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COUNTY OF ERIE

MARK C. POLONCARZ

COUNTY EXECUTIVE

October 17th 2016

The Honorable
Erie County Legislature
95 Franklin Street
Buffalo, New York 14202

RE: Crisis Services Addictions Hotline Report

Dear Honorable Members:

Please Find attached a detailed statistical breakdown of the calls handled by the newly created Crisis Services Addictions Hotline.

Commissioner Ranney and Crisis Services Executive Director Jessica Pirro will be available to answer questions on this data at the next session of the Health and Human Services Committee. Thank you for your consideration on this matter.

Sincerely,

A handwritten signature in black ink, reading "Mark C. Poloncarz".

Mark C. Poloncarz, Esq.
Erie County Executive

MCP:bqs

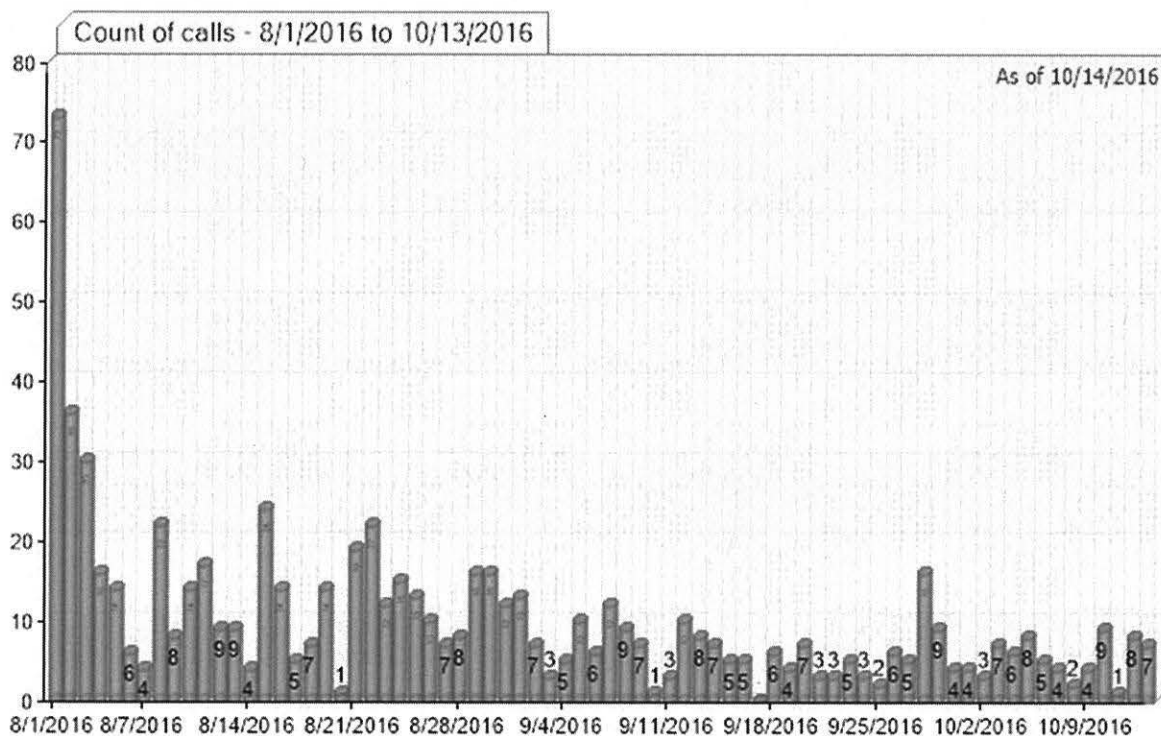
CC: Health Commissioner, Gale R. Burstein, MD

Mental Health Commissioner, Michael Ranney, CRC-R, LMHC

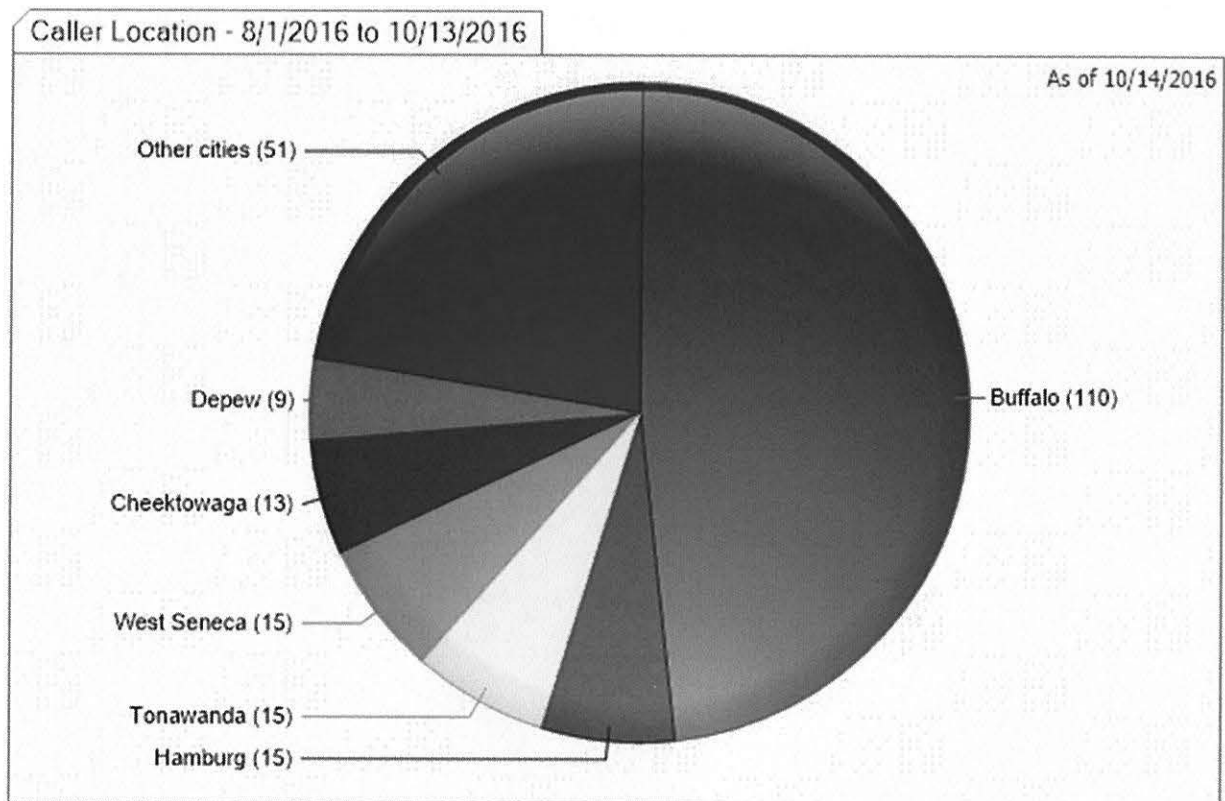
Addiction Hotline Stats from Friday August 1st to Thursday October 13th

Total calls from August 1st –October 13th = 729

- 332 calls were from and/or initiated by Requestors
- 397 calls in which Clients were spoken with (Number represents both those who called alone or with a Request or to begin the call)



Location of Callers in Erie County: 228 reflected here – (a number of calls locations were not disclosed/captured or they are not represented on the chart because of the small percentage of calls from other areas –the chart would be very small to decipher).



Buffalo: 110

Williamsville: 4

Tonawanda: 15

Depew: 9

Lackawanna: 2

Amherst: 3

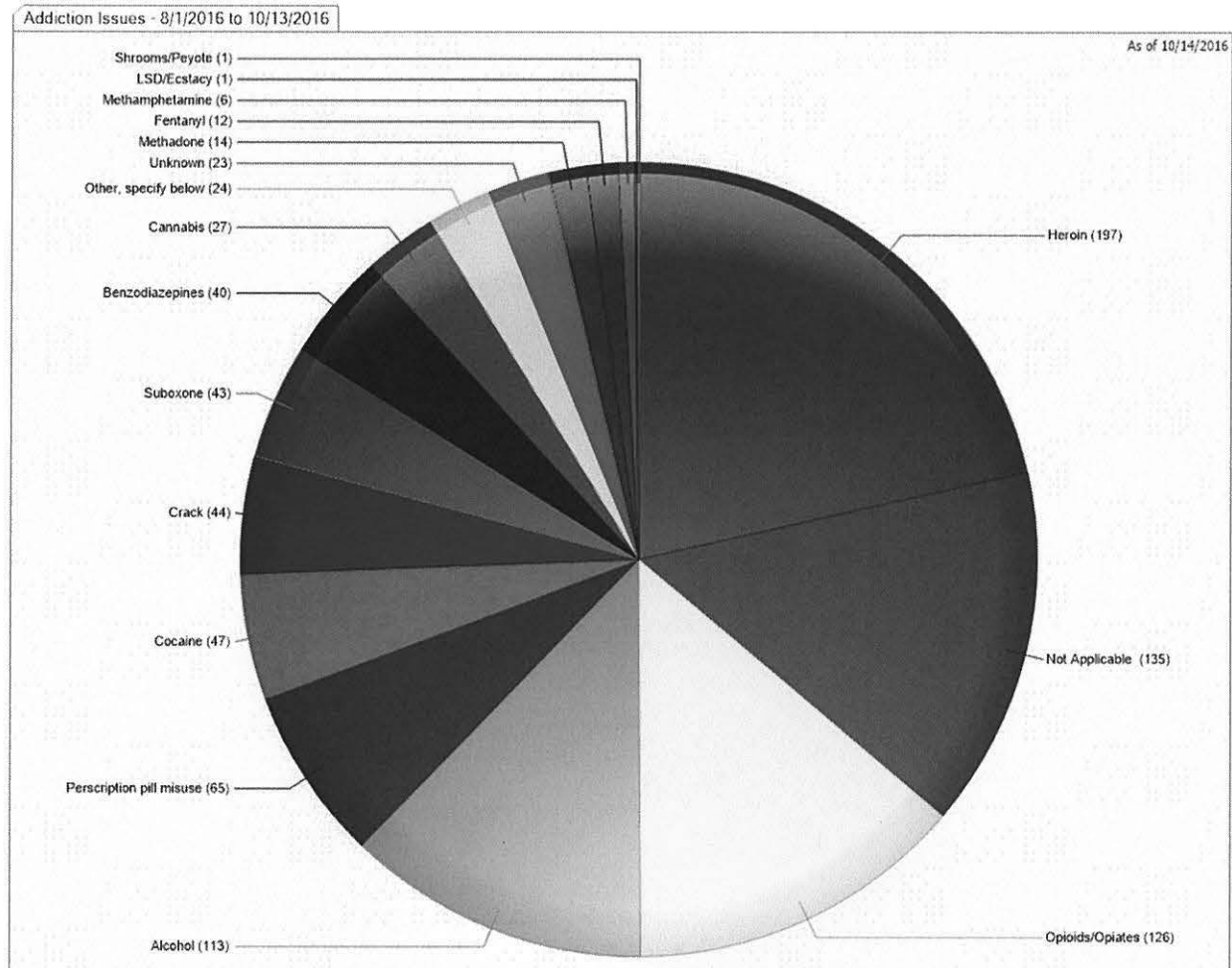
Cheektowaga 13

West Seneca 15

Hamburg 15

Districts included in the 'Other cities' category above: Orchard Park-4, 1-South Whales, 1- Lake View-Clarence 3, etc...

Addiction Issues (Drug use reported):



Heroin	197
Not Applicable	135
Opioids/Opiates	126
Alcohol	113
Perscription pill misuse	65
Cocaine	47
Crack	44
Suboxone	43
Benzodiazepines	40
Cannabis	27
Other, specify below	24
Unknown	23