Vans have been assigned to the following communities. Please call 858-RIDE (858-7433) to make arrangements.

City of Buffalo
City of Tonawanda
(Call 695-8658 for scheduling Mondays only 9-11 am)
Towns of Aurora and Elma
(Call 652-8866 for scheduling daily 8:30-4:30)
Town of Cheektowaga
(wheelchair service available)
Towns of Clarence & Newstead
Town of Concord
(Call 592-3321 between 9-5 daily or Wed 9-12 for scheduling)
Towns of Evans & Collins
Town of Lancaster
Towns of Orchard Park & Boston
Town of West Seneca
(wheelchair service available)

For information about other services for older adults in Erie County, please contact

Erie County Department of Senior Services
13th Floor
95 Franklin Street
Buffalo, NY 14202-3968
(716) 858-8526
www.erie.gov/depts/seniorservices
As a service to older adults (aged 60+) in Erie County, the Department of Senior Services offers the Going Places Transportation Program.

The door-to-door van service is available to seniors who are unable to use conventional means of transportation.

Reservations for health-related trips may be scheduled up to two weeks in advance. Non-medical trips may be scheduled one week in advance. A brief registration is required for service.

Call 858-RIDE
8:30 am to 4:30 pm
Monday through Friday.

**Priorities for Van Service**

**Health Related:** Trips to the doctor, clinic, hospital, counseling, therapy, prescriptions, etc.

**Food & Nutrition:** Trips to Stay-Fit Dining Sites or grocery stores.

**Personal Business:** Trips for banking or bill-paying, HEAP, Social Services, HIIACAP (health insurance information and counseling), legal assistance, etc.

**Social Activities:** Trips made for social or recreational purposes or volunteer opportunities.

Requests for travel outside the service area may not always be accommodated.

A suggested contribution is $2 per one-way trip or $4 per round-trip; wheelchair service is $5 per one-way trip or $10 per round-trip. Contributions are voluntary. Any amount you wish to give is greatly appreciated and will be used to expand the transportation program.

All contributions are confidential and no one will be denied service if unable to donate.

Because of the demands for senior transportation, travel may be limited to the nearest available facilities (with the exception of trips for health purposes).
GOING PLACES VAN ROUTE #435  
TOWN OF NEWSTEAD  
ERIE COUNTY DEPT. OF SENIOR SERVICES

CALL **858-7433** 1 DAY AHEAD TO ARRANGE FOR PICK-UP ON TUESDAY AND/OR FRIDAY. IF GOING TO A DOCTOR PLEASE CALL 2 DAYS AHEAD.

CALL **858-7019** TO THE “HOT LINE” TO ARRANGE FOR PICK-UP FROM A DOCTORS OFFICE FOLLOWING YOUR APPOINTMENT.

NEWSTEAD VAN DRIVERS:  
TUESDAY- BRENDA CERASANI  542-9064  
FRIDAY- JERRY SZMANIA  542-9151

**PLEASE NOTE:** ON MONDAY HOLIDAYS THE DISPATCHERS OFFICE IS CLOSED SO YOU NEED TO CALL FOR PICK-UP ON THE FRIDAY BEFORE. **