

Hello Everyone.

Attached please find the training announcement and registration form for the Advanced Group Crisis Intervention course being held on April 15<sup>th</sup> & 16<sup>th</sup>, 2016.

To expedite the registration process, the following information is being provided:

- (1). Registrations are handled on a first come/first serve basis.
- (2). Classes fill up quickly so we recommend you register early.
- (3). When classes are full, waiting lists are handled on a first come/first serve basis.
- (4). An email confirming that your registration has been received will be sent to you.
- (5). If you do not receive a confirmation email within one week of submitting your registration, please re-send. Sometimes transmissions do not go through.
- (6). Registration forms may be sent without payment attached; however, payment is due by April 8, 2016. If payment is not received by April 8<sup>th</sup>, then someone on the waiting list will be offered your seat.
- (7). If your organization is covering the registration fee for you, exceptions to the above will be considered providing you have made the appropriate arrangements with Cheryl Kennedy ([clkennedy72@yahoo.com](mailto:clkennedy72@yahoo.com)) in advance of April 8, 2016.

PLEASE NOTE: To ensure that this training opportunity is equally available to everyone, those who have taken this class within the past 3 years will be notified of their acceptance into the course no later than two weeks in advance of the course start date.

Please direct all questions about registration to Cheryl Kennedy at [clkennedy72@yahoo.com](mailto:clkennedy72@yahoo.com) or 716-864-8101. Please direct all questions about the curriculum to Bonita Frazer at [bonitafrazer@yahoo.com](mailto:bonitafrazer@yahoo.com) or 716-218-2398.

*If you no longer wish to receive training announcements, hit "reply," type your name in the email message, and hit send. You will then be removed from our distribution list.*

Thank you for your attention and have a pleasant day.

Gloria Grant-Dalfonso  
Program Secretary  
Western New York Stress Reduction Program



## TRAINING ANNOUNCEMENT

The Western New York Stress Reduction Program, the MMRS Mental Health Subcommittee, the Specialized Medical Assistance Response Team, and the Erie County Department of Mental Health are pleased to announce the following 2-day course:

### Advanced Group Crisis Intervention

**Dates:** Friday April 15<sup>th</sup>, 2016 & Saturday April 16<sup>th</sup>, 2016  
**Time:** 8:30am-4:30pm both days  
**Location:** Erie County Emergency Services Training & Operations Center (Fire Training Academy)  
3359 Broadway  
Cheektowaga, New York 14227

This is an International Critical Incident Stress Foundation (ICISF) developed curriculum. Advantages of attending are:

- Participants will learn strategies and tactics for complex situations
- Participants will receive a certificate of completion from the ICISF
- Participants will receive continuing education credits from the University of Maryland at Baltimore
- This course is required for persons pursuing the ICISF Certificate of Advanced Training

### LEARNING OBJECTIVES

- Describe key terms and concepts relevant to the practice of advanced group crisis intervention
- List relevant recommendations for practice in managing complex group oriented crisis interventions
- Describe the nature and importance of incident assessment and strategic intervention
- Discuss the key concepts of enhanced group processes
- Discuss the risks of adverse outcome associated with crisis intervention and how to reduce those risks

### PRESENTER

**Presenter:** Bonita S. Frazer, MS, CTS, FAAETS is the Mental Health Emergency Planning Coordinator for Erie County. Through her volunteer work with the American Red Cross and the Western New York Stress Reduction Program, she has provided crisis intervention and critical incident stress management services to survivors of critical incidents/disasters and to emergency services personnel who respond to these events. Bonita is a volunteer for the Specialized Medical Assistance Response Team and the Canine Therapy Teams of Western New York. She also serves on the Board of Directors for the Association of Traumatic Stress Specialists.

**Please do not register if you cannot commit to attending both days in their entirety. Registration is limited to 30 persons and certificates of completion will be given only to those who have completed the training in its entirety.**

**Lunch will be provided both days.**

Questions about registration can be directed to Cheryl Kennedy at 716-864-8101 or via email at [clkennedy72@yahoo.com](mailto:clkennedy72@yahoo.com)

Questions about the curriculum can be directed to Bonita Frazer at 716-856-9835 Ext. 204 or via email at [bonitafrazer@yahoo.com](mailto:bonitafrazer@yahoo.com)

**SPECIAL NOTE: Only persons who have completed the Group Crisis Intervention course are eligible to register for this course.**

**REGISTRATION FORM**  
**Advanced Group Crisis Intervention**  
Friday April 15<sup>th</sup>, 2016 and Saturday April 16<sup>th</sup>, 2016

Persons who are interested in attending the training must complete the registration form and send the appropriate payment. Please complete a new registration form for each registrant. Registrations will be handled on a first come, first serve basis. *All registrants will be notified whether or not they have been accepted into the class.*  
REGISTRATION CLOSES ON FRIDAY, April 8<sup>TH</sup>, 2016 AT 4:30PM.

**Two-Day Course Fee Schedule:**         \$75

**PAYMENT MUST BE RECEIVED BY THE APRIL 8<sup>th</sup> DEADLINE and can be made by personal check, business check, money order or purchase order payable to Western New York Stress Reduction Program Inc.**

Please LEGIBLY PRINT your name *exactly* as you would like it to appear on your certificate of completion, and complete all sections listed below.

Full Name: \_\_\_\_\_  
Agency: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Daytime Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

<u><b>Prerequisite Course Completion</b></u>
Please check if you have completed the following course:
<input type="checkbox"/> <b>Group Crisis Intervention</b>

WNY Police Helpline Peer:    YES    NO

Discipline(s):	_____ Police	_____ Clergy / Chaplaincy
	_____ Fire	_____ Military
	_____ EMT / Paramedic	_____ Mental Health
	_____ Dispatch	_____ Employee Assistance Program
	_____ Corrections	_____ Elementary / Middle / High School
	_____ Medical / Hospital	_____ College / University
	_____ HazMat	_____ Other - Please Specify
	_____ Public Health	

Please submit the completed form to Cheryl Kennedy via mail or email:  
Address: 7118 Michael Road, Orchard Park, New York 14127  
Phone: 716-864-8101  
Email: [clkennedy72@yahoo.com](mailto:clkennedy72@yahoo.com)

**PLEASE NOTE:** If you submit your registration via mail, please email Cheryl Kennedy at [clkennedy72@yahoo.com](mailto:clkennedy72@yahoo.com) to inform her your registration(s) will be forthcoming.

**Should you need to cancel, please notify Cheryl Kennedy as soon as possible so that we may fill your seat with another registrant**