



ANSWERS TO QUESTIONS 1

RFP #2021-041VF

Digital Content Services

Answers Issued: October 1, 2021

Vendor questions received as of 1:00 PM Eastern Time on October 1, 2021 are presented below with the Library's response. Each question is listed in the order received.

The deadline for questions is 2:00 PM Eastern Time on October 8, 2021.



Digital Content Services – Answers to Vendor Questions

QUESTION 1 -- Reference Section 1, RFP Purpose and Scope – “Would the libraries be interested in an online yoga and mindfulness program/curriculum in response to this bid?”

Answer – The B&ECPL is not limiting proposals to specific content areas.

QUESTION 2 – Reference Section 2.4., Trials and Presentations – “Can we arrange a demonstration now?”

Answer – No. The B&ECPL will request a demonstration when and if desired.

QUESTION 3 – Reference Page 14 – “Item E. appears to be missing. The RFP goes from D. Ordering and Invoicing to F. Access and Authentication. Can you please clarify?”

Answer – This is an error. There is no Section E.

QUESTION 4 – Reference Section 2.4, Trials and Presentations – “With our digital service, access to the content on the platform can be provided to each evaluator with a unique login access. May we ask if you require one or more pass access? If more than one, how many are needed?”

Answer – At least one is required, but up to five is desirable.

QUESTION 5 – Reference Section 2.7 B., Term, Pricing, and Lending Models – “Can you please clarify in Table 1 – Option A & B – are you looking to understand what additional fees are charged on an annual basis outside the cost of content or is content to be included?”

Answer – Table 1 – Option A & B is specifically for any annual subscription, hosting, and/or platform fees, etc. If not applicable, enter N/A. Content costs should be addressed in proposers’ response to *Section 2.7 C Lending Model*