

# ERIE COUNTY LEGISLATURE

HON. APRIL N.M. BASKIN  
MAJORITY LEADER  
2<sup>ND</sup> DISTRICT LEGISLATOR



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March 26, 2019

Hon. Michael Kearns  
Erie County Clerk  
92 Franklin Street, First Floor  
Buffalo, New York 14202

Re: Downtown Auto Bureau Evening Hours

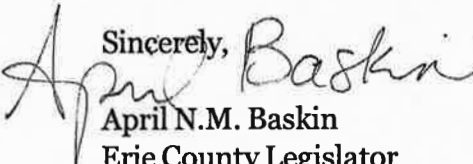
Dear Clerk Kearns:

I am writing to request a status update from you concerning your test program to extend the operation of the Downtown Auto Bureau for one additional hour, once per month between January and April 2019. As you know, in September 2018, I introduced a resolution, Intro. 17-1 (2018) requesting consideration for City of Buffalo residents or persons working in the city to be able to access auto bureau services at night or on weekends, similar to the options available at the Tonawanda and Cheektowaga Auto Bureaus.

When you announced this program on January 28, 2019, you initially planned to keep the Downtown Auto Bureau open on the last Thursday of the month for one additional hour, from 4:15 pm until 5:15 pm on Thursday, January 31, February 28, and March 28, 2019. Due to the blizzard in January, the auto bureau was closed that day and you extended the trial period until April 25, 2019. Subsequently, it appears that little social media or other media or public outreach has been conducted to publicize the Downtown Auto Bureau extended hour and the services to customers.

I am interested in receiving an update from regarding the test program and what you observed on February 28th, as well as your plans to advertise and publicize the program for the March 28th and April 25th days. Also, is there a willingness to offer Saturday hours at the Downtown Auto Bureau or extended weeknight hours (to say, 7 pm or 8 pm), similar to the suburban auto bureaus?

Thank you in advance for your assistance and anticipated cooperation.

Sincerely,  
  
April N.M. Baskin  
Erie County Legislator

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