Fire/EMS Software

Dear Honorable Members:

Please find attached a resolution seeking authorization to enter into contract for improvements to the existing disparate Police, Fire and EMS software.

The Department of Central Police Services received proposals for firms to provide software consulting services to consolidate the existing disparate Police, Fire and EMS software versions into an integrated, multi-agency system on October 31, 2014. The attached resolution requests authorization to enter into a contract with Globalquest Solutions, Inc. to provide the services. Funding for this project will be made available from grant HS167PSAP1215.

Should your Honorable Body require further information, I encourage you to contact Commissioner John Glascott at Central Police Services. Thank you for your consideration in this matter.

Sincerely yours,

Mark C. Poloncarz, Esq.
Erie County Executive

MCP/lb
Enclosure

MEMORANDUM

To: Honorable Members of the Erie County Legislature
From: Department of Central Police Services
Re: Consulting Services to Consolidate Existing Police/Fire/EMS Software
Date: December 10, 2014

SUMMARY

The Department of Central Police Services received proposals from firms to provide software consulting services to consolidate the existing disparate Police, Fire and EMS software versions into an integrated, multi-agency system on October 31, 2014. The attached resolution requests authorization to enter into a contract with Globalquest Solutions, Inc. to provide the software consulting services.

FISCAL IMPLICATIONS

Funding for this project will be made available from grant HS167PSAP1215. No county funding will be needed.

REASONS FOR RECOMMENDATION

A three member committee reviewed and evaluated all functions of the proposals submitted to the County in a meeting on November 7, 2014. The committee members were Commissioner John Glascott of Central Police Services, Deputy Director of Information Systems Marlaine Hoffman, Manager of Information Processing, Information and Support and Junior Programmer Analyst Mary Spell.

The recommended firm, Globalquest Solutions, Inc., located at 435 Lawrence Bell Drive, Williamsville, New York 14221 has extensive experience in Erie County's current software. In addition, Globalquest Solutions, Inc. is a New York State Certified Women-Owned Business (WBE) as designated by the NYS Department of Economic Development, Division of Minority and Women's Business Development.

BACKGROUND INFORMATION

Erie County's Department of Central Police Services currently maintains several versions of public safety software including Complaint History and Record Management System (CHARMS), Enterprise Computer Aided Dispatch (ENTCAD), Probation ENTCAD (PROBENT) and Medical Emergency Response Computer Aided Dispatch (MERSCAD). Central Police Services would like to consolidate the functionality into one piece of software which would be appropriate for Police, Fire and EMS.

CONSEQUENCES OF NEGATIVE ACTION

The Department of Central Police Services would continue to expend resources trying to maintain multiple versions of software that perform many of the same basic functions. Consolidating these would allow staff to enhance the software used by every police department in Erie County.

STEPS FOLLOWING APPROVAL

Contract negotiations will begin with the recommended vendor.

A RESOLUTION SUBMITTED BY:
DEPARTMENT OF CENTRAL POLICE SERVICES

RE: Consulting Services to Consolidate
Existing Police/Fire/EMS Software

WHEREAS, it is the desire of the County of Erie, Department of Central Police Services to retain a software consultant to assist in the consolidation of the existing software systems Complaint History and Record Management System (CHARMS), Enterprise Computer Aided Dispatch (ENTCAD), and Medical Emergency Response Computer Aided Dispatch (MERSCAD); and

WHEREAS, the Department of Central Police Services issued a request for Proposal (RFP) on October 21, 2014 and two (2) proposals were submitted by various software consulting firms on October 31, 2014; and

WHEREAS, the RFP, evaluation of responses and selection procedure was done in accordance with Section 19.08 of the Erie County Administrative code.

WHEREAS, the firm of Globalquest Solutions, Inc., a New York State Certified Women-Owned Business (WBE) as designated by the NYS Department of Economic Development, Division of Minority and Women's Business Development was deemed to have submitted the best overall proposal by the selection committee.

NOW, THEREFORE, BE IT

RESOLVED, that the County Executive is authorized to execute an agreement with Globalquest Solutions, Inc., 435 Lawrence Bell Drive, Suite 7, Williamsville, New York 14221 to provide software consulting services at specific hourly rates, not to exceed $160,000 in total, subject to approval as to form by the County Attorney; and be it further

RESOLVED, that funding for this contract is available and authorized in the HS167PSAP1215 grant, fund 281, professional services account 516020 for this agreement; and be it further

RESOLVED, that certified copies of this resolution be forwarded to the Director of Budget and Management, the Office of the Comptroller, the Department of Law and the Department of Central Police Services.