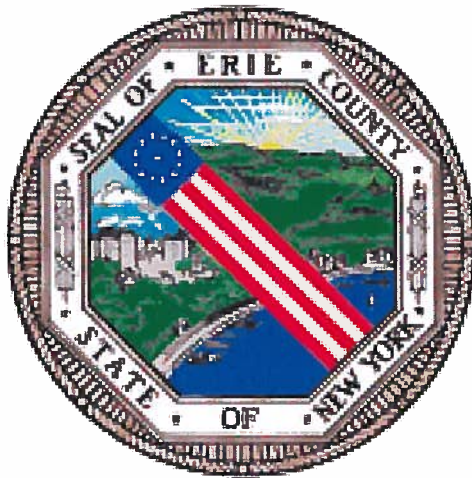


WHISTLEBLOWER HOTLINE REPORT

JANUARY 1, 2013 – JUNE 30, 2013



STEFAN I. MYCHAJLIW
ERIE COUNTY COMPTROLLER

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DEPUTY COMPTROLLER - AUDIT

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COUNTY OF ERIE
STEFAN I. MYCHAJLIW
COMPTROLLER

August 2, 2013

Honorable Members
Erie County Legislature
92 Franklin Street 4th Floor
Buffalo, New York 14202

Dear Honorable Members:

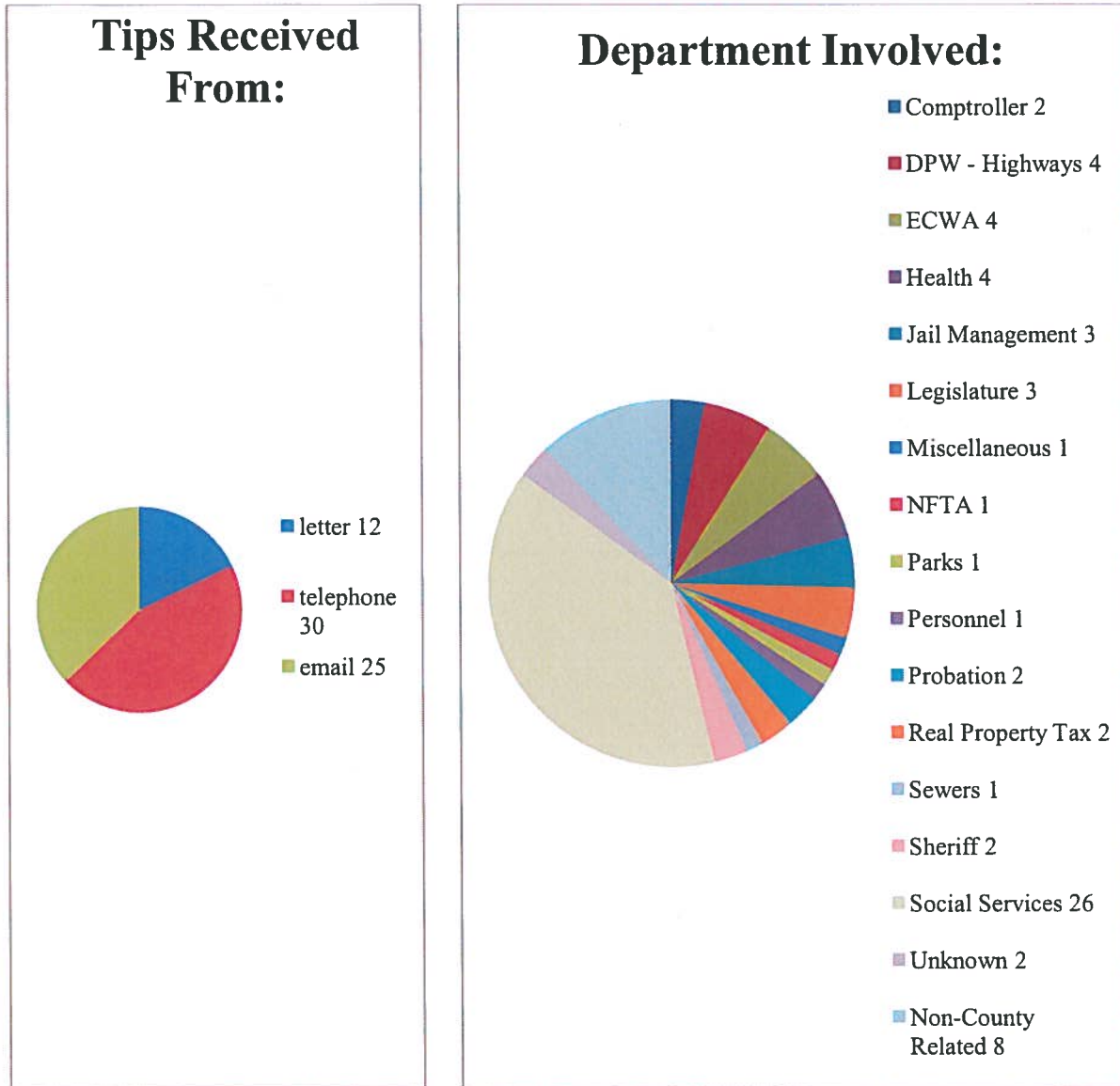
The Comptroller's Office has gathered information pertaining to the Whistleblower Hotline for the period January 1, 2013 through June 30, 2013 (See attached). The tips received were summarized for this period and comments and recommendations for enhancement and/or improvement have been provided.

SUMMARY

As of June 30th, there have been a total of 67 tips received via e-mail, letter or telephone. All allegations regarding possible abuse have been investigated, referred to the appropriate supervising agency, or are pending further investigation. Based on follow-up by the Audit Division of the Comptroller's Office, 16 tips have been closed due to lack of substantiation or because they had no merit with respect to waste, fraud, or abuse. Fifteen tip line submissions involved allegations of County employee misconduct and as a result, specific department supervisors were notified as appropriate. There were eight complaints of employer misconduct received since January 2013. After further investigation of the claims, appropriate actions were taken. Currently, there are six open tip line submissions that are pending further investigation.

Due to tips from the hotline an employee of a local authority was disciplined, a taxpayer was given the information she needed to have calls from a convict blocked, 12 reports of fraud or abuse have been forwarded to the Department of Social Services to be investigated, and the Sheriff's Department was put in touch with the correct contacts at Social Services to ensure that inmates are not receiving social services benefits to which they are not entitled.

A breakdown of the tips can be summarized in the following charts:



Tips received through the hotline are handled in the following manner:

1. For those calls that concern another government or government agency for which the Comptrollers' Office maintains no authority to audit or review, a letter or email is sent to the appropriate supervising agency referred to in the allegation.
2. For those calls received that are requests for information, the Comptroller's Office assists the person as best we can, given time and resource constraints.
3. For those calls we received that concern a private entity, a copy of the report is forwarded to the appropriate supervising agency.
4. For those calls that suggest a potential impropriety concerning an Erie County vendor or employee, our Audit Division researches the report to the maximum extent possible without contacting the individuals involved.
5. For potential internal county issues, and following research, the Comptroller's Office determines what action should be taken. In some cases, items are noted to be examined for

potential future audits or reviews. In other cases, items may be forwarded to other departments for action.

6. For calls concerning certain departments with privacy concerns regarding their services, the tip is forwarded to the correct agency or department for investigation.
7. Calls are closed without further action if the Comptroller's Office determines it is either incorrect or not legitimate.

Currently the departments of Equal Employment Opportunity, Health, and Social Services have their own fraud hotlines. These hotlines are manned by the individual departments and may not follow the procedures for confidentiality and follow-up put in place by the Comptroller's Office.

RECOMMENDATIONS

1. The Whistleblower hotline was created in 2008 based, in part, on a resolution from the Erie County Legislature that was unanimously approved on November 04, 2004. When the hotline was created a provision of the resolution called for a Personnel Policy to be implemented and added to Erie County's Personnel Policies and Procedures immediately. No Personnel Policy has yet been implemented. The Comptroller's Office will contact Personnel to draft two policies to be implemented to ensure both a formal policy on the reporting of tips and the protection of whistleblowers. WE RECOMMEND that the Commissioner of Personnel implement policies as soon as possible.
2. The Comptroller's Office is in the process of finalizing a policy with respect to the proper and consistent handling of all Hotline tips received by our Office whether received by phone, letter or email. This policy will be posted on the Comptroller's website once it has been completed and approved.
3. To be able to fulfill our obligation to independently check each report of waste, fraud and abuse, and to fulfill our responsibility for "oversight and monitoring waste, abuse, and employee or vendor misconduct" all reports or tips should be handled through the established Whistleblower Hotline in the Comptroller's Office. Currently other hotlines are being operated within Erie County by a number of departments including Social Services, Equal Employment Opportunity, Health, and the Sheriff. There is no oversight of the reporting or follow-up of tips reported to these hotlines. It may also be confusing to employees or the public trying to report waste, fraud or abuse if there are multiple tip lines, and they have to try to determine which one to call. There is also a concern that reports to the tiplines are not all handled according to the established procedure of the Comptroller's Office. WE RECOMMEND that a study be done to determine which of these hotlines can be merged into the Comptroller's hotline. WE FURTHER RECOMMEND that any hotlines that are not merged work together with the Comptroller's Office to create a standard procedure for the consistent handling of all tips.
4. To ensure accountability of the goals of the Whistleblowers Hotline, WE RECOMMEND the Comptroller's Office send a semi-annual report to the Erie County Legislature with copies to the Audit Committee. The report should include the number of tips received, the departments involved and the results of follow-up actions. Any hotlines not merged with the Comptroller's hotline should report this information to the Comptroller's Office so that a complete accounting can be reported in its quarterly report to the legislature.
5. WE RECOMMEND that copies of Whistleblower Policies appear on the Erie County Website under a Whistleblower Hotline tab with a link on the main website page.

6. While the hotline has received calls from employees and the public, the hotline needs to be better promoted to ensure that every employee or citizen knows where to report fraud, waste or abuse of Erie County assets. WE RECOMMEND that this be done through the following: mass email to employees; better placement on the Erie County website (currently there are links on a few department sites only); and a notice on employee paychecks.

Respectfully Submitted,



Stefan I Mychajliw
Erie County Comptroller

Attachment

Log #	Date	Method	Issue	Referred To	Resolution	Status	Department
13-01A	1/3/2013	email	Unfair hiring practices at an Erie County department	n/a	CLOSED	audit of salaries and hiring scheduled	
13-01B	1/7/2013	letter	properties with unpaid tax bills are not being foreclosed upon	Real Property Tax - XXXXXXXX	n/a	CLOSED	Real Property Tax
13-02	1/17/2013	phone	tenant has not been paying rent. She receives food stamps and is selling them for drugs and alcohol. He believes she also receives rental assistance which she is paying to another landlord, and sharing the proceeds.	e-mail sent to Social Services - Special Investigations Division on 1/17/13 at 12:03pm	xxxxxxx confirmed this would be investigated.	CLOSED	Social Services
13-03	1/25/2013	mail	received letter regarding email in DSS telling employees to auto-recertify January and February Medicaid cases for 1 year	n/a	IA Internal Investigation	OPEN	Social Services
13-04	1/25/2013	letter	*Waste of County time and tax dollars every morning between 8:45 and 9:00 in Room 604. Watch through the glass door by room 653.*	n/a	Employees are doing morning stretches - not an issue.	CLOSED	Personnel
13-05	1/25/2013	letter	Letter regarding hot dog stand built over sewer line without variance.	Letter sent to taxpayer	Taxpayer complains about this issue annually.	CLOSED	Sewers
13-06	1/29/2013	email	Email received from regarding Town of Aurora fine for failing to obtain a building permit. Asks for assistance in changing laws regarding permits and assessment.	n/a	Advised sender that we cannot change state/local laws. Suggested he speak with NY Reps.	CLOSED	N/A
13-07	1/30/2013	phone	Social Services Recipient has all her household belongings in Public Storage since her eviction on 11-13. County SS Housing Unit has been working with her to find her new housing. Representative promised to pay the storage facility the - \$2300 due so client's things wont be auctioned off. Client wants to get an estimate of moving costs but does not have access to the storage units because of the unpaid bill.	Contacted xxxxxxxx and she will follow up. Sent email to xxx which was forwarded to her supervisor xxxxxxx for resolution.	Complaint sent to DSS for further investigation.	CLOSED	Social Services
13-08	1/30/2013	e-mail	Two DSS employees - take excessive breaks, conduct personal business on cell phones, and talk to each other on the phone all day.	e-mail sent to xxxxxxx; e-mail sent to xxxxxxx	Per xxxxxxxx the situation is "being addressed."	CLOSED	Social Services

13-09	1/30/2013	telephone	DSS Medicaid employee called advising of "massive fraud" involving the auto-recertification of all cases for 2 months, due to the department being too far behind in processing cases	n/a	IA Internal Investigation	OPEN	Social Services
13-10	2/6/2013	e-mail	An employee with a County Vehicle was driving "erratically."	e-mail sent to xxxxxxxx (Fleet) and xxxxxxxx (Personnel)	2/13/13 received a telephone call from xxxxxxxx. The vehicle and driver were both from the Parks Dept. The Commissioner was notified and the employee interviewed. Parks considers the matter resolved.	CLOSED	Parks
13-11	2/6/2013	telephone	Gentleman from Niagara County called to say that Stefan is doing a wonderful job. He reads articles about the work he is doing in the Niagara Gazette but believes that they should be published in The Buffalo News as well.	n/a	no follow up required	CLOSED	Comptroller
13-12	2/11/2013	e-mail	A social services client works as an exotic dancer making over \$700 a night and should not be receiving assistance. She also steals her child's ADD medication.	e-mail sent to xxxxxxxx and xxxxxxxx of DSS	Complaint sent to DSS for further investigation.	CLOSED	Social Services
13-13	2/13/2013	call	Voice mail left by DSS employee regarding auto-certification of Medicaid clients without reviewing/completing re-cert process.	n/a	IA Internal Investigation	OPEN	Social Services
13-14	2/14/2013	e-mail	An employee from a EI/CPSE Contract agency alleges that a positions were created for specific people in the Special Needs Dept and these positions are unnecessary. They should be eliminated from the budget and more early intervention screeners should be hired.	n/a	One fo the employees was laid-off 12/30/10 and hired back in the same title 1/27/12 (most likely from a preferred list).	CLOSED (no merit)	Health
13-15	2/14/2013	telephone	Health companies are sending large bills to Medicaid for drug testing when drugstore drug tests can be bought.	n/a	n/a	CLOSED (no merit)	N/A
13-16	2/16/2013	e-mail	E-mail received regarding property being assessed as vacant land when there is a home there that is currently on the market.	Email sent to RPS xxxxxxxx.	Per xxxx owners hold two properties. One is listed as vacant land assessed and the other as the property with the home on it.	CLOSED	Real Property Tax

13-17	2/16/2013	email	Pediatric Surgeon at WCHOB states that clients have private insurance and Medicaid (with Medicaid as primary).	n/a	per Terry - 'not really an issue - no follow-up required'	CLOSED	Non-County related
13-18	2/21/2012	telephone	A gentleman called regarding rental assistance checks he received for a tenant that is not his. He stated that he spoke to Social Services in August 2012 but they did follow-up with him on what he should do with the checks. He received a total of 5 checks from April through August 2012 that he would like to return, and have his account adjusted for.	n/a	n/a	CLOSED	Social Services
13-19	2/25/2013	telephone	A provider of ongoing service coordination for Early Intervention owes employee wages, underreported employee income for 2012 on their W-2s, and had a fundraiser in May 2010 and has no accounting of how the proceeds were spent.	e-mails / complaint forms completed with the Department of Labor, Department of Taxation, IRS, and Attorney General's Office	Matter was forwarded on to appropriate agencies.	CLOSED	Health
13-20	2/25/2013	telephone	A provider of ongoing service coordination for Early Intervention is billing County for services not performed.	e-mail sent to Health Dept Commissioner xxxxxxxx; email sent to xxxxxxxx for Medicaid billing	Special Needs Division replied that they have concerns with the agency as well and have stopped referring clients. The DOH is investigating. NYS DOH is assuming responsibility for these contracts effective 4/1/13 and continuation with this agency will be at their discretion.	CLOSED	Health
13-21	2/25/2013	email	Anonymous email received regarding a reckless driver "endangering the welfare of a child" and requests a follow-up from Child Protective Services.	Complaint sent to xxxxxxxx of Cheektowaga Police Department.	xxxxxxx advised complaint will be sent to Traffic Patrol to investigate.	CLOSED	N/A
13-22	2/26/2013	telephone	*Stony Rd. between Genesee and Walden needs to be fixed permanently. Erie County continues to patch the holes which does not work. Stony Rd. needs to be resurfaced and fixed permanently.*	e-mail sent to xxxxxxxx (Highways)	Per xxxxxxxx this project is scheduled in the Capital Plan for Summer 2013.	CLOSED	DPW - Highways

13-23	2/26/2013	telephone	Adult Protective Services Client called saying that she is not receiving money and her bills are not being paid.	e-mail sent to xxxxxxxx and xxxxxxxx (Senior Services)	Social Services called me on 2/27. Client has mental health issues (paranoia). Her personal funds allotment was decreased because she ordered over \$300 in pay-per-view movies which still needs to be paid. She changed her mailing address to a PO Box, which caused last week's check to be returned undeliverable. The client's caseworker will be doing a home visit next week and will address what will be done so that client continues receiving her checks.	CLOSED	Social Services
13-24	2/27/2013	telephone	Gentleman (13-18) called to find out what he should do with the checks in his possession.	e-mail sent to xxxxxxxx and xxxxxxxx of DSS	Complaint sent to DSS for further investigation.	CLOSED	Social Services
13-25	2/27/2013	telephone	Gentleman (13-18 & 13-24) called back saying that Social Services Clerk called him and was incredibly rude. The clern demanded that he return the checks to her immediately and stated that she told him to do so back in August 2012. The gentleman felt she was unprofessional and wants to file a complaint with her supervisor.	Provided xxxxxxxx with telephone number for department supervisors.	Called the gentleman and gave him the telephone numbers to Social Services supervisors. Asked him not to say where he got the telephone number from. Also advised gettleman he can call me personally if he has any further issues.	CLOSED	Social Services
13-26	3/8/2013	mail	Gentleman (13-18, 13-24, & 13-25) sent the checks back to the Comptroller's office.	xxxxxxxxxx	Gentleman will not receive a revised 1099 because the total rental income received (including the checks that were returned) was less than \$600.	CLOSED	Social Services
13-27	3/12/2013	e-mail	(3) Jail Management employees have been on paid leave for years (and are malingering), which contributes to the high overtime.	n/a	Two of the employees are out on line-of-duty injury. The third is on LWOP - illness. Will look at Line of Duty/Comp in Review of Overtime.	CLOSED	Jail Management

13-28	3/12/2013	e-mail	Sheriff's Office Supervisors fill in for deputies on overtime at the supervisor's wage.	n/a	Not an issue.	CLOSED	Sheriff
13-29	3/12/2013	phone	A provider of ongoing service coordination for Early Intervention (13-17) called to complain about an audit being conducted by our office.	n/a	The State Department of Health is 'initiating a programmatic audit of the agency and is reviewing some claims to double-check.'	CLOSED	Health
13-30	3/13/2013	telephone	Client called saying that massive waste occurs at the Social Services Department requiring clients to wait in several lines and see multiple people.	n/a	IA Internal Investigation	OPEN	Social Services
13-31	3/14/2013	telephone	Legislative Central Office Staff are abusing Comp Time and accruing more time than allowed.	n/a	No staff member has over 80 hours of comp time.	CLOSED	Legislature
13-32	3/15/2013	letter	The County DPW is sending out RFPs requesting Tremco roofing products, which are propriety and among the priciest roofing products.	n/a	We will keep this information in mind for future audits.	CLOSED	DPW
13-33	3/19/2013	telephone	An county truck spends most of the day sitting at the employee's girlfriend's business. Caller stated his next call will be to Media.	xxxxxxx	Employee (#13-57) called complaining that a Police Officer made this complaint because employee complained about this officer having an affair with his wife. Employee stated he was 'given 3 weeks off' because of this.	CLOSED	
13-34	3/20/2013	email	The Legislature Staff is accruing unlimited comp time and using it instead of sick time in order to receive the sick time bonus.	n/a	No staff member has accrued greater than the allowed 80 hours of comp time. Employees are allowed to use comp time in place of sick/vacation time.	CLOSED	Legislature
13-35	3/20/2013	letter	Letter regarding DPW employee. Alleges he takes kickbacks and earns unwarranted OT.	DPW - xxxxxxxx & xxxxxxxx	Met with DPW on 3/21. Per email from xxxxxxxx the complaint was investigated and there is no merit.	CLOSED	DPW-Highways

13-36	3/20/2013	telephone	A Medicaid employee called regarding auto-certifying clients. He said management has advised that audit has decided not to pursue an audit of Medicaid. He said that this affects "thousands" of cases, and the "County could be on the hook for the money."	n/a	IA Internal Investigation	OPEN	Social Services
13-37	3/28/2013	telephone	Call about fraud.	n/a	Left 2 messages - call never returned.	CLOSED	Unknown
13-38	4/1/2013	email	A daycare provider complained that welfare benefits are not included in a recipient's income and claims that some of her parents receive tax refunds of \$15,000.	n/a	No details provided.	CLOSED	Social Services
13-39	4/1/2013	email	A man complained that he is separated from his wife who filed for Medicaid benefits. He was ordered to appear in family court and pay \$9 a month towards the benefits. He believes this is a waste of taxpayer money as it costs the County more than \$9 to collect his monthly payment. He feels there should be a more efficient system in place. He also offered to pay one year upfront, but was told that wasn't allowed.	n/a		CLOSED	Social Services
13-40	4/3/2013	email	Complainant states that legislature staff is accruing excessive comp time and using it in place of sick time so that they can still receive the sick time bonus.	n/a	No legislative staff member has in excess of 80 hours of comp time. There is no policy against using comp time instead of sick time.	CLOSED	Legislature
13-41	4/15/2013	email	Probation Client refuses to pay his probation fines. Complainant provided the probationer's employer information.	Deputy Director of Probation xxxxxxxx	email sent to Probation Department for investigation. They said they will investigate.	CLOSED	Probation
13-42	4/15/2013	email	Client states that his PA was terminated due to the fact that he could not provide a letter that his mental health condition prohibits him from working. He was receiving counseling from a company that would not provide documentation that he was unable to work.	email sent to DSS xxxxxxxx	xxxxxxx advised information was forwarded on to Case Manager's Supervisor.	CLOSED	Social Services

13-43	4/15/2013	email	"One of the sheriffs aviation men also flies for chautauqua county sheriff. he drives his marked erie county vehicle from angola to jamestown, 60 miles roundtrip to work for chautauqua county sheriff at erie county taxpayer expense. he does this three or four times per week. many of other sheriffs with take home cars abuse their vehicles taking them to other jobs, shopping and sporting events. A different employee takes his car to a second job at grand island court every week on wednesday nights. he never uses his own vehicle. much abuse and fraud by these supposed police officers."	Letter sent to xxxxxxxx	The Sheriff's Office Professional Standards Division will conduct their own investigation. These vehicles will be reviewed during the Fleet Audit.	pending	Sheriff
13-44	4/23/2013	email	A provider overbills for medical services.	n/a	Unable to locate a contract with provider. Provider not listed as a vendor in SAP.	CLOSED	Miscellaneous
13-45	5/6/2013	telephone	A neighbor called anonymously to report elder abuse. Victim's daughter is the alleged abuser. The claim is of neglect (caller claims victim has not been bathed in 15 years) and the daughter is stealing money. The granddaughter lives there with her 5 children and uses drugs.	email sent to xxxxxxxx as required	Email sent to xxxxxxxx, the contact for non-accounting DSS tips. Later a phone call was received from Adult Protective Services asking if we had any further information (confirming the tip was at least forwarded).	CLOSED	Social Services
13-46	5/13/2013	email	Email received from sheriff's office. Email alleges that inmates continue to receive Social Service benefits while in custody. Asks us to work with Superintendent Diina to determine what can be done to stop this.	email sent to xxxxxxxx and xxxxxxxx (DSS) to determine if criminal justice matches are still being done	email received from xxxxxxxx: "Our administration has reached out directly to the Sherriff's Dept and provided answers to any questions that they had and also reminded them that they can reach out to us in the future with anything that might come up."	CLOSED	Social Services
13-47	5/13/2013	email	Email alleges that a resident of BMHA apartment is operating a take-out restaurant out of her residence. Alleges the resident was previously warned due to unsanitary conditions.	letter sent to City of Buffalo Comptroller and email sent to Health Dept (xxxxxxx) for follow-up.	email received from xxxxxxxx stating that she will forward the complaint on to Environmental Health	CLOSED	N/A

13-48	5/13/2013	telephone	Received call regarding *tax fraud,* two companies refuse to pay their taxes.	n/a	Advised taxpayer to contact IRS & NYS Tax.	CLOSED	N/A
13-49	5/14/2013	email	Client is receiving welfare benefits while working off the books for his uncle.	xxxxxxx	email received from xxxxxxxx saying this information was forwarded for follow-up	CLOSED	Social Services
13-50	5/20/2013	telephone	Anonymous voice message saying that individuals are receiving Social Service benefits under two different case numbers and *double dipping.*	n/a	insufficient information received	CLOSED	Social Services
13-51	5/20/2013	telephone	Anonymous call saying that (1) there is no pharmacist at Holding Center and that all scripts are filled at the Correctional Facility. If an inmate is released prescriptions are thrown out. (2) RN gave insulin to a non-diabetic inmate which resulted in a \$90k settlement and was promoted. (3) Nurse is an LPN but has a job that requires a RN but is *using someone else's license.*	n/a	(1) Scripts are filled by a vendor in Rochester and must be thrown out if inmate is discharged (medication cannot be redispensed). (2) Settlement in 3/2013 found due to inmate dying from a stroke due to not receiving blood pressure medication. No employees were mentioned in article and no employee has a similar last name. (3) Nurse was a LPN and received her RN in 2/2010. She is registered until 8/2015.	CLOSED - no merit	Jail Management
13-52	5/21/2013	telephone	A taxpayer called to complain about Gartman Rd. in Orchard Park. She stated that there are many *huge* potholes in the road. She saw a DPW crew repairing some of the smaller holes and asked when the rest would be completed. She was told that is all they will be doing this year.	e-mail sent to xxxxxxxx (Highways)	Per xxxxxxxx the roads were rated on various criteria and this road *did not make the cut* for the 2013 projects because there were roads in worse condition and there are limited funds.	CLOSED	DPW-Highways

13-53	5/23/2013	email	A former DSS Senior Social Service Support Specialist emailed this office to inform us that there is an entire unit (Program Support Unit) that deals with document security. All of the grade 9 positions were eliminated in the 2011 budget. <i>"This unit was responsible for distributing and monitoring the policy regarding the disposition and disposal of confidential information from all of the divisions within Social Services."</i> He states the Logistics Coordinator is responsible for disposal of confidential information. The employee did not leave a name.	N/A	information has been considered - pending further information from audit	CLOSED	Social Services
13-54	5/24/2013	telephone	Caller claims that HEAP Offices on Main St. (also Drug & Alcohol, Emergency Assistance, & Parole) confidential information was routinely thrown out in the garbage on Pearl St. behind the Main St. building. This took place for at least 2 years that the caller knew of.	Kim	On 6/4 at approximately 10:30 am I personally observed 14 <u>locked</u> recycling totes outside of the building on Pearl (and several unlocked). At this time it appears this building is following the new disposal policies.	CLOSED	Social Services
13-55	5/31/2013	letter	Medicaid/Food Stamp Fraud -Social Services client is receiving food stamps and Medicaid by using her maiden name while her husband works full-time.	xxxxxxx	Complaint sent to DSS	CLOSED	Social Services
13-56	6/4/2013	letter	A letter was received alleging County resources are wasted due to the conditions of his parole (ie. Medicaid, MAAT, Job Club, etc.) despite him not needing the services. He was also required to reside in a halfway house despite "having an address at no cost to the tax payers."	n/a	Parolee was released after service 29 years of a 25 to 50 year sentence. The nature of his crime required a high degree of supervision. He has since violated his parole and is currently housed at the Erie County Holding Center.	CLOSED - No Merit	Social Services

13-57	6/5/2013	telephone	employee called and claims that he filed a complaint with the xxxxxxxx Police Department regarding an officer alleging that he is having an affair with his wife while on duty, conduct unbecoming of a police officer, and drug abuse. He claims that xxxxxxxx has not investigated and the officer retaliated by having the wife call in a complaint to the tip line that he was sitting at his girlfriend's house with a county vehicle while he should be working (#13-33 however call was made by a male), and now he was given '3 weeks time off' from work because of it.	email sent to xxxxxxxx for clarification and the xxxxxxxx Police Department to determine if a complaint was investigated by them	see 13-61	CLOSED	
13-58	6/7/2013	telephone	employee (see 13-58) left another message demanding to talk to the Comptroller regarding this issue.	n/a	see 13-61	CLOSED	
13-59	6/10/2013	e-mail	Email alleging that someone operates an auto garage and does not pay sales tax.	NYS Department of Taxation	A NYS Department of Taxation and Finance Report Tax Evasion and Fraud was submitted electronically on 6/10/13. Confirmation number RTEV061020136603	CLOSED	N/A
13-60	6/10/2013	telephone	employee (see 13-58 & 13-59) called again and spoke to Terry.	n/a	employee was advised we had no authority over the xxxxxxxx Police Department and was advised to contact the xxxxxxxx Supervisor.	CLOSED	
13-61	6/10/2013	letter	Probation has a bloated budget.	n/a	Consider a performance audit of Probation in the future.	CLOSED - no merit	Probation

13-62	6/10/2013	telephone	A freelance investigative journalist from Vermont inquired about the status of his FOIL request. To date one has not been received from him. He wants to know what Erie County has unclaimed funds with the State Comptroller and has not collected them (claims to be in the range of \$1-\$2 million). Also he wants the name, address, title, job description, telephone number, and email address of every county employee. If he does not receive this information by 5pm today he will file a subpoena.	xxxxxxx	There were 56 unclaimed funds for Erie County (excluding ECMC/Erie County Home). xxx to follow-up with xxxxxxxx to have Accounting file claims. As of 7/9/13 a FOIL Request has not been received.	CLOSED	Comptroller
13-63	6/11/2013	letter	Anonymous letter - "XXXXXXX runs a large portion of Erie County Government."	n/a	Nothing in letter to investigate.	CLOSED - no merit	N/A
13-64	6/17/2013	letter	Letter regarding issues with receiving child support that is being garnished from her child's father.	xxxxxxx	Sent to Social Services for follow-up.	CLOSED	Social Services
13-65	6/18/2013	telephone	Caller stated that an NFTA employee drives the wrong way in a parking ramp and uses vulgarities to other drivers while driving his personal vehicle.	NFTA	NFTA states they do not maintain a file of employee vehicles and are not concerned because this would occur on the employee's own time.	CLOSED	NFTA