



# Common Council

## CITY OF BUFFALO

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### COMMITTEES

Claims

Community Development, Chair  
Legislation

### SPECIAL COMMITTEES

Budget

BURA

Education

MBEC

Waterfront Development

### SENIOR LEGISLATIVE ASSISTANT

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### ASSISTANT LEGISLATIVE AIDE

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**Subject:** Rural Metro Talking Points

#### **Actions:**

1. Public Meetings:
  - a. In 2015-2016, Council has had Rural Metro come to the Legislation Committee 3 times to answer for slow response times.
  - b. They came two times and spoke
2. Public letters addressing Rural Metro concerns
  - a. Golombek wrote an open letter, filed with the Council, regarding the late arrival times of Rural Metro, calling on the Buffalo EMS Board to fine Rural Metro for the late arrival time of a local house fire victim
    - i. They have yet to answer this letter and we are waiting to hear if they will be fined by the board.
  - b. Golombek and Scanlon called on Rural Metro to come and explain the poor arrival time
    - i. They showed up and spoke on this item
  - c. Scanlon wrote an open letter, filed with the Council, calling on Rural Metro to come to the Legislation Committee to answer concerns about late arrival times.

#### **Actions we are taking:**

Unfortunately there aren't many options we have when dealing with Rural Metro because we approved their contract. The Council can certainly be more aggressive when their contract is up and even potentially look for other services.

#### **Our Concerns:**

The Council is mainly concerned with the frequent slow response times. Rural Metro has come in and said they are working on improving the situation, only to have it continue to be a major issue.