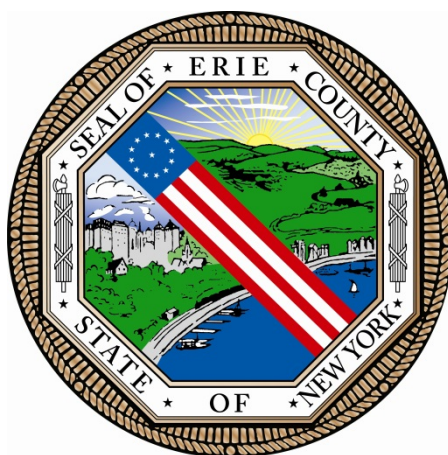


The Erie County Department of Social Services



complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

The Erie County Department of Social Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Erie County Department of Social Services:

- Provides free aids & services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, you may contact:

Judith Kolmetz, Language Access Coordinator at (716) 858-7932

If you believe that the Erie County Department of Social Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Michelle Parker, Civil Rights Coordinator

95 Franklin St., Room 1634, Buffalo, NY 14202

Phone: (716) 858-2200 **Fax:** (716) 858-2281 **Email:** Michelle.Parker@erie.gov

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>